

# **State Bank of India**

Central Recruitment & Promotion Department Corporate Centre, Mumbai

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# RECRUITMENT OF SPECIALIST CADRE OFFICERS ON CONTRACTUAL BASIS

ADVERTISEMENT NO: CRPD/SCO/2021-22/28

ONLINE REGISTRATION OF APPLICATION: FROM 04.03.2022 TO 31.03.2022

State Bank of India invites Online applications from Indian citizens for appointment of Specialist Cadre Officers on contractual basis.

Candidates are requested to apply Online through the link given on Bank's website <a href="https://bank.sbi/web/careers">https://www.sbi.co.in/web/careers</a> or

<a href="https://www.sbi.co.in/web/careers">https://www.sbi.co.in/web/careers</a>

- 1. The process of Registration is complete only when fee is deposited with the Bank through Online mode on or before the last date for payment of fee.
- 2. Before applying, candidates are requested to ensure that they fulfil the eligibility criteria for the post as on the date of eligibility.
- 3. Candidates are required to upload all required documents (Brief resume, ID proof, Age, Educational qualification, Experience etc.) failing which their candidature will not be considered for shortlisting/ interview.
- 4. Shortlisting of applications will be provisional without verification of documents. Candidature will be subject to verification of all details/ documents with the original when a candidate reports for interview (if called).
- 5. In case a candidate is called for interview and is found not satisfying the eligibility criteria (Age, Educational Qualification and Experience etc.) he/ she will neither be allowed to appear for the interview nor be entitled for reimbursement of any travelling expenses.
- 6. Candidates are advised to check Bank's website <a href="https://bank.sbi/web/careers">https://bank.sbi/web/careers</a> or <a href="https://www.sbi.co.in/web/careers">https://www.sbi.co.in/web/careers</a> regularly for details and updates (including the list of shortlisted/ qualified candidates). The Call letter/ advice, where required, will be sent by e-mail or will be uploaded on the Bank's websites (No hard copy will be sent).
- 7. In case more than one candidate scores same marks as cut-off marks in the final merit list (common marks at cut-off point), such candidates will be ranked in the merit according to their age in descending order.
- 8. HARD COPY OF APPLICATION & OTHER DOCUMENTS NOT TO BE SENT TO THIS OFFICE.
- 9. All revision / corrigenda will be hosted only on the Bank's above-mentioned websites.

## A. DETAILS OF POST/ NATURE OF ENGAGEMENT/ GRADE/VACANCY/ AGE/ SELECTION PROCESS/PLACE OF POSTING:

Post	Post	Nature of	Grade (Comparable Grade Scale)	Vacar	псу	Age as on 01.01.2022	Selection Process	Suggested place of
SI.no		Engagement		GENERAL	TOTAL	Maximum		posting
1.	Chief Information Officer		TEGSS-I (i.e., CGM)	1	1	55		NAls = 1/
2.	Chief Technology Officer		TEGSS-I (i.e., CGM)	1	1	55	Shortlisting,	Mumbai/ Navi
3.	Deputy Chief Technology Officer (e-Channels)	Contractual #	TEGS-VII (i.e.GM)	1	1	45	Interview and CTC Negotiation	Mumbai or as decided
4.	Deputy Chief Technology Officer (Core Banking)		TEGS-VII (i.e.GM)	1	1	45		by the Bank

Abbreviations: TEGSS: Top Executive Grade Special Scale, CGM: Chief General Manager, TEGS: Top Executive Grade Scale, GM: General Manager

# Contract period: 5 years. The contract can be terminated from either side by giving 3 months' advance notice.

# Note:

- i. The number of vacancy mentioned above is provisional and may vary according to the actual requirement of the Bank.
- ii. Bank reserves the right to cancel the recruitment process entirely at any stage.
- iii. In case where experience in a specific field is required, the relevant experience certificate from employer must contain specifically that the candidate had experience in that related field as required.
- iv. In case where the certificate of Degree/ Post graduation/ Professional qualification/ Diploma does not specify the field of specialisation, the candidate will have to produce a certificate from the concerned university/institute/college specifically mentioning the specialisation.

# B. SELECTION PROCESS (FOR ALL FOUR POSTS):

The selection will be based on shortlisting and interview.

**Shortlisting:** Mere fulfilling minimum qualification and experience will not vest any right in candidate for being called for interview. The shortlisting committee constituted by the Bank will decide the shortlisting parameters and thereafter, adequate number of candidates, as decided by the Bank, will be shortlisted for interview. The decision of the Bank to call the candidates for the interview shall be final. No correspondence will be entertained in this regard. The shortlisted candidates will be called for interview.

Interview: Interview will carry 100 marks. The qualifying marks in interview will be decided by the Bank. No correspondence will be entertained in this regard

**Merit list:** Merit list for selection will be prepared in descending order on the basis of scores obtained in interview only. In case more than one candidate scores the cut-off marks (common marks at cut-off point), such candidates will be ranked according to their age in descending order, in the merit list.

# C. DETAILS OF EDUCATIONAL QUALIFICATION:

Post Sl.no	Post	Educational Qualifications		
1.	Chief Information Officer	Bachelor or Master's degree in software engineering or relevant field; MBA will be an added advantage		
2.	Chief Technology Officer	Bachelor or Master's degree in software engineering or relevant field; MBA will be an added advantage		
3.	Deputy Chief Technology Officer (e-Channels)	Bachelor or Master's degree in software engineering or relevant field; MBA will be an added advantage		
4.	Deputy Chief Technology Officer (Core Banking)	Bachelor or Master's degree in software engineering or relevant field; MBA will be an added advantage		

# D. DETAILS OF EXPERIENCE AND SPECIFIC SKILLS:

Post	Post	Experience	Specific skills required	
Sl.no		(Post Basic qualifications as on 01.01.2022)	<u> </u>	
1.	Chief	Bank will require a senior leader who will help develop and drive a clearly defined and compelling technology & digital strategy for the Bank's future.	Management and leadership capabilities:	
	Information Officer	<ul> <li>20+ years of post-qualification experience in technology/ IT preferably with regulated financial services organization.</li> <li>Demonstrated track record of transformation, envisioning, building, and deploying web and mobility solutions that meet consumer needs &amp; address business problems will be important; should have handled large teams.</li> <li>Experience in improving technology standards to ensure that the platform is robust, scalable, efficient and user friendly.</li> <li>Expertise in cloud and modern channel architecture; Expertise in full stack architecture technologies, Experience in micro services-based architecture, middle-ware and API.</li> <li>Experience in managing Agile teams and providing guidance on the Agile path forward.</li> <li>Possesses understanding of processes and trends in QA/Testing, application maintenance and deployment and infrastructure.</li> <li>Personal passion for (and early adopter of) emerging consumer technologies: committed to learning and expanding professional and technical knowledge.</li> <li>Strategic thinker with strong operational, project management and technical architecture skills combined with a demonstrated ability to deliver</li> </ul>	<ul> <li>Strong stakeholder relationship management skills: able to influence and manage expectations.</li> <li>Strong networking skills with the ability to build and maintain a network of external market and internal business relationships.</li> <li>Ability to work in fast-paced environment and resourceful in achieving success in the face of ambiguity while prioritizing and managing multiple responsibilities.</li> <li>Excellent verbal &amp; written communication skills, good presentation skills and excellent negotiation skills.</li> <li>Ability to present technology cases and strategic direction clearly and logically to senior members of the organization.</li> <li>Ability to develop, grow and nurture a highly motivated and result oriented team.</li> <li>Hands-on style of leadership; Strong communication skills; a persuasive and passionate communicator.</li> <li>Good people management skills with a natural disposition to coach and mentor employees.</li> <li>Self-motivated, result-oriented professional who can work with the highest degree of ethics.</li> </ul>	
2.	Chief Technology Officer	products with intentional and cohesive functionality; excellent usability and customer satisfaction; and high-scale, reliable, and secure performance.  20+ years of post-qualification experience in relevant areas is mandatory. The candidate should have worked in Banking - IT related areas/ projects involving IT Policy and Planning/ Financial Networks and Applications/ Financial Information Systems/ Cyber Security Technologies/ Payment Technologies, etc., of which 5 years should be at Senior Management level.	<ul> <li>First-hand knowledge in supervising development of large software solutions and maintenance of large IT infrastructure.</li> <li>Exposure to Core Banking Solutions, Digital banking, networking, IT infrastructure solutions.</li> <li>Up -to -date with the current and future of IT that</li> </ul>	
			<ul> <li>could impact the Bank's digital and financial assets.</li> <li>Technical know-how: Technical architecture skills, technology process skills, Capacity and human capability building skills in IT.</li> <li>Adaptability to different roles: Ability to work within both the executive and technical teams and wear different hats in each group.</li> </ul>	
3.	Deputy Chief Technology Officer (e- Channels)	<ul> <li>12 years of experience in technology/IT preferably with regulated financial services organizations.</li> <li>Proven experience of leading digital channels in BFSI sector with deep technology background and ability to handle development, operations and management of channel.</li> <li>Should have handled large teams.</li> <li>Expertise in channel – standardization, modernization and consolidation.</li> <li>Excellent knowledge of IT systems and infrastructure.</li> <li>Good to have:         <ul> <li>Experience with building digital domain for a FS organization, preferably a bank</li> <li>Prowess in customer facing retail channel(s)</li> <li>Global banking exposure</li> <li>Experience in Agile Development</li> <li>Exposure in vendor management</li> <li>Understanding of channel frameworks and steering applications</li> </ul> </li> </ul>	<ul> <li>Management and leadership capabilities:</li> <li>A strong strategic and business mind-set.</li> <li>Excellent organizational and leadership skills.</li> <li>Strong in stakeholder management – able to influence and manage expectations.</li> <li>Astute business acumen, problem-solving ability and tech savvy.</li> <li>High degree of integrity, moral and ethical standards.</li> <li>Ability to manage multiple e-channels with vendors.</li> <li>The business environment at SBI requires its channels to be available with high availability and redundancy. Ability to manage such an environment is a must.</li> <li>Self-motivated and result oriented.</li> <li>Excellent verbal and written communications, negotiation skills.</li> </ul>	
4.	Deputy Chief Technology Officer (Core Banking)	<ul> <li>15 years of experience in technology/IT preferably with regulated financial services organizations</li> <li>Proven experience of leading core banking architecture module in BFSI sector with deep technology background and ability to move it to a nimbler tech stack</li> <li>Should have handled large teams</li> <li>Expertise in core banking solutions such as TCS, Bancs or Finacle</li> <li>Proficient as a technical architect in core banking applications</li> <li>Good to have:         <ul> <li>Prowess in COBOL framework</li> <li>Strong relationship with Product Owner, Scrum Master and Design Leads</li> <li>Experience in Agile Development</li> <li>Exposure in vendor management</li> <li>Understanding of API</li> <li>Global banking/Product based company exposure</li> </ul> </li> </ul>	Management and leadership capabilities:	

# E. Job Profile:

Post Sl.no	Post	Job Profile in Brief
1.	Chief Information Officer	<ul> <li>✓ Align the operating model (methods and processes) to create a successful organizational change and performance over time, enable customer central tech development</li> <li>✓ Collaborate with HR to develop and drive the change agenda and build the IT organization skills and capabilities</li> <li>✓ Integrate talent management process into the IT operations in order to align incentives with performance</li> <li>✓ Prioritize business problems across entire enterprise for which IT can address by shaping definition of project needs and high-level solution approaches; reviews technology portfolio for alignment with business needs; eliminates waste and fills gaps</li> <li>✓ Take responsibility and accountability for planning and execution of strategic IT and digital initiatives, provide key stakeholders with timely updates</li> <li>✓ Drive data-driven decision making, a high level of ambition and accountability in leadership and management to ensure best in class approach taken to implement initiatives</li> <li>✓ Set the overall IT budget and allocating funds to different projects, people allocations, developing outsourcing strategy and budget monitoring and reporting</li> <li>✓ Collaborate with business leadership to determine appropriate improvement &amp; efficiency strategies, and facilitate the formation of structures and teams to support technology &amp; digital transformation efforts</li> <li>✓ Lead IT strategic and operational planning to achieve business goals by fostering innovation, prioritizing IT initiatives, and coordinating the evaluation, deployment and management of current and future IT resources and systems across the bank</li> <li>✓ Extend the digital platform to enhance the end-to-end experience of the customer and business partners and therefore meet revenue, cost and budget targets</li> <li>✓ Cultivate and maintain an engineering culture and team passionate about user experience and satisfaction</li> <li>✓ Drive the development/up-gradation of IT</li></ul>
2.	Chief Technology Officer	Creating Technology vision, architecture roadmap and Policy document for the bank including applications, infrastructure  Reviewing, modifying and refining the technology architecture prevalent in the Bank for meeting its projected needs and remaining competitive in the market.  Helping adopt latest, cost-effective and efficient new technology initiatives by the Bank.  Ensure un-interrupted 24X7 availability of IT Hardware and software applications of the Bank for business purposes.  Keeping IT infrastructure (Hardware and software applications) in contemporary state and future ready by adopting latest options.  Making new software applications or modifications available for business with least turnaround time.  Keeping IT environment secure as per Bank's IT/IS Policies.  Supervising and monitoring progress of various IT projects for their on-time delivery.  Drive specific initiatives to create a flexible IT architecture that allows faster speed-to-market for new products and service offerings  Providing in-depth technical expertise to the Top Management of the Bank.  Manage key outsourcing relationships to ensure high quality and timely delivery for SBI at competitive pricing  Prioritization of incoming projects/ change requests via active participation in demand management council  Custodian of all tech platforms  Adoption of systematic project management methodology in all projects within the vertical.  Manage key outsourcing relationships to ensure high quality and timely delivery for SBI at competitive pricing.
3.	Deputy Chief Technology Officer (e- Channels)	Generate ideas funnel towards achieving results in-line with the overall business strategy. Architecting the digital roadmap for the bank.  Oversee channels design and architecture; enables building modern technology across channels to meet business needs; provides advisory on budget and projections for channel development  Building alliances and partnerships and generate revenue streams through monetization of digital assets e.g. Prepaid Card, Payment capabilities i.e. IMPS, NEFT, AEPS etc.  Drive the team of digital talents working on mobile technology and payment platforms (NEFT, RTGS, IMPS, UPI, QR code, ATMs, Micro ATMs etc.), branch banking/ Business Correspondent Banking and value added services (Bill pay, Bharat Pay, Mobile Recharge, etc.). Work on digital innovation (Chat-bot, sms, whatsapp banking etc.)  Reviews channel tech approach, solutioning for alignment with business needs with CTO and CIO and eliminates waste and fills gaps  Drives channel vision for consistent architecture, technical debt refinement with digital team(s)  Establish SRE capabilities to monitor, automate and digitize the experience for tracking channel issues and addressing pro-actively  Understand the various components and drivers of growth, along with trends (such as traffic, conversion, user engagement, and repeat behavior) and create actionable programs leading to user growth  Analyze user journeys to provide actionable insights and recommendations followed by quick experimentation via A B testing routes on traffic/funnel enhancement to derive immediate impact on KPIs  Work closely with a range of cross-functional teams to develop go-to-market strategy and spearhead digital launches for new markets  Set standards for driving consistent experience, performance, and service for customers across all e-channels (an omni-channel experience)  Conceptualize a Technology Architecture Plan for e-channels.
4.	Deputy Chief Technology Officer (Core Banking)	<ul> <li>Conceptualize a Technology Architecture Plan for e-channels.</li> <li>Ability to make decisions for business requirements impacting core systems and advise on approach for implementation.</li> <li>Oversee and lead execution of critical strategic and large projects in core banking ensuring delivery of new solutions across payments, loans, customer limits and others as well as providing operational support for solutions</li> <li>Drive a team of core vendors and manage process of empanelment for critical project decisions related to enhancements, operations, security, and domain design</li> <li>Serve as liaison between IT and the Business Services Unit to understand business needs for making change in core (i.e., contracting, procurement, accounting, and budget).</li> <li>Builds a strong in-house of team experts, domain wise champions to reduce critical decisions dependency on core vendor providers</li> <li>Act as interface for underlying channels architecture decisions impacting core and enterprise level architecture for bank</li> <li>Provide in-depth technical expertise to the Top Management of the Bank</li> <li>Network closely with all vendor partners providing tech ops support</li> <li>Kernel as a subject matter expert for reviewing requirements specifications, development of test scenarios and reviewing test design documents</li> </ul>

**REMARKS:** Roles and Responsibility/ Job Profile mentioned above are illustrative. Roles and Responsibility/ Jobs, in addition to the above mentioned, may be assigned by the Bank from time to time for the above posts. Key Responsibility Areas will be assigned based on Roles and Responsibilities.

