STATE BANK OF INDIA

**CENTRAL RECRUITMENT & PROMOTION DEPARTMENT
CORPORATE CENTRE, MUMBAI**

**RECRUITMENT OF SPECIALIST CADRE OFFICERS IN
STATE BANK OF INDIA**

[CRPD/SCO/2023-24/14]

[Online Exam on 02.02.2024]

"ACQUAINT YOURSELF BOOKLET"

INTRODUCTION

This Booklet gives you detailed information about the competitive examination for Recruitment of Specialist Cadre Officers in State Bank of India. This post was advertised in the Bank's website https://bank.sbi/careers/current-openings. The terms and conditions, **period of probation,** emoluments etc. were given in the advertisement No. CRPD/SCO/2023-24/14. You should ensure that you are eligible in respect of age, educational qualification, nationality, work experience etc. as stipulated in the advertisement.

It contains details pertaining to various aspects of the online examination you are going to take and describes the kind of test which will be given to you in the examination. **The assessment will be done online.** You are advised to study this booklet carefully as it will help you in preparing for the examination.

GENERAL INSTRUCTIONS

1. **Particulars to be Noted :** Please note carefully your Roll Number, Date of Exam, Reporting time and venue for the examination given in the call letter.

2. **Punctuality in Attendance :** You should follow Reporting Time printed on Call letter. Candidates will not be permitted to leave the examination hall till the time for the test is over and/or permission to leave the hall is given by the test administrator. Late comers will not be allowed to take the test.

3. **Call letter to be Surrendered :** Affix firmly a copy of your **recent** passport size photograph in the space provided for it in the call letter and bring it with you alongwith currently valid photo identity proof in original and a photocopy when you come to the venue for the examination. **You will not be permitted to appear for the examination if you come without the photo identity proof in original and a photocopy, call letter or without the photograph affixed on the call letter.** You will be required to sign and affix your left thumb impression on your call letter as well as on attendance sheet in the presence of the invigilator in the examination hall. You must bring your own blue ink stamp pad for affixing your thumb impression. You should submit your call letter along with the photocopy of photo identity proof.

4. **Compliance with Instructions :** You should scrupulously follow the instructions given by test administrators and the invigilators at all the stages of the examination for which you have been called. If you violate the instructions you will be disqualified and may also be asked to leave the examination hall.

5. **Use of Books, Notes, Calculators & Cell Phones : No** calculator separate or with watch, cell phones, books, slide rulers, note books or written notes will be allowed inside the examination hall.

6. Do not leave your seat unless you are allowed.

7. **Use of Stationery :** You must bring stationery such as pencils, ball point pen, eraser, blue ink stamp pad with you.

8. **Rough work to be done on the sheets provided :** You should do all the necessary rough work on sheets provided only. **After the test is over, you should submit the rough sheets to the Invigilator.** Any candidate who does not return the above material or is found to attempt to take or pass on the questions or answers inside or outside the examination hall will be disqualified and the Bank may take further action against him as per rules of the Bank.

9. Your signature should tally with the signature uploaded. In case of discrepancy, you will not be allowed to appear for the examination. Signature in CAPITAL LETTERS will not be accepted.

10. **PWD Candidates who are eligible for and want to use services of scribe are required to submit a Declaration Form (Scribe Declaration Form) along with the Call letter. This can be downloaded from Bank's website.**

11. For candidates availing scribe in accordance with OM - F. No. 29-6/2019-DD-III dated 10.08.2022, shall be allowed scribe facility subject to production of a certificate at the time of online examination to the effect that person concerned has limitation to write and that scribe is essential to write examination on his/her behalf from competent medical authority of a Government healthcare institution as per Appendix I of the said guidelines. Such candidates shall not be allowed to appear for the examination without the specified medical certificate as per Appendix I and Appendix II of the said guidelines.

12. **Copying / Misconduct / Unfair Practices:** If a candidate is/has been found guilty of –

   i)   Copying or allowing copying;

   ii) Using unfair means during the test;

   iii) Impersonating or procuring impersonation by any person;

   iv) Misbehaving at the examination venue;

   v)   Disclosing, publishing reproducing, transmitting, storing or facilitating transmission and storage of test contents in any form or any information therein in whole or part thereof or by any means verbal or written, electronic or mechanical or taking away the papers supplied in the examination hall or found to be in unauthorised possession of test content.

   vi) Resorting to any other irregular or improper means;

   vii) Obtaining support of his/her candidature by any means.

