



IT Services Dept., LHO Maharashtra
Tender No. SBI/ITS/2024-25/02 dated 07/11/2024

OPEN TENDER

Empanelment of vendors for Maintenance, Installation of Local Area Connection (LAN) network for the branches of State Bank of India, across Maharashtra and Goa for the work up to Rupees Five Lacs

State Bank of India, ITS Department, LHO Maharashtra invites applications for empanelment of vendors & Rate Contract for installation and maintenance of Local Area Network (LAN) at branches / offices of State Bank of India across Maharashtra and Goa.

The eligibility criteria, terms and conditions, application format and other detail/requirement are as under:

S.No.	Description	
1.	RFP / Tender No.	
2.	Name of the Tender	Empanelment of Vendors and rate contract for the Data cabling works and maintenance for branches / offices under SBI, Local Head Office, Maharashtra.
3.	Nature of the tender	Empanelment & Rate Contract in two bid system. Cover-I : Technical Bid Cover-II: Price Bid
4.	Cost of Tender Documents	NIL
5.	Date of issue of application Documents Form Bank's Website	07-11-2024 to 28-11-.2024 from www.sbi.co.in under Procurement News
6.	Pre-Bid Meeting	NA
7.	Last date & time for submission of Application	Up to 03.00 pm on 28-11-2024
8.	Address to which Application/Tender (Hard Copy) has to be submitted	The Assistant General Manager ITS Department LHO Maharashtra, State Bank of India, 3rd Floor, Synergy Building, Bandra Kurla Complex, Mumbai – 400 051,
9.	Place of opening of application	ITS Department LHO Maharashtra, State Bank of India, 3rd Floor, Synergy Building, Bandra Kurla Complex, Mumbai – 400 051. Ph 022-26445310
10.	Validity of Empanelment	3 years from the date of Approval

11. Application can be downloaded from the Bank's website www.sbi.co.in (Link <Procurement News>). It shall be responsibility of the tenderer to ensure that all pages of the bid are properly bound separately, tenders in loose pages may be disqualified.
12. The Tenderer shall sign and stamp each page of the tender document thereby ensuring the number and sequence of all pages.
13. No conditions other than mentioned in the tender will be considered.
14. The Bank. reserve their rights to accept or reject any or all the tenders, either in whole or in part without assigning any reason(s) for doing so and no claim / correspondence shall be entertained in this regard.
13. Applicants must have its office in Maharashtra/Goa State. Proof to this effect must be enclosed.

Yours Faithfully,

Sd/-
Asst. General Manager (ITSD),
LHO Maharashtra

1. Request for Proposal (RFP):

- i) State Bank of India, ITS Dept., LHO Maharashtra is hereinafter called "SBI", which term or expression unless excluded by or repugnant to the context or the meaning thereof, shall be deemed to include its successors and permitted assigns herein after called "SBI", issues this Request for Proposal, hereinafter called "RFP".
- ii) A vendor/firm submitting the proposal in response to the tender shall hereinafter be referred to as "Firm(s)" or "Vendor(s)" interchangeably.
- iii) The tender document is neither an offer letter nor a legal contract, but an invitation for offers/ responses. No contractual obligation on behalf of SBI whatsoever shall arise from the RFP process unless and until a formal contract is signed and executed by duly authorized officials of SBI and the selected vendor(s).
- iv) All offers of the vendor shall be unconditional and once accepted, whether with or without modifications by SBI, shall be binding between SBI and such vendor.
- v) Validity of Contract: The Rate contract will be valid for the **period of three years from finalization of Vendors and rates by processing this tender**. Time is the essence of the contract. Due to delay in delivering services, Bank reserves the right to cancel the contract. The Bank may at its sole discretion, reserves the right to extend validity period of the empanelment.
- vi) Date Chart:
 - a) Date of issue of Tender : 07/11/2024
 - b) Last Date of submission : 28/11/2024 by 3.00 p.m.
 - c) Opening of Tender : 28/11/2024 by 3.30 p.m.
 - Please check our web site before final submission for any change in dates for final submission