- F. REMUNERATION/ CTC (NEGOTIABLE): (FOR ALL FOUR POSTS): CTC will not be a limiting factor for suitable talent.
- G. OTHER FACILITIES (FOR ALL FOUR POSTS):

Halting and lodging expenses and reimbursement of monthly mobile bill shall be payable as applicable for the comparable grade of the post in the Bank. No other perk and perquisites.

#### H. LEAVE DETAILS (FOR ALL FOUR POSTS):

The official shall be entitled to leave of 30 days during a financial year which will be granted by the Bank for genuine and appropriate reasons. The official will be permitted leave on pro-rata basis in a given financial year. For the purpose of computation of leave, intervening Sundays / Holidays shall not be included. The Bank shall have absolute right in its discretion to either grant or reject the application for leave taking into consideration the administrative exigencies and to decide whether the reasons for leave are genuine and appropriate. The leave not availed during a financial year will lapse and will not be carried over to the next financial year. However, if such lapse of leave is on account of the Bank declining the leave, it may be encashed at the rate of monetary monthly compensation amount during a financial year.

## I. OTHER TERMS AND CONDITIONS (FOR ALL FOUR POSTS):

- The appointment of officers for these positions will be subject to satisfactory completion of Medical Examination as prescribed by the Bank and verification of testimonials.
- These officers will not take up any assignment with any other organization during the period of contract with the Bank.
- The engagement shall not be construed as an employment in the Bank and the Official is not eligible to claim Provident Fund/Bonus/Gratuity/Pension during the period of contract or thereafter.
- They will not be eligible for membership of SBI Pension Fund / Defined Contribution Pension Scheme (New Pension Scheme) and SBI Employees Provident Fund.
- J. How To APPLY: Candidates should have valid email ID which should be kept active till the declaration of result. It will help them in getting call letter/Interview advice etc. by email.

#### **GUIDELINES FOR FILLING ONLINE APPLICATION:**

- i. Candidates will be required to register themselves online through the link available on SBI website <a href="https://bank.sbi/web/careers">https://bank.sbi/web/careers</a> OR <a href="https://www.sbi.co.in/web/careers">https://www.sbi.co.in/web/careers</a> and pay the application fee using Internet Banking/ Debit Card/ Credit Card etc.
- ii. Candidates should first scan their latest photograph and signature. Online application will not be registered unless candidate uploads his/her photo and signature as specified on the online registration page (under 'How to Apply").
- iii. Candidates should fill the application carefully. Once application is filled-in completely, candidate should submit the same. In the event of candidate not being able to fill the application in one go, he can save the information already entered. When the information/application is saved, a provisional registration number and password is generated by the system and displayed on the screen. Candidate should note down the registration number and password. They can re-open the saved application using registration number and password and edit the particulars, if needed. This facility of editing the saved information will be available for three times only. Once the application is filled completely, candidate should submit the same and proceed for online payment of fee.
- iv. After registering online, the candidates are advised to take a printout of the system generated online application forms.

#### **GUIDELINES FOR PAYMENT OF FEES:**

- i. Application fees (Non-refundable) is ₹750/- (₹Seven Hundred fifty only) for General, EWS and OBC candidates and nil for SC/ ST/PWD candidates.
- **ii.** Fee payment will have to be made online through payment gateway available thereat.
- **iii.** After ensuring correctness of the particulars in the application form, candidates are required to pay the fees through payment gateway integrated with the application. No change/ edit in the application will be allowed thereafter.
- **iv.** The payment can be made by using Debit Card/ Credit Card/ Internet Banking etc. by providing information as asked on the screen. Transaction charges for online payment, if any, will be borne by the candidates.
- **v.** On successful completion of the transaction, e-receipt and application form, bearing the date of submission by the candidate, will be generated which should be printed and retained by the candidate.
- vi. If the online payment of fee is not successfully completed in first instance, please make fresh attempts to make online payment.
- vii. There is also a provision to reprint the e-Receipt and Application form containing fee details, at later stage.
- **viii.** Application Fee once paid will **NOT** be refunded on any account **NOR** can it be adjusted for any other examination or selection in future.

## K. How to Upload Documents:

## a. Details of Document to be uploaded:

- i. Brief Resume (PDF)
- ii. ID Proof (PDF)
- iii. Proof of Date of Birth (PDF)
- iv. Educational Certificates: Relevant Mark-Sheets/ Degree Certificate (PDF)
- v. Experience certificates (PDF)
- vi. Professional qualification (PDF), if applicable
- vii. Latest Form-16/ IT Return/ current salary slip, etc.(PDF)

# b. Photograph file type/ size:

- i. Photograph must be a recent passport style color picture.
- ii. Size of file should be between 20kb-50 kb and Dimensions 200 x 230 pixels (preferred).
- iii. Make sure that the picture is in color, taken against a light-colored, preferably white, background.
- iv. Look straight at the camera with a relaxed face.
- v. If the picture is taken on a sunny day, have the sun behind you, or place yourself in the shade, so that you are not squinting and there are no harsh shadows.
- vi. If you have to use flash, ensure there's no "red-eye".
- vii. If you wear glasses make sure that there are no reflection and your eyes can be clearly seen.
- viii. Caps, hats and dark glasses are not acceptable. Religious headwear is allowed but it must not cover your face.

ix. Ensure that the size of the scanned image is not more than 50kb. If the size of the file is more than 50 kb, then adjust the settings of the scanner such as the DPI resolution, no. of colors etc., during the process of scanning.

# c. Signature file type/ size:

- i. The applicant has to sign on white paper with Black Ink pen.
- **ii.** The signature must be signed only by the applicant and not by any other person.
- **iii.** The signature will be used to put on the Call Letter and wherever necessary.
- iv. If the Applicant's signature on the answer script, at the time of the examination, does not match the signature on the Call Letter, the applicant will be disqualified.
- v. Size of file should be between 10kb 20kb and Dimensions 140 x 60 pixels (preferred).
- vi. Ensure that the size of the scanned image is not more than 20kb.
- vii. Signature in CAPITAL LETTERS shall NOT be accepted.

# d. Document file type/ size:

- i. All Documents must be in PDF.
- ii. Page size of the document to be A4.
- iii. Size of the file should not be exceeding 500 KB.
- iv. In case of Document being scanned, please ensure it is saved as PDF and size not more than 500 KB as PDF. If the size of the file is more than 500 KB, then adjust the setting of the scanner such as the DPI resolution, no. of colors etc., during the process of scanning. Please ensure that Documents uploaded are clear and readable.

#### e. Guidelines for scanning of photograph/ signature/ documents:

- Set the scanner resolution to a minimum of 200 dpi (dots per inch)
- ii. Set Color to True Color
- iii. Crop the image in the scanner to the edge of the photograph/ signature, then use the upload editor to crop the image to the final size (as specified above).
- iv. The photo/ signature file should be JPG or JPEG format (i.e., file name should appear as: image01.jpg or image01.jpeg).
- v. Image dimensions can be checked by listing the folder/ files or moving the mouse over the file image icon.
- vi. Candidates using MS Windows/ MSOffice can easily obtain photo and signature in .jpeg format not exceeding 50kb & 20kb respectively by using MS Paint or MSOffice Picture Manager. Scanned photograph and signature in any format can be saved in .jpg format by using 'Save As' option in the File menu. The file size can be reduced below 50 kb (photograph) & 20 kb (signature) by using crop and then resize option (Please see point (i) & (ii) above for the pixel size) in the 'Image' menu. Similar options are available in other photo editor also.
- While filling in the Online Application Form the candidate will be provided with a link to upload his/her photograph and signature.

#### f. Procedure for Uploading Document:

- i. There will be separate links for uploading each document.
- ii. Click on the respective link "Upload"
- iii. Browse & select the location where the JPG/ PDF file has been saved.
- iv. Select the file by clicking on it and Click the 'Upload' button.
- v. Click Preview to confirm the document is uploaded and accessible properly before submitting the application. If the file size and format are not as prescribed, an error message will be displayed
- vi. Once uploaded/ submitted, the Documents uploaded cannot be edited/ changed.
- vii. After uploading the photograph/ signature in the online application form candidates should check that the images are clear and have been uploaded correctly. In case the photograph or signature is not prominently visible, the candidate may edit his/ her application and re-upload his/ her photograph or signature, prior to submitting the form. If the face in the photograph or signature is unclear the candidate's application may be rejected.

#### **CALL LETTER FOR INTERVIEW:**

Intimation/ call letter for interview will be sent by email or will be uploaded on Bank's website. NO HARD COPY WILL BE SENT.

