

Corrigendum dated 21.04.2025 for PROCUREMENT, INSTALLATION, COMMISSIONING AND MAINTENANCE OF SOFTWARE DEFINED WIDE AREA NETWORK (SDWAN) SOLUTION WITH ASSOCIATED ACCESSORIES AT 4 DC's AND 7000 DOMESTIC BRANCHES Ref: SBI/GITC/NWTech/2024-25/1306 dated 21.03.2025.

Sl No.	Page No	Clause No	Existing Clause	Revised Clause
1	61	Appendix-B Bidder's Eligibility Criteria S.No 14	The SLA prescribed by the Bank are part of the RFP (Appendix– K). After pre-bid meeting, the Bank may come out with corrigendum(s) to incorporate all accepted queries including inputs related to SLAs. All Bidders, therefore, may take a note that participation in reverse auction will be construed as acceptance of all terms, conditions, SLAs as per the RFP and subsequent corrigendum/corrigenda. There will not be any discussions on SLAs, whatsoever it may be, after reverse auction is over. The participating Bidders, therefore, may take internal legal/any other clearances related to SLAs well in advance.	The SLA prescribed by the Bank are part of the RFP (Appendix–K). After pre-bid meeting, the Bank may come out with corrigendum(s) to incorporate all accepted queries including inputs related to SLAs. All Bidders, therefore, may take a note that participation in Bid process will be construed as acceptance of all terms, conditions, SLAs as per the RFP and subsequent corrigendum/corrigenda. There will not be any discussions on SLAs, whatsoever it may be, after Bid Process is over. The participating Bidders, therefore, may take internal legal/any other clearances related to SLAs well in advance.
2	157	15. PAYMENT SCHEDULE: Manpower Resources	Cost of man power on half yearly arrears	Cost of man power on Quarterly in arrears.
3	157	15. PAYMENT SCHEDULE: AMC	AMC cost half yearly in arrears	AMC cost Quarterly in arrears.

