

ANNEXURE II

DECLARATION-CUM-UNDERTAKING
TO BE OBTAINED FROM THE RECOVERY AGENTS

Re : Code of Conduct

Dear Sir,

I have been appointed by the Bank as Recovery Agent. The duty entrusted to me is to help Bank's officials in recovering Bank's dues and the work entrusted by Bank's officials in this regard.

In the discharge of my duties, I am obliged to follow the Code of Conduct attached to this document.

I confirm that I have read and understood and agree to abide by the Code of Conduct. I further confirm that the trainer mentioned below has explained the duties and obligations in full to me.

In case of any violation, non-adherence to the said Code, you shall be entitled to take such action against me as you may deem appropriate.

* I have undergone certification course conducted by IIBF or its accredited institution (copy of the certificate is enclosed). Or

* I have not undergone certification course but will acquire necessary certification latest by 30th April 2009.

* Whichever is applicable.

Signed on this _____ day of _____ 20__

Signature _____ Name _____ Agency* _____

* If recovery agent is appointed through some agency (i.e., NBFCs, NGOs etc.,)

Name of the Training institute:

Date of Certification: