

**REQUEST FOR PROPOSAL FOR MAINTENANCE OF COMPUTER HARDWARE FOR OFFICES/BRANCHES OF STATE BANK OF INDIA LUCKNOW CIRCLE FOR THE PERIOD 01.08.2025 TO 31.07.2026**

Ref: SBI/LHO/LUCKNOW/ITS/COMPUTER/AMC/2025-26  
Corrigendum No: 01

Date: 31.05.2025  
Date: 18.06.2025

**CORRIGENDUM TEXT: CLARIFICATION REGARDING RFP**

<b>S.No.</b>	<b>Particulars</b>	<b>Original</b>	<b>Revised</b>
<b>1</b>	Page 42 Appendix B <u>Vendor's Eligibility Criteria</u> <b>Point No.2</b>	Vendors should have a minimum turnover of Rs. 15 Crores in providing AMC services for computer Hardware, Software, LAN Network and other peripherals and their maintenance for any one of the last 3 financial years (e.g., 2022-23,2023-24 and 2024-25). In addition to the above, a bidder, with a minimum turnover of Rs 7.5 Crores in Banking & Financial Services Sector excluding Insurance Sector, through AMC Services in any of the two financial years as mentioned above, will only be eligible to submit the Technical Bid.	Vendors should have a minimum turnover of <b>Rs. 10 Crores</b> in providing <b>AMC services for Computer Hardware and their maintenance</b> for any one of the last 3 financial years i.e. 2022-23,2023-24 and 2024-25. In addition to the above, a bidder, with a minimum turnover of <b>Rs 6.00 Crores in Banking &amp; Financial Services Sector excluding Insurance Sector, through AMC Services for Computer Hardware and other peripherals and their maintenance in remaining two financial years</b> as mentioned above, will only be eligible to submit the Technical Bid.
<b>2.</b>	Page 13 Clause (i) & Page 42 <b>Point No 2</b> (Document to be submitted)	If the balance sheet for 2024-25 is not audited, <b>provisional balance sheet certified by the Chartered Accountant</b> , may be accepted by the Bank, provided purchase/work order(s) and/or AMC contract or any other official document clearly showing the amount of turnover in AMC in Banking and Financial sector is/are enclosed with turnover being as per the eligibility criteria.	If the balance sheet for 2024-25 is not audited, <b>provisional Balance sheet</b> , may be accepted by the Bank, provided purchase/work order(s) and/or AMC contract or any other official document (like 26 AS) clearly showing the amount of turnover in AMC from Banking and Financial sector is/are enclosed. <b>The successful vendor will be required to submit the audited balance sheet latest by 30.09.2025 or a date fixed by Government of India, whichever is earlier, failing which the contract may be cancelled and the EMD and/or PBG amount will be forfeited.</b>

3	Page 44 Appendix - C Vendor's Eligibility Criteria- <b>Point No 2</b>	<b>Net Profit as per audited balance sheet for 2022-23, 2023-24 and audited/provisional balance sheet for 2024-25 and Profit &amp; Loss.</b> Net profit in any one of the last three financial years -5 Net profit in any two out of last three financial years -10	<b>Net Profit as per audited balance sheet for 2022-23,2023-24 and audited/provisional balance sheet for 2024-25 and Profit &amp; Loss.</b> Net profit in any two out of last three financial years -5 Net profit in all last three financial years -10
4	Page 44 Appendix - C Vendor's Evaluation Criteria <b>Point No 4</b>	<b>Geographical presence</b> (Provide supporting documents) In one module - 5 In two modules - 10 Entire Circle - 15	<b>Geographical presence</b> in last three FY 2022-23, FY 2023-24 & FY 2024-25 (Provide supporting documents) In one module - 5 In two modules - 10 <b>In any other two Circles of SBI (In addition to Lucknow Circle) - 15</b>
5	Page 45 Appendix C Vendor's Evaluation Criteria <b>Point No 6</b>	<b>Major AMCs taken up during the last 3 years (Original agreement forms to be produced at the time of technical bid opening)</b> • With Bank/Stock Exchange listed financial institution (Minimum 50 branches) -10 • with SBI -15	<b>Major AMCs taken up during the last 3 years</b> • With one Bank/ listed Financial Institution (Minimum 100 Branches) - 10 • With more than one Bank/ listed Financial Institution (minimum 100 branches) - 15
6	Page 45 Appendix C Vendor's Evaluation Criteria <b>Point No 7</b>	AMC turnover 15 crore and below 25 crores – 5 AMC turnover more than 25 crore - 10	AMC turnover above 10 crore and below 15 crores - 5 AMC turnover above 15 crore - 10
7	Minimum score in Vendor's Evaluation Criteria	-	<b>For qualifying in technical bid the vendors have to obtain a total score of at least 60 marks apart from qualifying under 'Minimum Score' criteria set out under each 'item' of Appendix - C</b>
8	Page 55 Appendix H <b>Replacement Value of Hardware</b>	Flat Bed Scanner- Rs 35000	<b>Scanner 1</b> (30 ppm, Duplex scanning, ADF ,CIS/CCD,600 DPI) – <b>Rs 32000/-</b> <b>Scanner 2</b> (50ppm, Duplex scanning, ADF ,CIS/CCD,600 DPI) - <b>Rs 58,000/-</b> <b>Flat Bed Scanner - Rs 6000/-</b>

