

**Details of the tenders awarded by State Bank of India,**  
**Contact Centre Operations Deptt., Vadodara.**

RFP No. / Date	SBI: CCOD-01/2018-19 dated 09.08.2018
Item/Service procured	Selection of Vendor for Building, Migrating and Operating the Contact Centre for the Bank.
Mode of tender enquiry	Open
Type of bidding	Reverse Auction
Last date of receipt of tender	19.09.2018
No. of tenders received	4 (four)
No. and names of bidders qualified after technical evaluation.	Intelenet Global Services Pvt Ltd.
No. and names of bidders not qualified after technical evaluation.	None. All were qualified.
Whether tender awarded to lowest bid/TC1 bidder?	Yes, TC1 Bidder, after Reverse Auction.
Name of TC1 Vendor	Intelenet Global Services Pvt Ltd.
Purchase Order details	LOI issued on 11.04.2019
Value of contract	As per RFP, Rs.800 crores (tentative cost for 5-year contract)
Scheduled date of completion of supplies.	5 year contract for service delivery. i.e., up to 11.04.2024