4	79	<p>3. Orchestrator 3.1 Functionality Specification, S.N 4</p>	<p>In the Proposed SDWAN Solution, the Controllers / controller clusters shall be deployed in all four Data centers of the Bank.</p> <p>There should be a single point of manageability in one of the two below mentioned ways –</p> <ul style="list-style-type: none"> a. There should be a master controller / orchestrator managing the individual orchestrator deployment in each DC. Master controller in such a case shall be placed in local HA and in DC-DR. b. All 4 clusters should work in nested cluster architecture, i.e., at any point of time, Controller / controller cluster in one DC shall act as Master and remaining controllers hosted in other DCs shall act as Slaves, for management login. All the four set of controllers shall remain Active at all times, for operations such as configuration, key exchange, etc. <p>Any changes made in the Master controller should be automatically synced to HA pair, DR devices and all the slave controllers, within a</p>	<p>In the Proposed SDWAN Solution, the Controllers / controller clusters/ orchestrators shall be deployed at least in DC and DR locations of the Bank in high availability. It should deliver all the functionalities mentioned in the RFP with 4 DCs deployment. It should maintain the uptime of the solution, sync time between clusters and from end devices or any other parameters that has been asked for four DCs related to management plane deployment in this RFP.</p> <p>There should be a single point of manageability in one of the two below mentioned ways –</p> <ul style="list-style-type: none"> a. There should be a master controller / orchestrator managing the individual orchestrator deployment in each DC. Master controller in such a case shall be placed in local HA and in DC-DR. b. All 4 clusters should work in nested cluster architecture, i.e., at any point of time, Controller / controller cluster in one DC shall act as Master and remaining controllers hosted in other DCs shall act as Slaves, for
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			<p>duration of maximum 10 minutes.</p> <p>Scenario 1</p> <p>Example for Point A: If the number of allocated branches is 7000 and a single orchestrator device of OEM is capable of catering to 5000 branch end devices, then set of two devices should be made in each of the four DCs to cater the allocated 7000 branches, individually by each DC. OEM has to deploy a master orchestrator (Controller of the controllers), to manage 8 deployed orchestrator (four sets of two orchestrator each) across multiple Data Centre. Such master orchestrator should be deployed in DC-DR architecture along with local HA, i.e. total 4 master orchestrator devices will be deployed (2 devices in HA at DC and 2 devices in HA at DR). At any point in time, admin user will be logging in to the Master orchestrator (Controller of the controllers) and will be doing the configuration changes. All these changes should be automatically synced without manual intervention with other master orchestrators and</p>	<p>management login. All the four set of controllers shall remain Active at all times, for operations such as configuration, key exchange, etc.</p> <p>Any changes made in the Master controller should be automatically synced to HA pair, DR devices and all the slave controllers, within a duration of maximum 10 minutes.</p> <p>Scenario 1</p> <p>Example for Point A: If the number of allocated branches is 7000 and a single orchestrator device of OEM is capable of catering to 5000 branch end devices, then set of two devices should be made in each of the four DCs to cater the allocated 7000 branches, individually by each DC. OEM has to deploy a master orchestrator (Controller of the controllers), to manage 8 deployed orchestrator (four sets of two orchestrator each) across multiple Data Centre. Such master orchestrator should be deployed in DC-DR architecture along with local HA, i.e. total 4 master orchestrator devices will be deployed (2 devices in HA at DC and 2 devices in HA at DR). At any point in</p>
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			<p>8 orchestrators deployed across 4 Data Centres. All the 7000 branch devices can fetch updates from the any one of the controllers deployed in the Data Centres irrespective of the state and geographical location as per its connectivity and priority defined at the branch device</p> <p>Example for Point B:</p> <p>If the number of allocated branches is 7000 and a single orchestrator device of OEM is capable of catering to 5000 branch end devices, then 2 devices in a cluster should be made in 4 DC to cater the allocated 7000 branches.</p> <p>All the 8 orchestrator (i.e. Four cluster each having two devices in each cluster) spreads across the 4 Data Centre (A, B, C, D) should be in the nested orchestrator architecture.</p> <p>At any point of time, Controller / controller cluster in one DC shall act as Master (e.g. Data Centre A cluster) and remaining controllers (e.g. Data Centre B, C, D clusters) hosted in other</p>	<p>time, admin user will be logging in to the Master orchestrator (Controller of the controllers) and will be doing the configuration changes. All these changes should be automatically synced without manual intervention with other master orchestrators and 8 orchestrators deployed across 4 Data Centres. All the 7000 branch devices can fetch updates from the any one of the controllers deployed in the Data Centres irrespective of the state and geographical location as per its connectivity and priority defined at the branch device</p> <p>Example for Point B:</p> <p>If the number of allocated branches is 7000 and a single orchestrator device of OEM is capable of catering to 5000 branch end devices, then 2 devices in a cluster should be made in 4 DC to cater the allocated 7000 branches.</p> <p>All the 8 orchestrator (i.e. Four cluster each having two devices in each cluster) spreads across the 4 Data Centre (A, B, C, D) should be in the nested orchestrator architecture.</p>
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			<p>DCs shall act as Slaves, for management login.</p> <p>Admin users will login into cluster A Virtual IP address and will make the changes. All these changes should be synchronized in all the devices of cluster A, as well as the cluster B, C, D.</p> <p>All the 7000 branch devices can fetch updates from the any one of the controller (i.e. cluster A, B, C, D) deployed in the Data Centres irrespective of the state and geographical location as per its connectivity and priority defined at the branch device.</p> <p>Scenario 2</p> <p>If the number of allocated branches is 7000 and a single orchestrator device of OEM is capable of catering to 7000 branch end devices, then one device should be deployed in each of the four DCs to cater the allocated 7000 branches, individually by each DC. All conditions for policy push, synchronization and management login as defined in Scenario 1 should be met.</p>	<p>At any point of time, Controller / controller cluster in one DC shall act as Master (e.g. Data Centre A cluster) and remaining controllers (e.g. Data Centre B, C, D clusters) hosted in other DCs shall act as Slaves, for management login.</p> <p>Admin users will login into cluster A Virtual IP address and will make the changes. All these changes should be synchronized in all the devices of cluster A, as well as the cluster B, C, D.</p> <p>All the 7000 branch devices can fetch updates from the any one of the controller (i.e. cluster A, B, C, D) deployed in the Data Centres irrespective of the state and geographical location as per its connectivity and priority defined at the branch device.</p> <p>Scenario 2</p> <p>If the number of allocated branches is 7000 and a single orchestrator device of OEM is capable of catering to 7000 branch end devices, then one device should be deployed in each of the four DCs to cater the allocated 7000 branches, individually by each DC. All conditions for policy push, synchronization and</p>
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				management login as defined in Scenario 1 should be met.		
5	87	TABLE B: Scoring Parameters TABLE B.1: Objective Scoring 1.1 Solution Deployment S.N 1 : Score guidelines	Scalability	Score	Scalability	Score
			Above 35000	10	Above 35000	10
			Between 25501 and 35000	5	Between 30001 and 35000	5
			Between 25001 to 25500	2	Between 25001 to 30000	2
			Less than 25000 branches	0	Less than 25000 branches	0
6	117	Table C: Information Gathering Parameters 1. Solution 1.1 Solution Deployment S.N 4	All Data Centre components of the proposed solution should be with redundant power supply (N+N).	Clause deleted.		

New Clause Added:

Table A: Mandatory Requirements

1. Solution

1.7 Additional Feature

S.N 4

Sr. No	Specifications	Evidence	Compliance (Yes/No)
4	All Data Centre components of the proposed solution should be with redundant power supply (N+N).	Data Sheet	

15. PAYMENT SCHEDULE: Page No 157

S. No	Breakup of payment	Timelines	Payment terms
9	Comprehensive warranty for Products	For three years (1 st to 3 rd Year)	Payment will be done as per the terms defined in 1 to 4 & 6 of this Payment Schedule table.