



ONEVIEW PORTAL MANUAL

FTC CARD



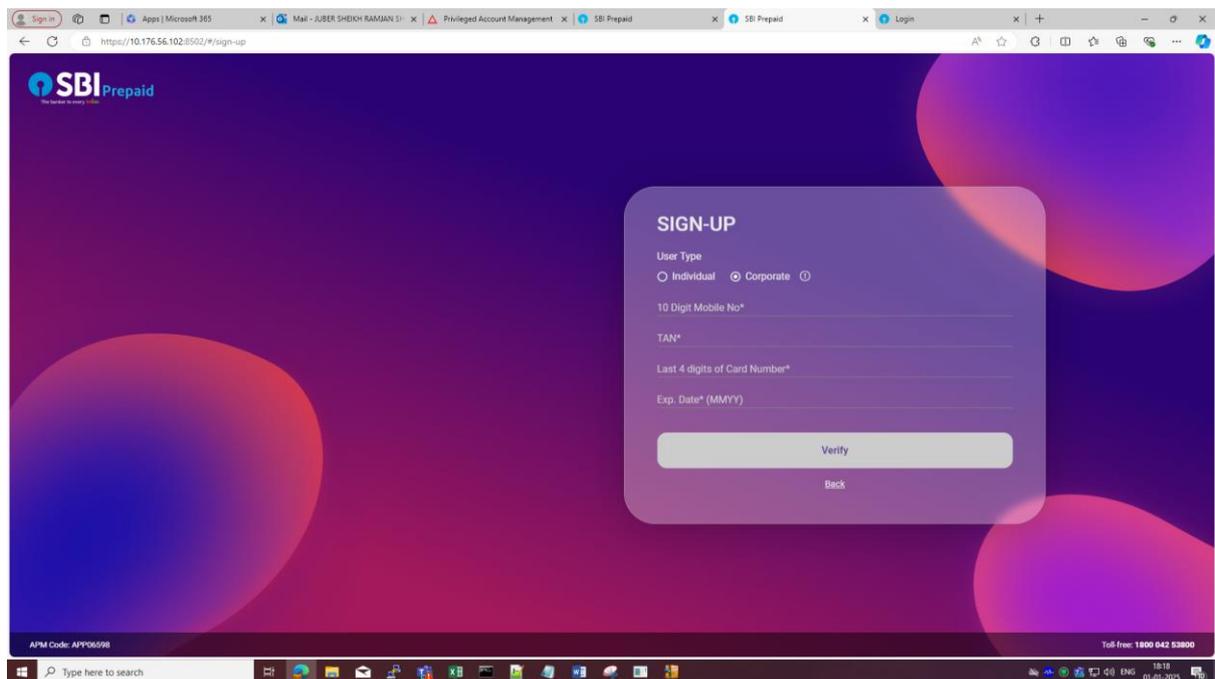
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1.SIGN UP

Functionality

It is the process in which an individual applies for and registers to become a cardholder for specific type of a card like prepaid card. It involves providing personal, financial followed by an approval procedure from the issuer.



The screenshot shows a web browser window displaying the SBI Prepaid sign-up page. The page has a dark purple background with large, overlapping circles in shades of red and blue. A white sign-up form is centered on the page. The form is titled "SIGN-UP" and contains the following fields and options:

- User Type:** Radio buttons for "Individual" and "Corporate".
- 10 Digit Mobile No*:** A text input field.
- TAN*:** A text input field.
- Last 4 digits of Card Number*:** A text input field.
- Exp. Date* (MMYY):** A text input field.
- Buttons:** A large "Verify" button and a smaller "Back" button below it.

At the bottom of the page, there is a footer with "APM Code: APP05598" on the left and "Toll Free: 1800 042 5300" on the right. The browser's taskbar is visible at the bottom of the screenshot.

Step 1: Select the user type.

Step 2: Enter 10-digit phone number.

Step 3: Enter PAN/TAN as per user type.

Step 4: Enter last four digit of card number.