2. Applicants who fulfill the eligibility criteria as detailed below only can apply.

- i) Firms/vendors should have their own offices/branches preferably in Mumbai / Pune/ Nashik / Aurangabad / Nagpur / Panaji / Kolhapur/ Nanded / Amravati. Vendor having their office in any one or more administrative office area can apply.
- ii) The vendors should have minimum three years' experience in the Supply, installation, testing, commissioning and maintenance of LAN cabling & connections and relative field with Financial Institutions/Private Sector Companies/Public Sector Units/MNCs.
- iii) Should have valid GST registration.
- iv) Strong support of technical staff with service network.
- v) Average annual turnover of Rs 1.5 Lac during the last three financial years. The Firm should not have incurred losses during the last 3 financial years. Please submit audited balance sheet / chartered accountant's certificate or certified accounts statement/ balance sheet for last 3 years.
- vi) Solvency certificate issued after 31.03.2024 from any nationalized /scheduled banks for Rs.1.5 Lac.
- vii) Adequate experience in handling Annual Maintenance Contracts (AMC).
- viii) **IMPORTANT:** We wish to reiterate that the Engineers visiting branches for support shall have the experience/ expertise in maintaining LAN connections, any delay due to lack of expertise, requirement of tools etc. should be avoided. Therefore, it should be ensured that all the terms and conditions are fulfilled, and repairs and replacements are made available at the shortest possible time.
- ix) This tender is restricted for empanelment of vendors and rate contract for undertaking LAN / Data cabling work in various branches / offices in

Maharashtra and Goa. With this empanelment Bank does not guarantee the Business to any vendors.

- x) LAN / cabling work up to Maximum Rupees Five Lacs per PO / Per Branch, whereas the work up to Rupees Three Lacs will be awarded directly based on approved rates. For amount above 3 Lacs and below 5 lacs competitive quotations will be called from empaneled vendors and work will be awarded to the lowest vendor. For Contract value above five lacs, it will be open tender.
- xi) Purchase orders as per approved rates during the validity period will be directly placed by LHO/AO or Branches. For minor works / repairs or in case of exigencies, the same has to be executed by the empaneled vendor at agreed rates, on telephone call ,Mail or PO. All vendors will require to execute all POs without exception, including small work orders/PO like laying one cable/Down call for one system. Refusing such small work orders / JOB may lead to disqualification and barring vendor to participate in tender/ undertake further Job for State Bank of India in any part of India for 5 years.
- xii) The empanelment and rate contract will be valid for 3 years, whereas Bank reserves the right to extend the same for one more year or reduce the period as per the requirement.
- xiii) Corrigendum if any, will be floated / displayed only on Bank's website, along with the original tender. Vendors are requested to check Bank's website before final submission of the technical bid.
- xiv) If required, Bank may decide to enter into AMC with Vendor for maintenance of LAN / Data cabling for a branch / cluster of branches. Respective AOs will call for separate price bid from empaneled vendor for the same.
- xv) Bank will also consider empaneling vendor for a particular administrative office/s area or district/s; vendor needs to specify their area of service.
- xvi) Bank reserves the right to remove existing empaneled vendor, during the empanelment or contract period.
- xvii) The rates will be called for entire area of SBI LHO Maharashtra which includes states of Maharashtra & Goa. (Other than Mumbai, Thane, Palghar & Raigad Districts). During the empanelment, vendor shall clearly mention the administrative Office/s Area of SBI or District/s where they can provide the service. Vendor needs to provide services to at least one district. Bank may request vendor to undertake the job outside the area for which the vendor is empaneled, as mutually agreed upon later on case-to-case basis.
- xviii) For Data cabling, passive component brands which are approved by SBI from time to time and being used presently across the circle should be used by the vendor for executing the cabling work.
- xix) Preferred brands are ISI Certified Brands.

3. Firms/Vendors, which meet the above requirements and are interested in providing such services to State Bank of India may submit responses to the RFP which should include the following information:

- i) Profile of the firm/company/vendors and Compliances (Annexure-A).
 - ii) List of major contracts undertaken for Installation/ maintaining of LAN / Network connections for minimum 35 points preferably with certified copies of PO / letter from the Company. (More than 5 clients / orders during the last three years including the contracts on hand) flagged as Annexure-B.
 - iii) List of registered offices and branch offices, with addresses, telephone numbers,
- SBI/ITS/2024-25/02 Dated 07/11/2024

and names of key support staff flagged as Annexure-C.

- iv) List of all service/support staff, across Mumbai, Maharashtra & Goa with contact information flagged as Annexure-C.
- v) Copies of the past two year's balance sheets of the firm, and any other relevant documents clearly establishing the volume of work / AMCs undertaken to be submitted.
- vi) Non-disclosure agreement flagged as Annexure-G.
- vii) Non-disclosure agreement for Maintenance of LAN to be submitted by successful bidder only on Rs.100 stamp paper as in annexure.
- viii) Duly stamped and signed copy of this tender to be submitted along with bid.
- ix) No sub-contract should be awarded by the empaneled vendor to complete any LAN related activities.
- x) Solvency certificate

4. Firms/Vendors may submit their responses to this tender/RFP in the enclosed format(s) by the date and address mentioned above, as detailed below.

