

NAME OF THE WORK: EMPANELMENT OF VENDORS FOR INSTALLATION AND MAINTENANCE OF CCTV SYSTEM, BIOMETRIC ACCESS CONTROL SYSTEM (BACS) & ELECTRONIC TIME LOCKS (ETLs) AT OFFICES / BRANCHES IN HYDERABAD CIRCLE- CORRIGENDUM

NIT NO: HYD/CSO/CCTV-BACS/2025-26/001

DATE: 03.06.2025

MEETING DATE: 13.06.2025

PREBID MEETING CLARIFICATIONS.

Pre-bid Meeting for Empanelment of vendors for installation and maintenance of CCTV System, Biometric Access Control System (BACS) & Electronic Time Locks (ETLs) at offices / branches in Hyderabad circle was conducted on 13.06.2025, in response to vendor queries, we have prepared the clarifications, the details of which are as under:

Si No	Page No.	Clause No.	Existing Conditions		Prebid Clarifications
1.	4	3	Last date and time for submission of Applications for Empanelment.	Upto <u>03:00 PM on 24.06.2025</u> at the address given below	Last date and time for submission of Applications for Empanelment extended till 03:00 PM on 27.06.2025.
2.	4	4	Opening of Applications for Empanelment and preliminary scrutiny of documents	<u>COMMENCES FROM 11:00 AM on 25.06.2025</u>	Opening of Application 11 AM on 30.06.2025
3.	8	2.20	Satisfactory Performance Certificate (in original) from the customer where the installation has been done is to be enclosed/ attached (Mandatory for existing empaneled vendors).		No change. Original Certificates to be produced.

4.	8	2	Please attach self-certified photocopies of the IT Returns and Audited Balance Sheets of last three years as on 31.03.2025. Copies of work order and work completion certificate (MUST) of Government/ PSUs / Public Sector Banks/ Private Banks/ Industries also shall be attached. Additional supporting documents, if required, would be asked for, subsequently.	CA certified Balance Sheet to be submitted in place of IT Return certificate for 2024-25. However, IT Return certificate for 2024-25 to be submitted once available.
5.	9	2.8.	If the Manufacturer/ Firm/ Company/ Dealer/ Vendor is authorized supplier of the proposed make (as per the RFP document) of equipment, it shall have back-to-back agreement with each of the equipment Manufacturer, to give direct support for maintenance, spares and upgrades for a <u>minimum period of 5 years</u> (including warranty period) (Appendix-4). The Vendor should have SLA with the OEM/ODM to include all the items including accessories. (Copy to be attached).	Single OEM bids are only permitted. Multi OEM bids submitted by vendors will be summarily rejected. In case of rejection of OEM, concerned bid by the vendor will also be rejected.
6.	13	9.3	At the time of commercial bidding/ reverse auction after empanelment process, the Manufacturer/ Firm/ Company/ Dealer/ applicant should submit one time EMD (1% of order value) as specified in the tender document. The tenders submitted without EMD will summarily be rejected.	EMD to be submitted by Manufacturer/ Firm/ Company/ Dealer/ applicant after successfully qualification in the Technical Demonstration.
7.	20	18.8	The system software should be free of cost along with the system price and in future if any up gradation is required for running of the system than it should be upgraded free of cost.	The system firmware should be free of cost along with the system price and in future if any up gradation is required for running of the system than it should be upgraded free of cost.
8.	33-34	40	New inclusion. (40.9)	In case of removal/ replacement of Hard Disk Drive (HDD) of the CCTV system due to fault/ corruption/ upgradation etc. The HDDs to be handed over to Branch Head with duly signed ' HDD Handover Certificate ' (Format will be provided by the Bank)

9.	34	40	NOTE: In case the CCTV System/ BACS requires major repairs, the vendor shall provide a replacement before taking the defective equipment for repairs so that the branch will be under the cover of working CCTV System/ BACS at all times under advice to Security Officer of the concerned Module/CM (OPS/Compliance & Risk Management) of AO/ RBO.		Annexure A Serial 64 incorporated in the NIT.	
10.	88	Annexure A	4	16 Channel XVR 4 Sata Slot (each slot to support 10 TB)	<u>Annexure 'A2'</u>	Omitted from NIT.
			5	8 Channel XVR 4 Sata Slot (each slot to support 10 TB)		
			10	2 MP HD Varifocal Bullet IR Camera	Annexure 'A6'	
			11	2 MP HD Varifocal Dome IR Camera	Annexure 'A7'	
11.	88-90	Annexure A	New Inclusion.			a. 4 Megapixel IP IR Varifocal Lens Dome Camera b. 4 Megapixel IP IR Varifocal Lens Bullet Camera
12.	90	Annexure A	New inclusion. (Serial 64)			Standby System Charges (free for first month from the date of installation, to be charged thereafter).
13.	90	Annexure A Serial 60	Back up Charge (CD/ Pen drive excluding cost of back up media)			Back up Charge- per day (excluding cost of back up media i.e. CD/ Pen drive etc.) NOTE: to be paid only after successful footage retrieval for each day.
14.	101	Annexure 'A5'	2 Megapixel IP IR Dome Fixed Lens Camera with Inbuilt Recording.			2 Megapixel IP IR Dome Varifocal Lens Camera with Inbuilt Recording.

15.	115	Annexure B	1. TECHNICAL FEATURES: BIOMETRIC READER (SINGLE & DUAL AUTH.)	TECHNICAL FEATURES: 1. BIOMETRIC READER (SINGLE & DUAL AUTH.) 2. FACE RECOGNITION READER (with multi authorization facility).
Please note that corrigendum should form a part of the technical bid.				

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