SBI
REQUEST FOR PROPOSAL
FOR PROCUREMENT OF ONSITE TECHNICAL SUPPORT SERVICES FOR
BASE24 ATM SWITCH AND OTHER RELATED APPLICATIONS
to Ref: SBI/GITC/IT-ATM/2024/2025/1291: 17/03/2025
State Bank of India IT-ATM Department State Bank Global IT Center
2nd Floor, MTNL Building
Sector -11, CBD Belapur Navi Mumbai : 400614
(Maharashtra) INDIA

RFP for Procurement of Onsite Technical Support Services for Base24 ATM Switch Operations



The RFP stands amended as under:

Amendment:

Appendix-B: Bidder's Eligibility Criteria

Existing	Revised	
Bidder should have been in business of	Bidder should have been in business of	
providing On Site Technical support (as	providing On Site Technical support (as	
per scope defined Appendix-E of the	per scope defined Appendix-E of the	
RFP) for Base24 ATM Switch installation	RFP) for Base24 ATM Switch installation	
and should have experience of driving at	and should have experience of driving at	
least 6000 ATMs attached to the Switch	least 5000 ATMs attached to the Switch	
for last three years in a Scheduled	for last three years in a Scheduled	
Commercial Bank in India.	Commercial Bank in India.	

All other terms and conditions remain same.