- i) Technical Bid (Page No.1 to Page No. 23) of this RFP document duly filled with sign and seal on each page along with all supporting documents and covering letter should be enclosed in sealed Cover-I superscribed with "**Cover-I: TECHNICAL BID**"
- ii) Price Bid of this RFP document duly filled with sign and seal on each page should be enclosed in a sealed Cover-II superscribed with "**Cover-II: PRICE BID**"
- iii) Cover I (Technical Bid) and Cover-II (Price Bid) should be enclosed in a separate sealed third cover, **Cover-III** superscribed with "**Application for Empanelment of Vendors for LAN / Data cabling for State Bank of India LHO Maharashtra** ", addressed to Asst. General Manager (ITS), State Bank of India, Local Head Office, ITS Department, Maharashtra Circle, 'Synergy', C-6, 'G' Block, 3rd Floor, Bandra Kurla Complex, Bandra (East), MUMBAI - 400 051.

Note:

If Technical BID (in Cover-I) and price BID (Cover-II) are not submitted in separate sealed covers as detailed above, such tenders will be summarily rejected by Bank.

All firms are requested to submit the tender in person, by courier or by submitting the same in tender box kept in the reception of this office. If documents are submitted by courier or putting in tender box, you are requested to send us mail confirmation in this regard. Tender delivered/received after the due date will not be accepted.

Vendors who were empaneled with Bank previously are required to submit copy of at least three POs or proof of work done. Do not submit copy of empanelment letter. Vendors who were empaneled in the last empanelment but have not done any network related work are not eligible to apply.

5. RFP Process: This RFP is opened to all vendors with a minimum eligibility criterion and a designated due date of response. The RFP will be completed by the vendor and reviewed by the Empanelment Committee of SBI.

- a) To assist in the scrutiny, evaluation, and comparison of offers, SBI may, at its discretion, ask any of the Vendors for clarifications to their offer. The vendors may request SBI for clarification on any point of the tender document on or before 14.11.2024. The vendor in all such cases must seek clarification on mail to agmits.lhomah@sbi.co.in and sbiconnect.lhomah@sbi.co.in in the same serial/ order of that of the RFP by mentioning the relevant reference/section number and page number in the tender.
- b) All the Clarifications given by SBI shall become part and parcel of the tender and vendors should give their responses duly taking into consideration the clarification given by SBI.
- c) SBI may modify the tender document by issuing corrigenda for any reason at any time prior to the final date of submission. The corrigenda, if any, will be floated / displayed only on Bank's website, along with the original tender. Vendors are requested to check Bank's website before final submission of the technical bid.
- d) SBI reserves the right to alter the requirements specified in the tender for any reasons prior to the last date of submission of RFP. SBI also reserves the right to delete one or more items from the list of items specified duly informing all Vendors about such changes.
- e) The existing LAN vendors, who are undertaking LAN cabling jobs in SBI, should also apply. Bank may consider allotting job to only those vendors who have responded to this RFP. However, Bank reserve rights to allot job to other vendors.

6. The committee will evaluate all the proposals of the vendors received by SBI within the RFP submission due date based on the minimum eligibility criteria, response of the vendors to the tender who prima-facie match up to the Bank's requirements and short-list the vendors. The selection of the vendors will be determined based on various parameters which will be internally evaluated by the Empanelment Committee.

7. Incomplete forms will not be entertained.

8. The Committee may visit the offices of the firms as part of the tender process, if considered necessary. Information relating to the Bank's final decision regarding selection of vendor will be conveyed directly to the vendors. No further correspondence will be entertained with those vendors who do not meet the Bank's requirements.

9. The Bank reserves the right to accept / reject any application, or cancel the whole process, without assigning any reason thereof.

10. Confidentiality and Non-disclosure

- a) The Vendor agrees to receive in confidence all Confidential Information and agrees not to reveal the same to any other person under any circumstances, except to the extent provided for in this Agreement. The Recipient shall also ensure that the Confidential Information is not used for any of its business or other purposes or such purposes of any other person.
- b) The vendor shall also procure from their respective employees, officers and agents to whom Confidential Information is revealed, a similar obligation of Confidentiality in the form of a Non-Disclosure Agreement, which is reasonably acceptable to SBI. A breach by the respective employees of the

Recipient of the terms of the Non-Disclosure Agreement shall be considered as a breach by such party of its obligations to the Disclosure.

- 11) Jurisdiction:
All disputes and controversies between SBI and Vendor shall be subject to the exclusive jurisdiction of the Courts in Mumbai and the parties agree to submit themselves to the jurisdiction of such court. This Project agreement shall be governed by the laws of India.
- 12) Termination: SBI reserves the right to abandon the current tender process or cancel and go in for a fresh tender at any point of time without assigning any reason whatsoever.

13) Evaluation of Price Bids and Finalization. The prices fixed will be as per L1 rates and reasonability of the rates quoted by L1 vendor. All other vendors must agree to provide services with same rates as L1 vendor. The undertaking needs to provide for the same.

13.1 Only those Bidders who qualify in pre-qualification and technical evaluation would be shortlisted for commercial evaluation.

13.2 The item wise prices will be finalized by SBI. Vendors will require to give acceptance for the same within seven days from the date of receipt of communication from Bank.

13.3 Arithmetic errors, if any, in the price breakup format will be rectified as under:

- (a) If there is a discrepancy between the unit price and total price which is obtained by multiplying the unit price with quantity, the unit price shall prevail, and the total price shall be corrected unless it is a lower figure. If the bidder does not accept the correction of errors, the bid will be rejected.
- (b) If there is a discrepancy in the unit price quoted in figures and words, the unit price in words, shall be taken as correct.
- (c) If the vendor has not worked out the total bid price or the total bid price does not correspond to the unit price quoted either in words or figures, the unit price quoted in words shall be taken as correct.
- (d) Bank may waive off any minor infirmity or non-conformity or irregularity in a bid, which does not constitute a material deviation, provided such a waiving does not prejudice or affect the relative ranking of any bidder.

14) The Tender is available on our website <https://bank.sbi>

15) All the RFP related questions, clarifications and responses must be addressed to:

Asst. General Manager (ITS)
State Bank of India, Local Head office Maharashtra
ITS Dept., 3rd Floor, Synergy,
C-6, G Block, Bandra-Kurla Complex
Bandra (East), Mumbai 400051.

Email: sbiconnect.lhomah@sbi.co.in; agmits.lhomah@sbi.co.in

Phone : 022 26445310, 022 26445335

Place: Mumbai

Date: 07/11/2024

Checklist of Documents to be submitted

Sl.NO	Enclosures	Description	Submitted (YES/NO)
1	Annexure I	Covering Letter	
2	Annexure A	Company's Profile	
3	Annexure B	Proof of Experience and Clients	
4	Annexure C	Proof for office in Maharashtra	
5		Proof of Establishment of the firm	
6		Proof of PAN	
7		Proof of GST registration	
8		Solvency Certificate	
9		Proof of Turn Over for the last three years (audited balance Sheet / CA certificate)	
10		Duly filled, signed and stamped copy of this tender document (Print all pages put stamp and sign on all pages as acceptance) Cover-I: Technical Bid Cover-II: Price Bid	
11		Any other relevant documents	

Annexure "E" on stamp paper of Rs.100/(Non-Disclosure Agreement) should be submitted by vendor only after demand from Bank.

(On Letter Head)

From

To

The Assistant General Manager (ITS),
State Bank of India, ITS Department,
Local Head Office, III Floor, BKC, Mumbai-400051.

Dear Sir,

EMPANELMENT OF VENDORS FOR LAN / DATA CABLING FOR STATE BANK OF INDIA BRANCHES ACROSS MAHARASHTRA AND GOA (Other than Mumbai, Thane, Raigad and Palghar Districts)

In response to your enquiry/advertisement for the empanelment of vendors for LAN / Data cabling for State Bank of India branches / offices across Maharashtra and Goa, we hereby submit the necessary information.

2. The application is submitted by me, on behalf of the firm, in the capacity of _____ . I am duly authorized to submit the same.

3. We apply for the empanelment of vendors as stated above and we understand that the final awarding of contract or issue of work orders will be based the actual quotations submitted separately at different time, intervals and different places (normally administrative offices of the Bank) based on the needs of the Bank. We shall abide by all the terms and conditions of the tender and Bank's instructions time to time in the matter.

4. We understand that the Assistant General Manager (ITS), State Bank of India, Maharashtra LHO, reserves the right to reject/accept all/any of the applications without assigning any reason.

Place:

SIGNATURE OF THE APPLICANT

Date:

Seal

STATE BANK OF INDIA, ITS DEPARTMENT, MAHARASHTRA
EMPANELMENT OF VENDOR FOR LAN / DATA CABLING

PRE-QUALIFICATION: VENDORS' PROFILE

1.	Name of the Firm/Company	:	
2.	Address (Head Office)	:	
3.	Address of office for which this Contract refers	:	
4.	Phone Number(s)	:	
5.	FAX Number(s)	:	
6.	Mobile Phone(s)	:	
7.	Constitution of the Firm	:	
8.	Year of Establishment	:	
9.	Name of the Proprietor or Names of Partners / Directors / Associates	a) b) c)	
10.	Net Profit/Loss per year (Balance Sheet and Profit & Loss A/c for the last 3 years)	:	Please attach copies of IT Return and Balance Sheet for the last 3 years./ CA Certificate
	Financial Year	Turn Over	Net Profit/Loss (Rs in lacs)
	1.	1.Rs.	1. Rs.
	2.	2.Rs.	2. Rs.
	3.	3.Rs.	3. Rs.
11.	Details and value of major Contract undertaken during the last 3 years with SBI (Details to be given as annexure in separate sheet)	a) b) c)	
12.	Proof of Experience and List of other major customers (Experience / Service Certificates to the effect from the customers are to be enclosed)	a) b) c)	
13.	PAN Number (for TDS)	:	
14.	APGST/GST/TIN/SERVICE-TAX Numbers	:	
15.	Any other information with relevant documents (Details to be given in the enclosed in separate sheet)	a) b) c)	

Place:
Date:

SIGNATURE OF THE APPLICANT
Seal

**State Bank Of India, ITS Department, Mumbai LHO
Empanelment of LAN / Data Cabling vendors**

List of Major Contracts Undertaken / Empanelment During the Last 3 Years

S.No.	Name and Address of the Client with address	Nature of work and Value (In Rs)	Contact details of Client (If required Bank may verify the details from client)
1			
2			
3			
4			
5			

Notes:

1) Credentials issued by the clients shall be enclosed. Certified copies of the document to be submitted. However, originals to be brought for verification whenever asked by the Bank.

2) The work should have been executed by the firm/company under the name in which they are submitting the applications. In case of recent change in the name of the firm/company, suitable documents are to be produced evidencing the change in the name.

Place:

SIGNATURE OF THE APPLICANT

Date:

Seal

List of registered offices and branch offices, with addresses,
Telephone numbers, Number of staff

Name of the Firm/Company: -

a) Registered Office: - _____

b)

Sr No.	Branch Office address	Area of service (SBI AO)	District (Only if Service is restricted to some districts)
1			
2			

- Proof to be submitted for office in Maharashtra/Goa (Copy of Shop & establishment license or Govt Approved Document)

Place:
Date:

SIGNATURE OF THE APPLICANT
Seal

Sr. No.	Particular of the item	Denomination	Rates in Rupees
	ITEM DESCRIPTION	UNIT	
1	Supplying of OM 3 MM 6 Core Outdoor Armor Fiber Optic Cable. (Capacity 500 Mtr.)	Meter	
2	Supplying of OM 3 MM 6 Core Indoor LAZ Fire Redundant Fiber Optic Cable in Data Center & Server Room	EACH	
3	Supplying of OM 3 Single Mode 6 Core Outdoor Armor Fiber Optic Cable. (Capacity 1 to 100 K.M.)	Per Meter	
4	Supplying of SC II LC 50/125 Micron MM Fiber Optic Patch Cord 3Mtr	Per meter	
5	Supplying of SC II SC 50/125 Micron MM Fiber Optic Patch Cord 3Mtr	Each	
6	Supplying of 12 Port LIU Fully Loaded with Pigtail, LC Coupler & Tray etc.	Each	
7	Supplying of OM 4 MM 6 Core Outdoor Armor Fiber Optic Cable. (Capacity 500 Mtr.)	Meter	
8	Supplying of OM 4 MM 6 Core Indoor LAZ Fire Redundant Fiber Optic Cable in Data Center & Server Room	Meter	
9	Supplying of OM 4 MM 12 Core Indoor LAZ Fire Redundant Fiber Optic Cable in Data Center & Server Room	Meter	
10	Supplying of OM 4 Single Mode 6 Core Outdoor Armor Fiber Optic Cable. (Capacity 1 to 100 K.m.)	Meter	
11	12 port loaded LIU with 12 OM4 fiber pigtails and 6 adaptors	Each	
12	LC-LC OM4 Fiber patch cords, 3 Meters.	Each	
13	Media Converter (100 MBPS)	Each	
14	Media Converter (1000 MBPS)	Each	
15	Installation of Splicing of SC or LC Pigtail MM.	Per NOS	
16	Fluke DTX 1800 Testing & Documentation of Fiber Optic Cable.	Per NOS	
Note	Make: Dlink, Digisol, Amps, Molex, Finolex or ISI Certified		
	UTP CABLE CAT -6		
17	SUPPLY OF CAT -6 Cable	PER METER	

18	Double Ended Factory crimped Mounting Cord one meter	EACH	
19	Double Ended Factory crimped Mounting Cord 3 meters	EACH	
20	Double Ended Factory crimped Mounting Cord 5 meters.	EACH	
21	Double Ended Factory crimped Mounting Cord 10 meters	EACH	
	PATCH PANEL		
22	Supply of Patch Panel CAT -6 24 ports	EACH	
23	Supply of Patch Panel CAT -6 48 ports	EACH	
	INFORMATION OUTLET		
24	Supply of CAT -6 Information Outlet	EACH	
25	Supply of Single Face Plate	EACH	
26	Supply of Surface Mount Box Single	EACH	
27	RJ 45 connector supply and crimping	EACH	
28	Supply of Dual Face Plate	EACH	
29	Supply of Quad Face Plate	EACH	
	RACK- Val rack/ APW President or similar		
30	Supply of 15U Rack with accessories such as fan, expansion kit, Cable Manager, AC power strip etc.	EACH	
31	Supply of 12U Rack with accessories such as fan, expansion kit, Cable Manager, AC power strip etc.	EACH	
32	Supply of 9U Rack with accessories such as fan, expansion kit, Cable Manager, AC power strip etc.	EACH	
33	Cantilever tray for fixing in above racks	EACH	
34	Cable Manager	LOT	
35	15U WALL/FLOOR MOUNT SMART CLOSET with inbuilt 500 w cooling without outdoor unit		