9	Schedule of Events <b>Page 2 Point No. 11 &amp; Page 10 Point No 10 Earnest Money Deposit</b>	EMD shall be valid upto 180 days from bid submission date and no interest will be paid thereon.	EMD in case of Bank Draft/ Banker's Cheque shall be valid upto <b>85 days</b> from bid submission date and no interest will be paid thereon. However, EMD may also be submitted in the form of a bank guarantee issued/confirmed from any of the scheduled commercial bank in India. EMD, in case of BG, shall be valid upto 180 days from bid submission date and no interest will be paid thereon.
10	Page 23 <b>Point No (vii)</b>	AMC would be on site and comprehensive in nature and must have back to back support from the OEM. Vendor shall warrant products against defects arising out of faulty design etc. during the specified support period.	AMC would be on-site and comprehensive in nature. The vendor will take the call for warranty items also and resolve the issues pertaining to new hardware. Vendor will without fail extend all services available for AMC machines to Warranty machines also.
10	Schedule of Events Page 1 <b>Point No 6</b>	Last Date and time for Submission of Tender (online) On or before 5.00 pm on 18-06-2025	Last Date and time for Submission of Tender (online) On or before 5.00 pm on <b>01-07-2025</b> Revised schedule of Event is as per (Table A)
11	Page 56	<b>CLUSTER-WISE INDICATIVE ASSET DETAILS AS ON 01-04-2025</b> Jhansi Cluster details not available	Jhansi cluster's Indicative list is present in <b>Table B</b>

**TABLE – A****REVISED SCHEDULE OF EVENT**

Bid Document Availability Online RFP may be downloaded from website-> <a href="https://bank.sbi/web/sbi-in-the-news/procurement-news">https://bank.sbi/web/sbi-in-the-news/procurement-news</a> from 02-06-2025 to 25.06-2025.	Bid Document Availability Online RFP may be downloaded from website-> <a href="https://bank.sbi/web/sbi-in-the-news/procurement-news">https://bank.sbi/web/sbi-in-the-news/procurement-news</a> from 02-06-2025 to 01.07-2025.
Last Date & Time for submission of Tender online on or before 5:00 PM on 18.06.2025	Last Date & Time for submission of Tender (Online). On or before 5:00 PM on 01.07.2025 Submission of offline line documents as specified in the On or before 5:00 PM on 02.07.2025
Date of Opening of Technical Bid (Online) - On 19.06.2025 11:00 AM onward	Date of Opening of Technical Bid (Online) On 03.07.2025 11:00 AM onward
Date of Opening of Price Bid - On 19.06.2025 11:00 AM onward	Date of Opening of Price Bid - On 07.07.2025 11:00 AM onward
Date and time of reverse auction (Online) On 24-06-2025 (Tentative date) at 3:00 PM	Date and time of reverse auction (Online) On 08-07-2025 (Tentative date) 3:00 PM onward

**TABLE – B****INDICATIVE ASSET DETAILS OF JHANSI CLUSTER**

	<b>DESKTOP</b>	<b>LASER</b>	<b>MFP</b>	<b>PASSBOOK</b>	<b>HIGH SPEED SCANNER</b>	<b>LINE</b>
<b>RBO-4 (KANP DEHAT)</b>	271	73	70	38	37	0
<b>RBO-5 (ETAWAH)</b>	354	72	85	45	38	0
<b>RBO-1 &amp; 2 (JHANSI AND LALITPUR)</b>	495	157	103	62	59	0
<b>RBO-3 (BANDA)</b>	349	79	69	37	42	0

**ASSISTANT GENERAL MANAGER (ITS)**