   He/she will, in addition to rendering himself/herself liable to criminal prosecution, be liable to,

   (a) Disqualification from selection process.

   (b) Be debarred permanently/for specific period from any examination or selection by the Bank.

   Candidates are warned against filling up/furnishing false, tampered/fabricated information or suppressing material information.

   The Bank would be analyzing the responses of a candidate with other appeared candidates to detect patterns of similarity. On the basis of such an analysis, if it is found that the responses have been shared and scores obtained are not genuine/valid, the Bank reserves the right to cancel his/her candidature.

13. Travelling Allowance shall not be paid: No travelling allowance or other expenses in connection with the examination will be paid.

14. Candidates will appear for the examination at an Examination Centre at his/her/their own risks and expenses and SBI will not be responsible for any injury or losses etc. of any nature.

15. The possibility for occurrences of some problem in the administration of the examination cannot be ruled out completely which may impact test delivery and/or result from being generated. In that event, every effort will be made to rectify such problem, which may include movement of the candidates from one venue/lab/computer (node) to others and reconduct of the examination if considered necessary.

16. Following items will not be allowed inside the examination hall (Lab) :-

   Any stationery item like textual material (printed or written), bits of papers, Geometry/Pencil Box, Plastic Pouch, Calculator, Scale, Writing Pad, Pen Drives, Log Table, Electronic Pen/Scanner, any communication device like Mobile Phone, Smart watch Bluetooth, Earphones, Microphone, Pager, Health Band etc. Other items like Goggles, Handbags, Hair-pin, Hair-band, Belt, Cap, any watch/Wrist Watch, Camera, any metallic item, any eatable item opened or packed, water bottle (only transparent water bottle is allowed), any other item which could be used for unfair means for hiding communication devices like camera, bluetooth devices etc.

   You are advised to avoid wearing ornaments like Ring, Earrings, Nose-pin, Chain/Necklace, Pendants, Badge, brooch etc.

   At the venue, Candidate registration will be done through photo and IRIS capture (Biometric capture of Right Thumb impression for VI candidates). Photo captured will be matched with the photo uploaded by the candidate in the application.

IRIS Scan

Photograph and IRIS will be captured at the examination venue. The photo captured will be matched with the photo uploaded by the candidate in the application. You must NOT change your appearance from the photo uploaded by you.

Decision of the IRIS data verification authority with regard to its status (matched or mismatched) shall be final and binding upon the candidates. Refusal to participate in the process of IRIS scanning / verification on any occasion may lead to cancellation of candidature. With regards to the same, please note the following:

(a) 'LEFT EYE (IRIS)' will be captured for all the candidates.

(b) Candidates should remove Contact Lenses and Spectacles while capturing IRIS. Candidates are advised to avoid wearing contact lenses and prefer spectacles.

(Any failure to observe these points will result in non-admittance for the examination)

For VI candidates, Biometric capture of right thumb impression will be done. If fingers are coated (stamped ink/mehndi/coloured…etc.), ensure to thoroughly wash them so that coating is completely removed before the examination day. (Any failure to observe these points will result in non-admittance for the examination). Decision of the Biometric verification authority with regard to its status (matched or mismatched) shall be final and binding upon the candidates.

Online examination will be conducted for following posts:

Post Sr. No.	Name of post	Grade
1	Assistant Manager (UI Developer)	JMGS-I
2	Assistant Manager (Backend Developer)	JMGS-I
5	Assistant Manager (Data & Reporting)	JMGS-I
6	Assistant Manager (Automation Engineer)	JMGS-I
7	Assistant Manager (Manual SIT Tester)	JMGS-I
8	Assistant Manager (Automated SIT Tester)	JMGS-I
9	Assistant Manager (UX Designer & VD)	JMGS-I
10	Assistant Manager (DevOps Engineer)	JMGS-I
11	Deputy Manager (Business Analyst)	MMGS-II
12	Deputy Manager (Solution Architect)	MMGS-II
13	Assistant Manager (Software Developer)	JMGS-I
14	Deputy Manager (Software Developer)	MMGS-II
15	Assistant Manager (Cloud Operations)	JMGS-I
16	Assistant Manager (Containerization Engineer)	JMGS-I
17	Assistant Manager (Public Cloud Engineer)	JMGS-I
21	Assistant Manager (Kubernetes Administrator)	JMGS-I
22	Assistant Manager (System Administrator Linux)	JMGS-I
24	Assistant Manager (Middleware Administrator WebLogic)	JMGS-I
25	Assistant Manager (Infrastructure Engineer)	JMGS-I
26	Assistant Manager (Java Developer)	JMGS-I
27	Assistant Manager (Spring Boot Developer)	JMGS-I
28	Assistant Manager (Network Engineer)	JMGS-I
29	Deputy Manager (System Administrator Linux)	MMGS-II
30	Deputy Manager (Database Administrator)	MMGS-II
31	Deputy Manager (Middleware Administrator WebLogic)	MMGS-II
32	Deputy Manager (Windows Administrator)	MMGS-II
33	Deputy Manager (Network Engineer)	MMGS-II
34	Deputy Manager (Dot Net Developer)	MMGS-II
35	Deputy Manager (Java Developer)	MMGS-II
36	Deputy Manager (Software Engineer)	MMGS-II

Pattern of Online Written Examination:

PATTERN OF ONLINE WRITTEN EXAMINATION: TOTAL TIME ALLOCATED-160 MINUTES

Sr. No.	Name of the Test		No. of Questions	Maximum Marks	Duration
1	General Aptitude*	Test of Reasoning	50	50*	90 Minutes
		Quantitative Aptitude	35	35*	
		English Language	35	35*	
2	Professional Knowledge (PK)	General IT Knowledge	25	50	70 Minutes
		Role based Knowledge**	50	100	

* Qualifying in nature and marks thereon will not be reckoned for arriving at the Merit.

** Questions related to the post for which candidate has applied.

(a) Except Professional Knowledge (PK) paper, other papers will be of qualifying in nature. Candidates have to score minimum qualifying marks in these papers. The minimum qualifying marks will be as decided or may be waived at the discretion of Bank. The questions will be bilingual i.e. in Hindi & English. The candidates will have option to answer the questions in Hindi or English (except for Test of English Language).

(b) To be eligible for being short-listed for interview, candidates have to score equal to or above the cut-off marks to be decided by the Bank for the Professional Knowledge test (PK test), besides scoring minimum qualifying marks in other papers.

Penalty for Wrong Answers: There will be penalty for wrong answers marked in Objective Tests. For each question for which a wrong answer has been given by the candidate, 1/4th of marks assigned to that question will be deducted as penalty to arrive at corrected score. If a question is left blank, i.e. if no answer is marked by candidate, there will be no penalty for that question.

INTERVIEW: Adequate number of candidates as decided by the Bank will be called for Interview based on performance in online written test. Interview will carry 25 marks. The qualifying marks in Interview will be as decided by the Bank.

Merit List: The final merit list will be arrived at after aggregating the marks of Professional Knowledge Test (out of 100 marks) and interview (out of 25 marks). Weightage pattern of written test and interview will be 70% and 30% respectively.

SAMPLE QUESTIONS FOR EXAMINATION

Below are given some sample questions for each of these tests. The type of questions are only illustrative and not exhaustive. In actual test you may find questions on some or all these types and also questions on the type not mentioned here.

TEST OF REASONING

Q.1. If the letters in the word TOPS can be rearranged to form a meaningful word beginning with O, the last letter of that word is your answer. If more than one such word can be formed, M is the answer and if no such word can be formed, X is the answer.
(1) T   (2) P   (3) M   (4) S   (5) X

Q.2. 'Some leaders are dishonest. Satyapriya is a leader.' Which of the following inferences definitely follows from these statements ?
(1) Satyapriya is honest   (2) Satyapriya is dishonest
(3) Some leaders are honest   (4) Leaders are generally dishonest
(5) Satyapriya is sometimes dishonest

Q.3. If 'A ″ B' means 'add B to A', 'A ′ B' means 'subtract B from A', 'A # B' means 'divide A by B' and 'A ⼿ B' means 'multiply A by B; which of the following gives the average sales of two days where S_1 and S_2 are the sales of the first and the second day respectively ?
(1) $(S_1 ′ S_2)$ # 2   (2) 2 # $(S_1 ″ S_2)$ (3) $(S_1 ″ S_2$ # 2)
(4) $(S_1 ⼿ S_2)$ # $(S_1 ″ S_2)$ (5) Other than those given as options

Q.4. Every person above eighteen years of age who is registered as a voter, can vote. To find out whether Madhu, who was born twenty years ago, can vote, which of the following further information is needed ?

5

(I) Madhu's date of birth   (II) Whether Madhu is registered as a voter
(1) Only I   (2) Only II   (3) Either I or II   (4) Neither I nor II   (5) Both I and II

QUANTITATIVE APTITUDE

Q.1-3. Study the following table carefully and answer the questions given below _____

**Distribution of 1000 candidates as regards their marks in written examination
out of 300 and interview out of 100 in a selection examination**

Written Examination Marks	INTERVIEW MARKS					
	Below 30	30-39	40-49	50-59	60-69	70 & above
260 & above	8	18	26	18	26	4
210 to 259	5	4	30	22	10	9
160 to 209	16	10	45	56	18	9
110 to 159	28	42	100	190	15	5
60 to 109	35	115	20	8	7	5
Below 60	32	32	20	4	6	2

Q.1. How many candidates did obtain more than 69 percent marks and above in both written examination and interview ?
(1) 22   (2) 49   (3) 13   (4) 9   (5) Other than those given as options

Q.2. if approximately 325 candidates were to be qualified in the written examination, what should be the percentage of the qualifying marks ?
(1) above 20   (2) above 70   (3) above 36
(4) above 63   (5) Other than those given as options

Q.3. About 42 percent of the candidates fall in which of the following ranges of the interview marks ?
(1) 110 to 159   (2) 110 & below   (3) 50 to 70
(4) 50 & above   (5) Other than those given as options

Q.4. At 10 paise each, how many paise will 6 lemons cost ?
(1) 6   (2) 10   (3) 60   (4) 610   (5) Other than those given as options

Q.5. Which of the following can be exact multiple of 4 ?
(1) 27114   (2) 58204   (3) 48402   (4) 32286   (5) Other than those given as options

ENGLISH LANGUAGE

Q.1. Select from amongst the five alternatives, the word nearest in meaning to the word given in capitals.
ACCOMPLISHED
(1) Polished   (2) Completed   (3) Strong   (4) Companion   (5) attained

Q.2. Pick out the most appropriate phrase from amongst the phrases given below the sentence to complete is meaningfully.
eagerly _____ to this moment.
(1) look at   (2) look down   (3) look upon   (4) look forward   (5) look for

Q.3. Pick out the most appropriate pair of prepositions from amongst the prepositions given below the sentence to complete it meaningfully.
Reaching the top _____ the hill, she stopped _____ breath.
(1) of / to   (2) upon / for   (3) at /by   (4) of / for   (5) Other than those given as options

Q.4. Pick out the most appropriate verb from amongst the verb forms given below the sentence to complete it meaningfully.
I will join you after I _____ the wound."
(1) will dress   (2) was dressing   (3) would dress   (4) had dressed   (5) have dressed

Q.5. Which of the following will be the correct form of passive voice of "save them" ?
(1) They have been saved   (2) They were saved   (3) They will be saved
(4) They are saved   (5) Other than those given as options

PROFESSIONAL KNOWLEDGE

Questions in this test will be relevant to the field of specialization.

DETAILS OF THE ONLINE TEST PATTERN

1. A **login screen** will be displayed to the candidate. The candidate has to log in using his/her User ID and Password which is provided on the call letter.

2. After logging in Candidate's profile (Name, Roll No & photograph etc.) will be displayed and the candidate has to confirm the same by clicking on '**I confirm'** button confirming the profile is correct.

3. Thereafter the instructions will be displayed on the screen.

4. Candidate should read the instructions carefully and indicate that he/she has done so by 'checking' (click) the box at the bottom of the screen, after which '**I am ready to begin**' button is activated.

5. After clicking on the '**I am ready to begin'** button the actual **test time** will begin.

6. In Online Examination, Objective Text will contain 195 Questions and each question is followed by 5 alternatives/ options.