Step 5: Enter expiry date.

Step 6: Click on verify button.

Step 7: Enter user id, password and confirm password.

Step 8: Click on continue button.

Buttons:

Verify: Verify the details.

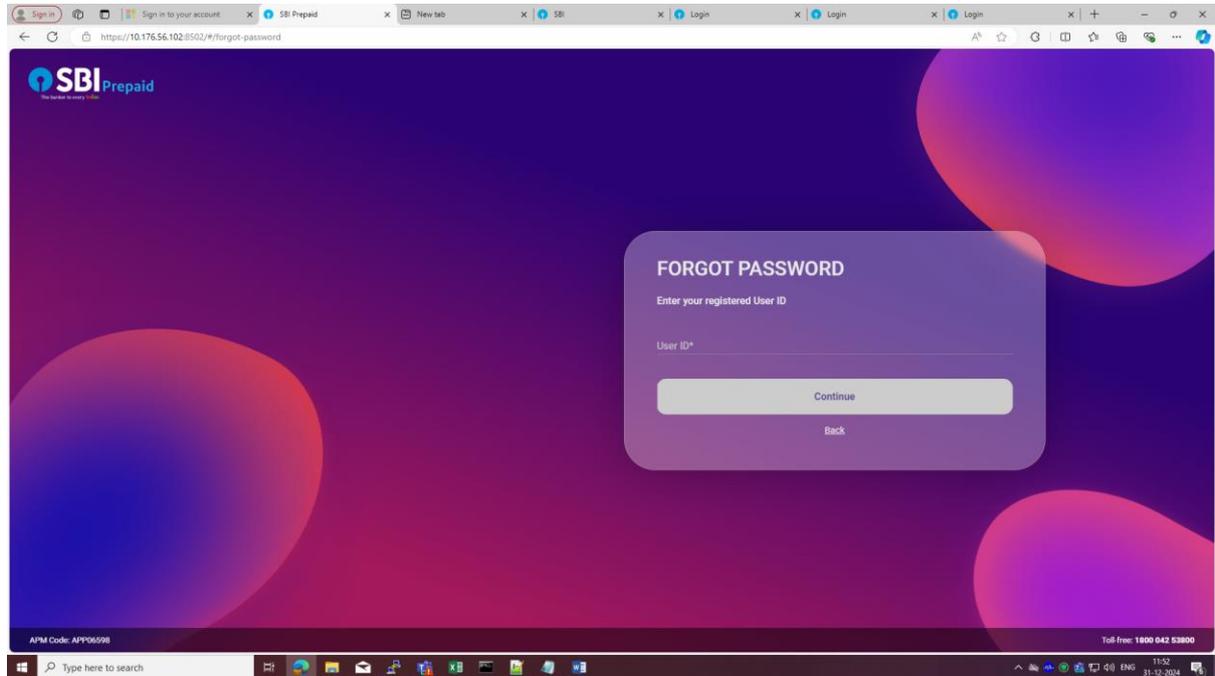
Back: Go to previous page.