	(without UPS and Monitoring) - Make Vertiv or similar		
36	24U WALL/FLOOR MOUNT SMART CLOSET with inbuilt 1000 w cooling without outdoor unit (without UPS and Monitoring) - Make Vertiv or similar		
	ACCESSORIES		
37	Supply of PVC Cap on Casing 25mm	PER METER	
38	Supply of PVC Cap on Casing 32mm	PER METER	
39	Supply of PVC Cap on Casing 50mm	PER METER	
40	Supply of PVC Flexible pipe 25mm	PER METER	
41	Supply of PVC Flexible pipe 32mm	PER METER	
42	Supply of PVC Flexible pipe 50mm	PER METER	
43	MS Conduit with ACC 25 mm	PER METER	
44	MS Conduit with ACC 50 mm	PER METER	
45	PVC Channel 45 x 45	PER METER	
46	PVC Channel 35 x 45	PER METER	
47	Supply of PVC conduit 1"	PER METER	
48	Supply of PVC conduit 2"	PER METER	
49	Acrylic Plate	Each	
	Classing, capping, PV conduct: ISI make		
	Labour Charges		
50	CAT -6 Cable Laying Charges	PER METER	
51	Cable Removing Charges up to 20 Points	LOT	
52	Cable Removing Charges up to 50 Points	LOT	
53	Cable Removing Charges Above 50 Points	LOT	
54	I/O Termination Charges	EACH	

55	Patch Panel Termination Charges 24 port	LOT	
56	Patch Panel Termination Charges 48 port	LOT	
57	Rack Installation	LOT	
58	Rack Installation for Floor Mount Racks	LOT	
59	Fixing capon casing 50mm, 32mm, 25mm	PER METER	
60	MS Conduit with Acc	PER METER	
61	PVC Conduit with Acc	PER METER	
62	PVC Channel 45 x 45	PER METER	
63	PVC Channel 35 x 45	PER METER	
	CERTIFICATION		
64	Testing, Labelling, Commissioning, Certification per point	Per Point	
65	Testing, labelling & Commissioning only without Certification	Per point	
	PVC cabling for Telephone lines Delton make		
66	Supply of 10 pair Jelly filled armored cable	PER METER	
67	Supply of 5 pair Jelly filled armored cable	PER METER	
68	Supply of single pair PVC cable/drop wire	PER METER	
69	Supply of 2 pairs PVC cable	PER METER	
70	Supply of 5 pairs PVC cable	PER METER	
71	Supply of 10 pairs PVC cable	PER METER	
72	Supply of 20 pairs PVC cable	PER METER	

73	Supply of 50 pairs PVC cable	PER METER	
	MDF BOX (KRONE MAKE)		
74	Supply of MDF 10 pairs	EACH	
75	Supply of MDF 20 pairs	EACH	
76	Supply of MDF 50 pairs	EACH	
77	Supply of MDF 100 pairs	EACH	
Note	ISI Certified Brands		
	CABLE LAYING AND OTHER CHARGES		
78	Laying of PVC cable charges single/2/5 pairs	PER METER	
79	Laying of PVC cable charges 10/20 pairs	PER METER	
80	Laying of PVC cable charges 50 pairs	PER METER	
81	Supply and connecting Rosette box of Telephone	EACH	
82	Installation, testing and commissioning of Telephone	EACH	
83	Fiber Installation Charges (Laying)	Per meter	
	Visit Charges per day		
84	Travelling within the city where AO / Office of the vendor is located (up to 50 Km)	Per Day	
85	Travelling between 50 to 100Km from LHO/ AO/ Vendor's Office center	Per Day	
86	Travelling between 100 to 250Km from LHO/ AO/ Vendor's Office center	Per Day	
87	Travelling above 250 Km from LHO/ AO/ Vendor's Office center	Per Day	
88	Removal of existing old switch, installation of new switch,	PER SWITCH	

89	Making cable diagram for all ports and	Per Port	
90	connecting only live ports with marking of cables at both ends	Per point	
91	Floor cutting & refilling (without tiles)	Per foot	
92	Wall chiseling & refilling (without plastering & painting)	Per foot	
93	Making 2 feet deep Holes in concrete wall	EACH	
94	Making 2 feet deep hole in wooden partition, clean debris	EACH	
95	Fixing of SB Connect rack, installation & Commissioning		
96	Laying of 10 pairs jelly filled armored cable	Per meter	
97	Laying of 5 pairs jelly filled armored cable	Per meter	
	EPBAX for Small and Medium Branches (Hybrid System)		
98	a) Configured for 3 X 8 (3 analog trunk & 8 analog extension)	Each	
99	b) Configured for 3 X 16 (3 analog trunk & 16 analog extension)	Each	
100	Programming and Installation Charges	Lot	
Note	Make: NEC, Matrix, Alcatel, Grand stream or Similar ISI certified brand		

PLACE: Mumbai
DATE: **07/11/2024**
General Manager (ITS)

Asst.

NON-DISCLOSURE AGREEMENT

THIS RECIPROCAL NON-DISCLOSURE AGREEMENT (the “Agreement”) is made at Mumbai between:

State Bank of India constituted under the SBI Act, 1955 having its Corporate Centre at Mumbai (hereinafter referred to as “Bank” which expression includes its successors and assigns) of the ONE PART: And

..... (Hereinafter referred to as “.....” which expression shall unless repugnant to the subject or context thereof, shall mean and include its successors and permitted assigns) of the OTHER PART.

And Whereas

1. is carrying on business of providing, has agreed to provide AMC services for the Bank and other related tasks.

2. For purposes of advancing their business relationship, the parties would need to disclose certain valuable confidential information to each other. Therefore, in consideration of covenants and agreements contained herein for the mutual disclosure of confidential information to each other, and intending to be legally bound, the parties agree to terms and conditions as set out hereunder.

NOW IT IS HEREBY AGREED BY AND BETWEEN THE PARTIES AS UNDER

1. Confidential Information and Confidential Materials:

(a) “Confidential Information” means nonpublic information that Disclosing Party designates as being confidential or which, under the circumstances surrounding disclosure ought to be treated as confidential. “Confidential Information” includes, without limitation, information relating to installed or purchased Disclosing Party software or hardware products, the information relating to general architecture of Disclosing Party’s network, information relating to nature and content of data stored within network or in any other storage media, Disclosing Party’s business policies, practices, methodology, policy design delivery, and information received from others that Disclosing Party is obligated to treat as confidential. Confidential Information disclosed to Receiving Party by any Disclosing Party Subsidiary and/ or agents is covered by this agreement.

(b) Confidential Information shall not include any information that: (i) is or subsequently becomes publicly available without Receiving Party’s breach of any obligation owed to Disclosing party; (ii) becomes known to Receiving Party prior to Disclosing Party’s disclosure of such information to Receiving Party; (iii) became known to Receiving Party from a source other than Disclosing Party other than by the breach of an obligation of confidentiality owed to Disclosing Party; or (iv) is independently developed by Receiving Party.

(c) “Confidential Materials” shall mean all tangible materials containing Confidential Information, including without limitation written or printed documents and computer disks or tapes, whether machine or user readable.

2. Restrictions

(a) Each party shall treat as confidential the Contract and any and all information (“confidential information”) obtained from the other pursuant to the Contract and shall not divulge such information to any person (except to such party’s own employees and

other persons and then only to those employees and persons who need to know the same) without the other party's written consent provided that this clause shall not extend to information which was rightfully in the possession of such party prior to the commencement of the negotiations leading to the Contract, which is already public knowledge or becomes so at a future date (otherwise than as a result of a breach of this clause). Receiving Party will have executed or shall execute appropriate written agreements with its employees and consultants specifically assigned and/or otherwise sufficient to enable it to comply with all the provisions of this Agreement. If the Contractor shall appoint any Sub-Contractor, then the Contractor may disclose confidential information to such Sub-Contractor subject to such Sub Contractor giving the Customer an undertaking in similar terms to the provisions of this clause.

(b) Receiving Party may disclose Confidential Information in accordance with judicial or other governmental order to the intended recipients (as detailed in this clause), provided Receiving Party shall give Disclosing Party reasonable notice prior to such disclosure and shall comply with any applicable protective order or equivalent. The intended recipients for this purpose are:

(1) The statutory auditors of the Customer and

(2) Regulatory authorities regulating the affairs of the Customer and inspectors and supervisory bodies thereof

(c) The foregoing obligations as to confidentiality shall survive any termination of this Agreement

(d) Confidential Information and Confidential Material may be disclosed, reproduced, summarized or distributed only in pursuance of Receiving Party's business relationship with Disclosing Party, and only as otherwise provided hereunder. Receiving Party agrees to segregate all such Confidential Material from the confidential material of others in order to prevent mixing.