7. The questions except those on English Language will be available in Hindi and in English. In order to view a given question in the other language, a candidate can click on the 'view in' drop down box and select the desired language.

8. Only one question will be displayed at a time.

9. Total duration of objective examination is 160 minutes (separate timing for each Section).

10. Compensatory time of 20 minutes for each 60 minutes will be allowed for candidates with disability eligible for compensatory time.

11. In order to answer a question, candidate has to 'mouse click' the option he/she thinks is appropriate/ correct. **The alternative which has been clicked on will be highlighted and shall be treated as the answer given by the candidate for the question.**

12. After selecting an answer for a question candidate should click on the **'SAVE & NEXT'** button to save his answer and proceed to the next question. **Note that without clicking on 'SAVE & NEXT' button the answer selected will not be saved.**

13. **Note that only questions for which answers are saved after answering will be considered for evaluation.**

14. In case a candidate does not wish to attempt the question then he/she should not click on any option for that question. A candidate can choose to deselect his/her answer for a particular question by clicking on the '**CLEAR RESPONSE'** button provided against each question.

15. In case a candidate wants to skip a particular question and return to it later before submitting his/her test or a candidate 'clicks' (selects) an answer for a particular question but wishes to review it later, he/she may note down the question number on the sheet provided.

    In such cases the candidate may also click on the **'MARK FOR REVIEW & NEXT'** button. In case an answer has been selected for a particular question which has been marked as **'MARK FOR REVIEW & NEXT'**, the answer marked will be taken for final evaluation.

16. **In case a candidate wants to skip a particular question and return to it later in a particular section, he/she can do so during the timing prescribed for that section.**

17. The question numbers of attempted and unattempted questions are also shown to the right of the screen. A candidate can then click on any of the question numbers to view the question, in order to attempt/ revise his/her answer to the question.

18. **Each section has separate timing. A candidate can navigate between questions within a section during time prescribed for that section by clicking on the question number displayed to the right of the screen.**

19. The Question Palette displayed on the right side of screen will show the status of each question using one of the following symbols:

1	You have not visited the question yet.
2	You have not answered the question.
3	You have answered the question.
4	You have NOT answered the question, but have marked the question for review.
5	The question(s) "Answered and Marked for Review" will be considered for evaluation.

The Marked for Review status for a question simply indicates that you would like to look at that question again. *If a question is answered and Marked for Review, your answer for that question will be considered in the evaluation.*

20. **Candidates are not permitted to submit their answers before the entire test duration for online exam, is over.**

21. When a candidate clicks on a particular question, it takes some time for the question to appear. The time lost is not deducted from the total time allotted for the test.

22. **Under no circumstances should a candidate click on any of the 'keyboard keys' once the exam starts as this will lock the exam.**

About the Submission

1. Candidates are not permitted to submit their answers before the entire test time is over.

2. **A candidate can only change his/ her answer for a question in a section within the time prescribed for that section.**

3. After the expiry of the exam duration, candidates will not be able to attempt any question or check their answers. A candidate's answers would be automatically saved by the computer system even if he has not clicked the 'Submit' button.

SOCIAL DISTANCING RELATED INSTRUCTIONS FOR THE EXAM

1 Candidate is required to report at the exam venue strictly as per the time mentioned in the Call Letter. Latecomers will not be allowed to take the test.

2 Items permitted into the venue for Candidates
Candidates will be permitted to carry only certain items with them into the venue.

   a. **Mask**

   b. **Personal transparent water bottle (Candidates should bring their own water bottle)**

   c. **Personal hand sanitizer (50 ml)**

   d. **A simple pen**

   e. **Exam related documents (Call Letter and photocopy of the photo ID proof stapled with it and same ID card in original.) The name on the ID card and on the Call letter should be exactly the same.**

   f. **In case of Scribe Candidates - Scribe form duly filled and signed with Photograph affixed.**

   No other Items are permitted inside the venue.

3 Candidate should not share any of their personal belonging/material with anyone

4 Candidate should maintain safe social distance with one another.

5 If candidate is availing services of a scribe, then scribe also should bring transparent water bottle. Wearing a mask is compulsory.

WISH YOU GOOD LUCK!