

Annexure-II

सितम्बर 2024 को समाप्त तिमाही के लिए नामांकन
आधार पर दिए गए कार्य/
की गई खरीद/परामर्श संविदाओं में पारदर्शिता पर
तिमाही प्रगति रिपोर्ट

QUARTERLY REPORT ON TRANSPARENCY IN WORKS /
PURCHASES / CONSULTANCY
CONTRACTS AWARDED ON NOMINATION BASIS
FOR QUARTER ENDED SEPTEMBER 2024

अनुलग्नक 'क'

ANNEXURE 'A'

सिविल/आंतरिक साज-सज्जा/पैकेज डील/बागबानी/
इलेक्ट्रिकल और
परामर्श संविदाएं/आर्किटेक्टों की नियुक्ति आदि

CIVIL / INTERIOR DECORATION / PACKAGE DEAL
HORTICULTURE / ELECTRICAL AND
CONSULTANCY CONTRACTS / APPOINTMENT OF
ARCHITECTS ETC.

क्र. सं. SI. No.	परियोजना / कार्यका नाम और स्थान NAME OF THE PROJECT / WORK AND PLACE	परियोजना की लागत / नामांकन आधार पर भुगतान किए गए शुल्क (राशि करोड़ में) COST OF THE PROJECT / FEES PAID ON NOMINATION BASIS (Rs. in Crore)	मंजूरी कर्ता प्राधिकारी के विवरण PARTICULARS OF SANCTION BY	आर्किटेक्ट/ कंसल्टेंट/ ठेकेदार/ सेवाप्रदाता के संबंध में नामांकन (कृपयानीचेविवरण दें।) NOMINATION RESORTED TO, IN RESPECT OF ARCHITECT/ CONTRACTOR/ SERVICE PROVIDER (PLEASE MENTION BELOW)	नामांकन पर काम देने का कारण REASON FOR RESORTING TO NOMINATION	टिप्पणियाँ, यदि कोई हों REMARKS, IF ANY
			प्राधिकारी Authority	दिनांक को On		

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	AHMEDABAD						
1	Construction of Residential tower for Top Executives at Gift City, Gandhinagar. Work – Wind Tunnel Testing	0.18	GM(NW-I)	30.05.24	M/s. RWDI Consulting Engineers India (Pvt.) Ltd., Kerala.	It has been decided by the appropriate authority to construct residential tower for Top Executives at Gift City, Gandhinagar. Gift City authority (GIFT) has issued Development permission on 30.03.2024. In this regard, GIFT has advised us to conduct Wing Tunnel Test (WTT) for our project to proceed further. We have received quotations from 3 consultants through our	

					<p>Architectural and Project Management Consultancy Firm M/s Reza Kabul Architects Pvt Ltd. for the said work. The Consultants are 1) M/s RWDI Consulting Engineers Ind Ltd.2) M/s Windtech Consultants, Australia and 3) M/s CPP Wind Engineering Consultants, Australia.</p> <p>Both M/s Windtech Consultants, Australia and M/s CPP Wind Engineering Consultants, Australia are based in Australia and the entire wind tunnel testing will be done in Australia only. Hence any concerned official has to move to Australia to witness the test.</p> <p>Only M/s RWDI has their testing facility in India, hence our Architectural and Project Management Consultancy Firm recommended the firm M/s RWDI for the said job.</p> <p>The consultant M/s RWDI has exclusive rights in respect of the services and no reasonable alternative or substitute exists.</p>	
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						Hence the contract was awarded on Nomination Basis.	
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	ABU & GSS DEPARTMENT, CC					
1	Revamp of Agri & Rural Business of the Bank. ABU & GSS Department, CC Mumbai	8.40	DMD (R-ASF)	23.07.24	M/s McKinsey & Company India LLP	i) McKinsey was on-boarded for Project Samriddhi i.e., Revamp of Agri & Rural Business of the Bank across 2 phases. Phase 1 – 20.04.2022 to 19.04.2023 and Phase 2 – 20.04.2023 to 19.04.2024. The two phases of Project Samrddhi had yielded impactful growth in Agri business. Building upon the success of the project, and considering, the

					<p>factors viz., diagnostic analysis of Bank's Agri business operating model done by the McKinsey team and having 2 years' experience of understanding the pulse of Agri business ecosystem through Project Samriddhi, the Bank can now leverage McKinsey team's experience and readymade analysis of Bank's Agri business to implement selected critical initiatives (due to emerging opportunities) which weren't part of the earlier scope. Also, due to complexities involved in processing of Agri advances, there are important areas like Stabilization and Scale up of Agri LMS (Agritech Stack) to increase its coverage to all Agri asset products and adaptability among the ground force wherein skills / consulting experience of McKinsey team will be required to weed out blockers for augmenting the implementation of the platform.</p> <p>As the proposed tasks by the firm that represent a natural continuation of previous work carried out by the firm, we have</p>	
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						engaged the services of the McKinsey on Nomination basis.	
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CREDIT PERFORMANCE MONITORING DEPARTMENT, CC							
1	Procurement of External Data services from Trans Union CIBIL Ltd. (CIBIL)	4.72	DMD & CCO	03.05.24	M/s Trans Union CIBIL Ltd. (CIBIL)	TU CIBIL being the oldest and leading credit information company (CIC) established in the year 2000, maintains a vast database of records. This would, therefore, provide us reliable information for our preliminary assessment of entities based on their past and present credit behaviour.	Project PRISM , CPMD, Mumbai

						<p>TU CIBIL is India's leading Credit Information Company (CIC) with necessary expertise and competency in providing such services.</p> <p>TU CIBIL output is better able to weed out undesired unit credit/health score for EWS model building.</p> <p>We are having existing arrangement with TU CIBIL for Commercial & Consumer scrubs by SMEBU and PBBU.</p> <p>As per the analysis of consultant BCG, it was observed that output quality is better in case of TU CIBIL viz.</p> <ul style="list-style-type: none"> i. approximate hit rate is 80% & ii. TU CIBIL captured greater no. of tradeline & inquiry information. BCG has recommended for procurement of 5 datasets from TU CIBIL. <p>As there is no reasonable alternative / substitute exists for our specific requirements, the services of the TU CIBIL have been engaged on nomination basis.</p>	
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2	Procurement of External Data services & Front-End Tech Development from M/s Bluevine Technologies Pvt. Ltd. (Corpository).	2.87	DMD & CCO	03.09.24	M/s Bluevine Technologies Pvt. Ltd.	<p>Proof of Concept (POC) was carried out for M/s Bluevine Technologies Pvt. Ltd. (Corpository). M/s Nexensus (Eagle Peak Intel Pvt. Ltd.) for external data services by the consultant BCG.</p> <p>Based on outcome of Proof of Concept (POC), BCG recommended hiring the services of M/s. Bluevine Technologies Pvt. Ltd. (Corpository). as well as M/s Nexensus for integration in PRISM model.</p> <p>M/s Bluevine Technologies Pvt. Ltd. (Corpository) was recommended for procuring external data services and front-end tech development due to its tight integration with the data.</p> <p>As there is no reasonable alternative / substitute exists for our specific requirements, the services of the M/s Bluevine Technologies Pvt.</p>	Project PRISM , CPMD, Mumbai

						Ltd. (Corpository). have been engaged on nomination basis.	
3	Procurement of Business Rule Engine (BRE) from CRIF Solutions Private Limited (CRIF)	1.30	DMD & CCO	17.09.2024	M/s CRIF Solutions Private Limited (CRIF)	<p>The engagement with CRIF for Business Rule Engine (BRE) under Scope of Work of Project PRISM is extension to Scope of Work under Project Pratham.</p> <p>The existing commercial arrangement with CRIF Solutions Pvt. Ltd., includes cost of base software application, customization for the initial user journeys and AMC of the application for the 5 years duration (valid up to 31.10.2027).</p> <p>Since, the product Intellectual Property rights (IPR) is still with CRIF Solutions Pvt.Ltd. any new development/ enhancements under the currency of the engagement will be carried out by CRIF Solutions Pvt. Ltd. only.</p> <p>The proposed scope of work is an extension of current scope of work for engagement with CRIF and an addendum to the existing SLA will be executed.</p>	Project PRISM , CPMD, Mumbai

						In view of the above, Services of the CRIF have been engaged on nomination basis.	
4	Procurement of External Data services from Eagle Peak Intel Pvt. Ltd. (Nexensus)	0.95	DMD & CCO	18.03.2024	M/s Eagle Peak Intel Pvt. Ltd. (Nexensus)	<p>M/s Nexensus was onboarded based on RFP floated on 03.12.2022, and SLA was executed for the engagement, which is expiring on 29.02.2024.</p> <p>The existing services of M/s Nexensus for the last 1 year has been satisfactory.</p> <p>Consultant BCG has analysed the Proof of Concept (POC) outcome of 3 Fintechs and based on output it has recommended procuring external data from M/s Nexensus.</p> <p>In view of the above, M/s Nexensus has been engaged for providing the required services on nomination basis.</p>	Project PRISM , CPMD, Mumbai

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	DIGITAL BANKING & TRANSFORMATION, CC						
1	24*7 response management for YONO related comments on Play / App Store and submitting various reports. (For Digital Banking & Transformation-	0.22	GM (YONO Retail Business & UPI)	12.04.24	M/s Kinnect Media Private Limited	Our YONO App rating in Play store has come down to 4.3 as on 05.04.2024 from 4.4 as on 31.03.2024 i.e. after expiry of services provided by the existing vendor, which were ceased w.e.f April 1, 2024. Reduction in App rating has inherent reputational risk.	SLA executed on 29.07.24 for the period 01.08.24 to 28.02.25

	Consumer Department erstwhile DB&T-Retail)					<p>Previous service provider team had managed an average of 18,500 comments per month (reached ~22,000 in Dec '23) within strict time constraints (9 am to 9 pm, 365 days) utilizing their team of experts.</p> <p>Responding promptly to customer reviews and feedback on Play/App store is of paramount importance and requires urgent attention.</p> <p>Furthermore, it is essential to mitigate risk arising from deliberate attacks on the Bank's reputation, such as smear campaigns or false accusations / complaints.</p> <p>Moreover, there exists significant potential for enhancement in terms of App / Play Store Optimization and improvements in App/Play Store ratings.</p> <p>"YONO SBI" serves as the Bank's digital ambassador, it is imperative to promptly and qualitatively address any negative reviews or comments to safeguard the Bank's reputation form</p>	
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					<p>potential damage and requires urgent attention.</p> <p>As Kinnect Media Private Limited is already taking care of bank level online reputation management, hence there will be a sync in responses if the same vendor manages the Play Store / App Store comments which are similar in nature.</p> <p>Agency has agreed to manage the comments within strict time constraints (24*7, 365 days) utilizing their team of experts.</p> <p>The Agency will also furnish comprehensive daily, weekly, and monthly reports in Excel and PPT formats, categorizing comments to provide valuable insights into sentiment trends, feedback, and suggestions.</p> <p>In view of the importance and urgency of work, we have engaged the services of M/s Kinnect Media Private Limited, on Nomination Basis.</p>	
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GITC -ESTATE DEPARTMENT, CC							
1	Phase wise Modernization of Lifts with the Original Equipment Manufacturer (OEM) M/s. TKE Elevators of the 8 Nos. Lifts Installed at T Tower, M1, M2 & S Towers at SBI Residential Colony, Sector-13, Nerul.	0.17	DGM (F&OA)	25.07.24	M/s. TKE Elevators India Private Limited.	The Service provider has exclusive rights in respect of the equipment as they are the Original Equipment Manufacturers (OEM) of the existing lifts to be modernized. Hence the work has been awarded to M/s. TKE Elevators India Private Limited on nomination basis.	-

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	INTERNATIONAL BANKING GROUP, CC						
1	Sydney Branch Renewal of Governance Risk and Compliance (GRC) tool provided by M/s Ansarada and Obligations feed provided by M/s Lexis Nexis.	2.26	DMD (IBG)	03.09.24	M/s Ansarada and M/s Lexis Nexis Solutions	SBI Australia is required to sign up for a 3-year subscription with both vendors to have continuity in their services for assessing, monitoring, managing issues and incidents and mitigating risks through Governance Risk and Compliance (GRC) tool and managing, understanding their regulatory obligations through obligations register. Service Providers have proprietary rights on the	

						<p>services /applications provided by them.</p> <p>Hence the renewal of engagement of M/s LexisNexis for providing Obligations Feed and M/s Ansarada for providing GRC tool is required to be considered on Nomination basis.</p>	
2	<p>London Main Branch</p> <p>Renewal of Annual Subscription to Refinitiv terminals for a period of 12 months at London Main branch from 01.08.2024 to 31.07.2025</p>	1.10	<p>DMD (IBG)</p> <p>Financial Approval by CGM (IB)</p>	<p>03.08.24</p> <p>07.08.24</p>	M/s Refinitiv	<p>LSEG Refinitiv FX Trading terminals are a popular solution used by professionals in finance industry. LSEG Refinitiv FX Trading Terminals are widely used for real time Trading and execution, market data, news and information, financial analysis and tools, communication and collaboration, research and insights, regulatory compliance etc. London Main branch is using services of LSEG for day-to-day operations. There are 4 terminals used by the Wholesale Treasury Dept at London Main branch for trading and news access.</p> <p>These are niche area services where the service provider has exclusive rights</p>	

						<p>in respect of the products or services and no similar alternatives or substitute exists. For reasons of business continuity these services are therefore required to be continued.</p> <p>Hence such renewals of subscriptions are required to be considered on Nomination basis.</p>	
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MARKETING & COMMUNICATION DEPARTMENT, CC							
1	Development of Educational Videos on Money Mule Accounts	0.22	DGM (M&C)	30.08.24	M/s Livepixel Technologies LLP	<p>A presentation on Money Mule accounts was made to the top management by Compliance Department.</p> <p>As per the deliberations and directions of Top management an action point was assigned to compliance Department to make “live situation video” for mass awareness on Money Mule Accounts amongst the staff at the earliest.</p> <p>M/s Livepixel Technologies LLP is our empanelled video making agency. The task of</p>	

						<p>making the videos was given to them based on their commitment of delivering the videos intime, as the videos required to be launched on Bank Day.</p> <p>Therefore, in view of the urgency to adhere the timeliness for launch of said videos on Bank Day i.e 01.07.2024, and as it was not feasible to undertake the process of shortlisting of agencies on tendering process, we have awarded the work to M/s Livepixel Technologies LLP on Nomination basis.</p>	
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