#### M. GENERAL INFORMATION:

- i. Before applying for the post, the applicant should ensure that he/ she fulfils the eligibility and other norms mentioned above for the post as on the specified date and that the particulars furnished by him/ her are correct in all respects.
- ii. IN CASE IT IS DETECTED AT ANY STAGE OF RECRUITMENT THAT AN APPLICANT DOES NOT FULFIL THE ELIGIBILITY NORMS AND/ OR THAT HE/ SHE HAS FURNISHED ANY INCORRECT/ FALSE INFORMATION OR HAS SUPPRESSED ANY MATERIAL FACT(S), HIS/ HER CANDIDATURE WILL STAND CANCELLED. IF ANY OF THESE SHORTCOMINGS IS/ ARE xiii. In case of multiple application, only the last valid (completed) application will DETECTED EVEN AFTER APPOINTMENT, HIS/ HER SERVICES ARE LIABLE TO BE TERMINATED.
- iii. The applicant should ensure that the application is strictly in accordance with the prescribed format and is properly and completely filled.
- iv. Appointment of selected candidate is subject to his/ her being declared medically fit as per the requirement of the Bank. Such appointment will also be subject to the service and conduct rules of the Bank for such post in the Bank, in force at the time of joining the Bank.
- v. Candidates are advised to keep their e-mail ID/ mobile number alive for receiving communication viz. call letters/ Interview date advice etc.
- vi. The Bank takes no responsibility for any delay in receipt or loss of any communication.
- vii. Candidates serving in Govt./ Quasi Govt. offices, Public Sector undertakings including Nationalised Banks and Financial Institutions are advised to submit 'No Objection Certificate' from their employer at the time of interview, failing which their candidature may not be considered and travelling expenses, if any, otherwise admissible, will not be paid.
- viii. In case of selection, candidates will be required to produce proper discharge certificate from the employer at the time of taking up the appointment.
- ix. Candidates are advised in their own interest to apply online well before the closing date and not to wait till the last date to avoid the possibility of disconnection / inability/ failure to log on to the website on account of heavy load on internet or website jam. SBI does not assume any responsibility for the candidates not being able to submit their applications within the last date on account of aforesaid reasons or for any other reason beyond the control of SBI.
- x. DECISIONS OF BANK IN ALL MATTERS REGARDING ELIGIBILITY, CONDUCT OF INTERVIEW, OTHER TESTS AND SELECTION WOULD BE FINAL AND BINDING ON ALL CANDIDATES. NO REPRESENTATION OR CORRESPONDENCE WILL BE ENTERTAINED BY THE BANK IN THIS REGARD.

- xi. The applicant shall be liable for civil/ criminal consequences in case the information submitted in his/ her application are found to be false at a later stage.
- **xii.** Where interview without any written test is the mode of recruitment, merely satisfying the eligibility norms does not entitle a candidate to be called for interview. Bank reserves the right to call only the requisite number of candidates for the interview after preliminary screening/ short-listing with reference to candidate's qualification, suitability, experience etc.
- be retained and the application fee/ intimation charge paid for other registration will stand forfeited. Multiple appearance by a candidate in interview will be summarily rejected/candidature cancelled.
- xiv. Any legal proceedings in respect of any matter of claim or dispute arising out of this advertisement and/or an application in response thereto can be instituted only in Mumbai and Courts/ Tribunals/ Forums at Mumbai only shall have sole and exclusive jurisdiction to try any cause/dispute.
- xv. Outstation candidates, who may be called for interview after short-listing will be reimbursed the cost of travelling by Air (Economy) for the shortest route in India OR actual travel cost (whichever is lower) from the place of residence/ posting to the place of interview and vice versa, based on the actual journey. Local conveyance will not be reimbursed. A candidate, if found ineligible for the post will not be permitted to appear for the interview and will not be reimbursed any fare.
- xvi. BANK RESERVES THE RIGHT TO CANCEL THE RECRUITMENT PROCESS ENTIRELY AT ANY STAGE.
- xvii. At the time of interview, the candidate will be required to provide details regarding criminal cases(s) pending against him/her, if any. The Bank may also conduct independent verification, inter alia, including verification of police records etc. The bank reserves right to deny the appointment depending upon such disclosures and/or independent verification.

For any query, please write to us through link "CONTACT US/ Post Your Query" which is available on Bank's website (https://bank.sbi/web/careers).