

# **ONEVIEW PORTAL MANUAL**

FTC CARD





## INTERFACES

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<b>•</b> SBI	
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## **1.SIGN UP**

## Functionality

It is the process in which an individual applies for and registers to become a cardholder for specific type of a card like prepaid card. It involves providing personal, financial followed by an approval procedure from the issuer.

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Step 1: Select the user type.

Step 2: Enter 10-digit phone number.

Step 3: Enter PAN/TAN as per user type.

Step 4: Enter last four digit of card number.

**Step 5:** Enter expiry date.

**Step 6:** Click on verify button.

**Step 7:** Enter user id, password and confirm password.

Step 8: Click on continue button.

Buttons:

Verify: Verify the details.

Back: Go to previous page.

Continue: Go to login page



## 2. FORGOT PASSWORD

#### Functionality

It is an online platform for resetting the password when they have forgotten them.

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Step 1: Enter the user id.

**Step 2:** Click on continue button.

Step 3: Enter OTP page is opened and enter the OTP for forgot the password

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C 🗄 https://10.176.56.102:8502/#/forgot-password				A & G 0 0	G 💊
SBI Prepaid	Successfull. ×				
		Enter OTP A 6 digit code has been sent to your regis	tered mobile number.		
				•	
		Resend	OTP		
		Veri	y		

Step 4: Enter new password and confirm password.

**Step 5:** Click on continue button.

Button:

**Continue:** Go to next page.

Back: Go to previous page.

**Resend OTP:** Resend the OTP.

## 3. LOGIN

## **Functionality:**

It allows the individuals to manage their card accounts online. By entering their unique credentials like user id and password and cardholder can access a range of services related to their cards.

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	WELCOME TO SBI PREF	PAID CARD PORTA	L BI Prepaid Account.			
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✓ Never reveal your card details to anyone.			Continue			
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Step 1: Enter user id, password and Captcha.

Step 2: Click on continue button and OTP send to the corresponding mobile number.

Step 3: Enter valid OTP and click on login.

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<b>EXERCISE</b>		Enter OTP A 6 digit code has beer	n sent to your register	ed mobile number XXX	DOX 5646		
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Show the card types on the screen and click on proceed button, it will go to dashboard.



#### Button:

**Continue:** Move forward to enter OTP page.

Login: Login to the platform.

**Go back:** Go to back page

**Resend OTP:** Resend the OTP.

Sign up: Go to sign up page.

Apply here: Go to new card application page.

Forgot password: Go to forgot password page.

## 4.DASHBOARD

#### **Functionality:**

It is a visual display that consolidates present key information's and functionalities on single screen. It provides real time insights through elements.

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SBI Prepaid	Dashboard <b>F</b>			🗔 03 January 2025) 🗰 Hello 🔌 HARAPRASAD MOHANTA
Home Dashboard My Profile	Quick Access		My Ca	ards
Card Management Card Statement Card Support	Card Block	Reset Pin		Card Number
Card Block Reset PIN Card Limit	Card Limit	EP Card Statement		****/***/**
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Step 1: Click on Card block.

Step 2: Click on Reset pin.

Step 3: Click on card limit.

Step 4: Card statement.

Buttons:

**Card block:** For block the card.

Card limit: For set the limit of card.

**Reset pin:** For reset the pin.

**Card statement:** For check the card statement.

## **5. MY PROFILE**

Online platform and applications allow users to view and manage their personal information's and account settings. It includes First name, last name, date of birth, OVD value and KYC type.

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Prepaid	My Profile <b>FTC</b>				03 January 2025	
Home	View Profile					
Dashboard	Customer Details:					
My Profile	First Name	HARAPRASAD		Last Name	MOHANTA	
Card Management	Middle Name			күс туре	FULL KYC	
Card Statement	Date of Birth	01-Jan-1970		Mobile Number	9699507755	
Card Support						
Card Block						
Reset PIN						
Card Limit						
) Contact Us						
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CDI

# 6. CARD STATEMENT

It is a detailed summary for the card expenses or billing. It serves an essential tool for card holders to monitor their spending, verify transactions, and manage their finances efficiently.

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) Home Dashboard	My Cards	Transactions All Debit C	s redit Success Fail Pending					From 01-12-202	4 🖃 To 03-01-202	5 🗊	۹)
) My Profile	O SBI									Displaying 1	3 of 0 resi
Card Management	Card Number	Date & Time	Transaction	Txn Amount	Billing Amount	Closing Balance	Form	Merchant Name	Description	Host/Chip	Status
] Card Support	**** **/**	13:52:31 03-Jan-2025 01:30:37	010040658450030856865612043182485123	1.50 AED			Debit Debit	REST DUBAI NESTO HYPERMARKET LLC		Chip	SUCCES
Card Block Reset PIN		03-Jan-2025 01:29:14	010040658450021989918110149782454899	3.99 AED			Debit	NESTO HYPERMARKET LLC B SHARJAH		Chip	SUCCES
Card Limit	Card Details								0	+ Previous	Net
	Card Status Card Product Name Active VISA MULTICURRENCY RETAIL PROT Card Sp. Date XX/XX 💿										



Step 1: Click on card statement functionality.