Continue: Go to login page

2. FORGOT PASSWORD

Functionality

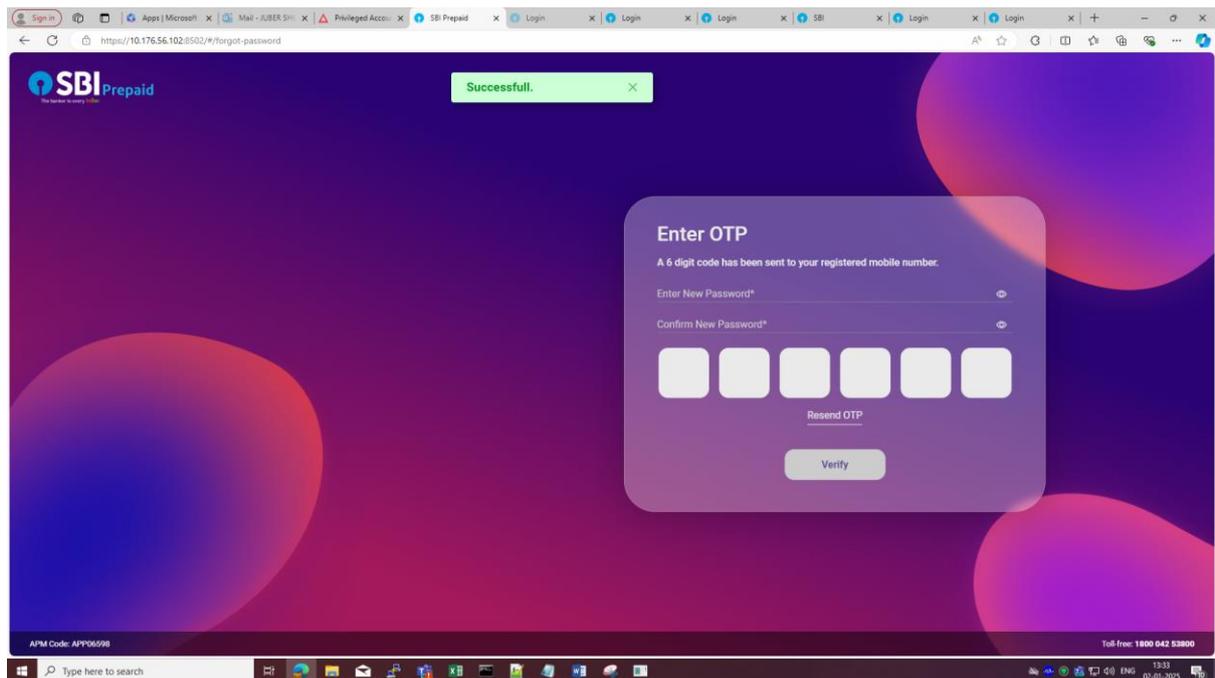
It is an online platform for resetting the password when they have forgotten them.



Step 1: Enter the user id.

Step 2: Click on continue button.

Step 3: Enter OTP page is opened and enter the OTP for forgot the password



Step 4: Enter new password and confirm password.

Step 5: Click on continue button.

Button:

Continue: Go to next page.

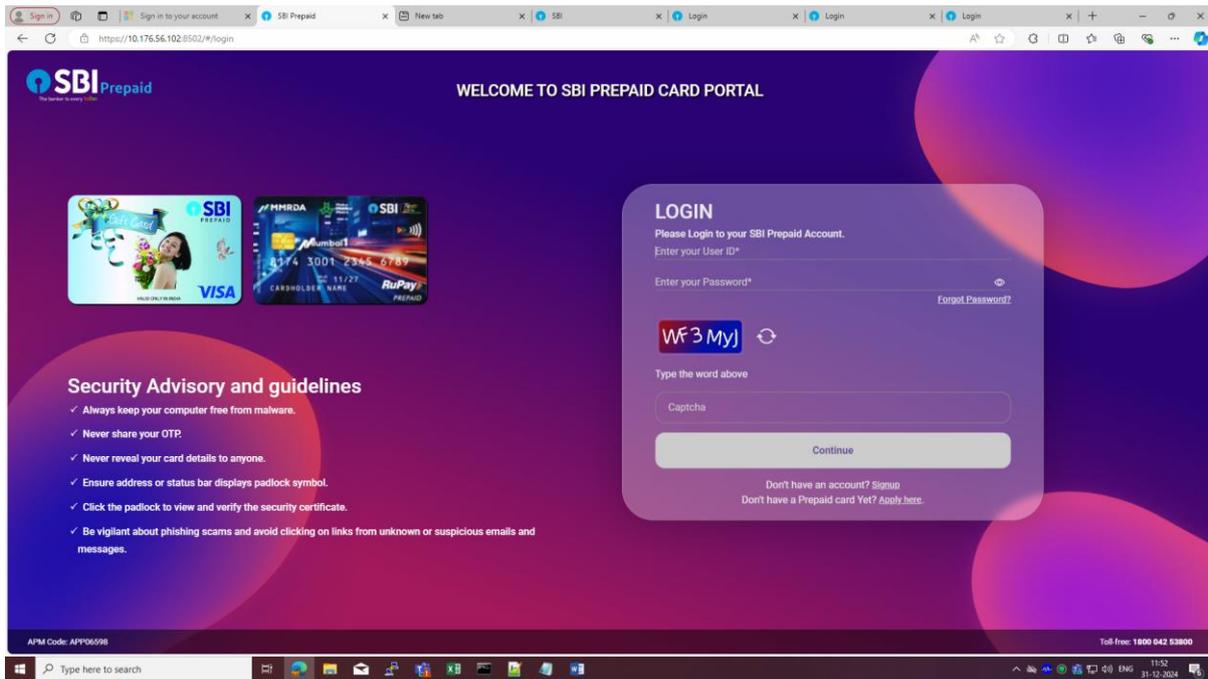
Back: Go to previous page.