(e) Receiving Party may not reverse engineer, decompile or disassemble any software disclosed to Receiving Party.

3. Rights and Remedies

(a) Receiving Party shall notify Disclosing Party immediately upon discovery of any unauthorized use or disclosure of Confidential Information and/ or Confidential Materials, or any other breach of this Agreement by Receiving Party and will cooperate with Disclosing Party in every reasonable way to help Disclosing Party regain possession of the Confidential Information and/ or Confidential Materials and prevent its further unauthorized use.

(b) Receiving Party shall return all originals, copies, reproductions and summaries of Confidential Information or Confidential Materials at Disclosing Party's request, or at Disclosing Party's option, certify destruction of the same.

(c) Receiving Party acknowledges that monetary damages may not be the only and / or a sufficient remedy for unauthorized disclosure of Confidential Information and that disclosing party shall be entitled, without waiving any other rights or remedies (as listed below), to injunctive or equitable relief as may be deemed proper by a Court of competent jurisdiction.

a. Suspension of access privileges

b. Change of personnel assigned to the job

c. Financial liability for actual, consequential or incidental damages

d. Termination of contract

(d) Disclosing Party may visit Receiving Party's premises, with reasonable prior notice and during normal business hours, to review Receiving Party's compliance with the term of this Agreement.

4. Miscellaneous

(a) All Confidential Information and Confidential Materials are and shall remain the property of Disclosing Party. By disclosing information to Receiving Party, Disclosing Party does not grant any expressed or implied right to Receiving Party to disclose information under the Disclosing Party patents, copyrights, trademarks, or trade secret information.

(b) Any software and documentation provided under this Agreement is provided with RESTRICTED RIGHTS.

(c) Neither party grants to the other party any license, by implication or otherwise, to use the Confidential Information, other than for the limited purpose of evaluating or advancing a business relationship between the parties, or any license rights whatsoever in any patent, copyright or other intellectual property rights pertaining to the Confidential Information.

(d) The terms of Confidentiality under this Agreement shall not be construed to limit either party's right to independently develop or acquire product without use of the other party's Confidential Information. Further, either party shall be free to use for any purpose the residuals resulting from access to or work with such Confidential Information, provided that such party shall maintain the confidentiality of the Confidential Information as provided herein. The term "residuals" means information in non-tangible form, which may be retained by person who has had access to the Confidential Information, including ideas, concepts, know-how or techniques contained therein. Neither party shall have any obligation to limit or restrict the assignment of such persons or to pay royalties for any work resulting from the use of residuals. However, the foregoing shall not be deemed to grant to either party a license under the other party's copyrights or patents.

(e) This Agreement constitutes the entire agreement between the parties with respect to the subject matter hereof. It shall not be modified except by a written agreement dated subsequently to the date of this Agreement and signed by both parties. None of the provisions of this Agreement shall be deemed to have been waived by any act or acquiescence on the part of Disclosing Party, its agents, or employees, except by an instrument in writing signed by an authorized officer of Disclosing Party. No waiver of any provision of this Agreement shall constitute a waiver of any other provision(s) or of the same provision on another occasion.

(f) In case of any dispute, both the parties agree for neutral third party arbitration. Such arbitrator will be jointly selected by the two parties and he/she may be an auditor, lawyer, consultant or any other person of trust. The said proceedings shall be conducted in English language at Mumbai and in accordance with the provisions of Indian Arbitration and Conciliation Act 1996 or any Amendments or Reenactments thereto.

(g) Subject to the limitations set forth in this Agreement, this Agreement will inure to the benefit of and be binding upon the parties, their successors and assigns.

(h) If any provision of this Agreement shall be held by a court of competent jurisdiction to be illegal, invalid or unenforceable, the remaining provisions shall remain in full force and effect.

(i) All obligations created by this Agreement shall survive change or termination of the parties' business relationship.

5. Suggestions and Feedback

(a) Either party from time to time may provide suggestions, comments or other feedback to the other party with respect to Confidential Information provided originally by the other party (hereinafter "feedback"). Both party agree that all Feedback is and shall be entirely voluntary and shall not in absence of separate agreement, create any confidentially obligation for the receiving party. However, the Receiving Party shall not disclose the source of any feedback without the providing party's consent. Feedback shall be clearly designated as such and, except as otherwise provided herein, each party shall be free to disclose and use such Feedback as it sees fit, entirely without obligation of any kind to other party. The foregoing shall not, however, affect either party's obligations hereunder with respect to Confidential Information of other party.

Dated this day of..... 20 at.....
(Month) (Place)

For and on behalf of

Name Designation Place		
	(signature)	(signature)

For and on behalf of

Name Designation Place		
	(signature)	(signature)