Step 2: Select from and to date.

Step 3: Click on search icon.

Step 4: Click on download button.

Buttons:

Search icon: Search the transactions.

**Download:** For download the statement.

## 7. RESET PIN

This functionality for cards enables cardholders to change or update their pin, which is essential for authorizing transactions and accessing account services. This functionality useful for if a cardholder forgets the pin.



Step 1: Click on Reset pin functionality.

Step 2: Click on reset pin button.

Step 3: Redirecting to the reset pin page.

Sign in) @ □ @ Mail-JUBE	x   O Sign In to C x   O Sill Prepaid x   O Login ddb///2007/reset-cin	x   <b>G</b> Login x   <b>G</b> Login x   <b>G</b> 581 x	✿ Login x  ₲ Login	Х 🛆 Рийверей й Х 🤧 607 илгеся Х 🚺 551 Рира А <sup>1</sup> 🛧 G	ых + - ох Пола арали ()
Prepaid	Reset Pin 🕫			B 03 January 2025	RAPRASAD MOHANTA
Home  Home  My Profile  Card Management  Card Statement  Card Statement  Card Statement  Card Block  Reset PIN  Card Limit  Card Limit  Card Limit  Card Limit	My Cards	Center pro de la d			
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#### Step 4: Enter the OTP.

Step 5: Enter expiry date and new pin

	SBI Prepaid	
Set Your Card Pin		
Expiry date		
Enter New Pin :		
Confirm New Pin :		
OTP validation Successfull		

Step 6: Enter confirm new pin.

Step 7: Click on confirm pin button and pin reset successfully.



Button:

Reset pin: Redirected to reset pin page.

Submit: Redirected to pin reset page

Confirm pin: For reset the pin successfully.

## 8. CARD LIMIT

## Functionality

Allows cardholders to manage and control the usage of their cards across various transaction channels such as ATM, POS, E Commerce and contactless payments. This feature enhances security and flexibility by enabling users to set specific limits or disable transactions for each channels according to the user preferences.

Step 1: Click card limit functionality.

**Step 2:** on the toggle button for 4 channels and set the daily transaction limit and amount.

Step 3: Click on save button and save the limit successfully.

Step 4: In case of the limit is zero, the application shows error message for the limit.

SBI Prepaid	CARD LIMIT		🖈 🖸 💶 Televantio					
Home Dashboard	My Cards		Spend Lim	it		Daily Transaction An	rount in SAR Daily	Fransactions Lim
My Profile Card Management Card Statement	Cerl functer	OSBI		ATM Withdraw from any ATM	Max: \$ 3000 or equivalent in Card Currency	11000		3
Card Support Card Block Set/Reset PIN	Card Details			POS Swipe & pay	Max: \$ 10000 or equivalent in Card Currency	37000		20
Contact Us	Card Number XXXX XXXX XXXX 6720 Card Status Active	CRN 100014232407 Card Product Name SAR RETAIL FOR SBI		EComm Pay online anywhere	Max: \$ 10000 or equivalent in Card Currency	7900		20
	Card Act. Date 05/23	Card Exp. Date		Contactless No swipe, just tap	Per transaction limit is \$100 or equivalent in Card Currency	500		5
					Save			

#### Buttons:

Save: Save the limit.

**Toggle:** For activating the channel.

## 9. CARD BLOCK

## Functionality

Allows cardholders to immediately restrict the use of their card, preventing unauthorized transactions. This feature is essential when a card is lost or stolen.

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P Type here to search.		

Step 1: Click on card block functionality.

Step 2: Click on card block/unblock.

Step 3: Click on temporary block.

**Step 4:** show a pop-up message for the confirmation and click on yes for block the card otherwise no.



Step 5: Click on unblock button after block the card and the card unblocked successfully.



Step 6: Click on Hotlist button.

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<b>SBI</b> Prepaid	Card Block		Hello 👋 HARAPRASAD MOHANTA
Home     Dashboard     My Profile     Card Management     Card Management     Card Support     Card Support     Card Support     Card Usis     Card Limit     Card Limit     Contact Us	Wy Cards	Card Block/Unblock Hotilst Hotilst Prote: Pr	SBI
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E P Type here to search	H 🗿 🗖 🖓 🖑 🕅 🕅		へ Ma Ar ® 寛 江 40 BHG

**Step 7:** show a pop message for confirmation and click on yes for hotlist the card otherwise no.



#### Buttons:

Card block or unblock: For block or unblock the card.

**Temporary block:** Temporarily block the card.

**Unblock**: Unblock the card.

Yes: Allow the card to block/ allow the card to unblock.

No: Not allow to block the card/ Not allow to unblock the card.

Hotlist: For hotlist the card.

## **10. CONTACT US**

#### Functionality

It is the direct communication channel between users and organization, facilitating inquiries, feedback or support requests.



Step 1: Click on contact us.

Step 2: Click on contact field and it will go to call.

**Step 3:** Click on email, it will go to Email application.

<u>Links</u>

Contact us: Go to call page

Email: Goto email application.

## 11. LOGOUT

## Functionality

Users allows to logout their session securely. This feature is the overaall application security.

**Step1:** Click on logout button.



Button:

Logout: Logout from application