Resend OTP: Resend the OTP.

3. LOGIN

Functionality:

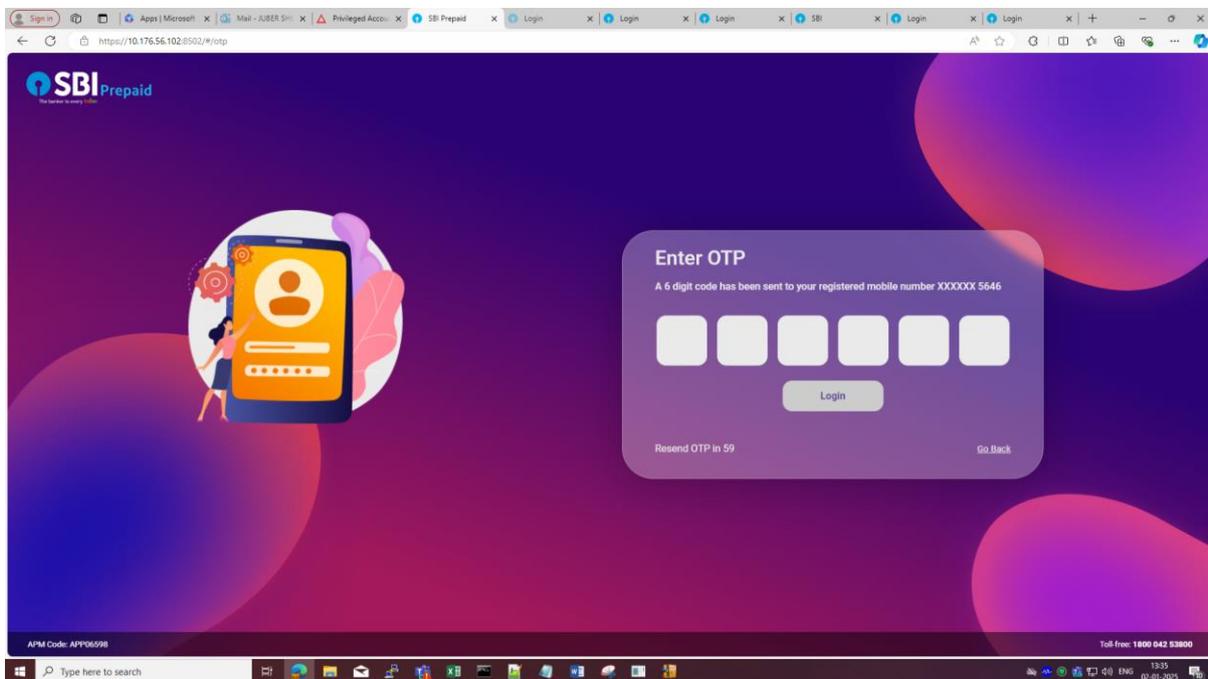
It allows the individuals to manage their card accounts online. By entering their unique credentials like user id and password and cardholder can access a range of services related to their cards.



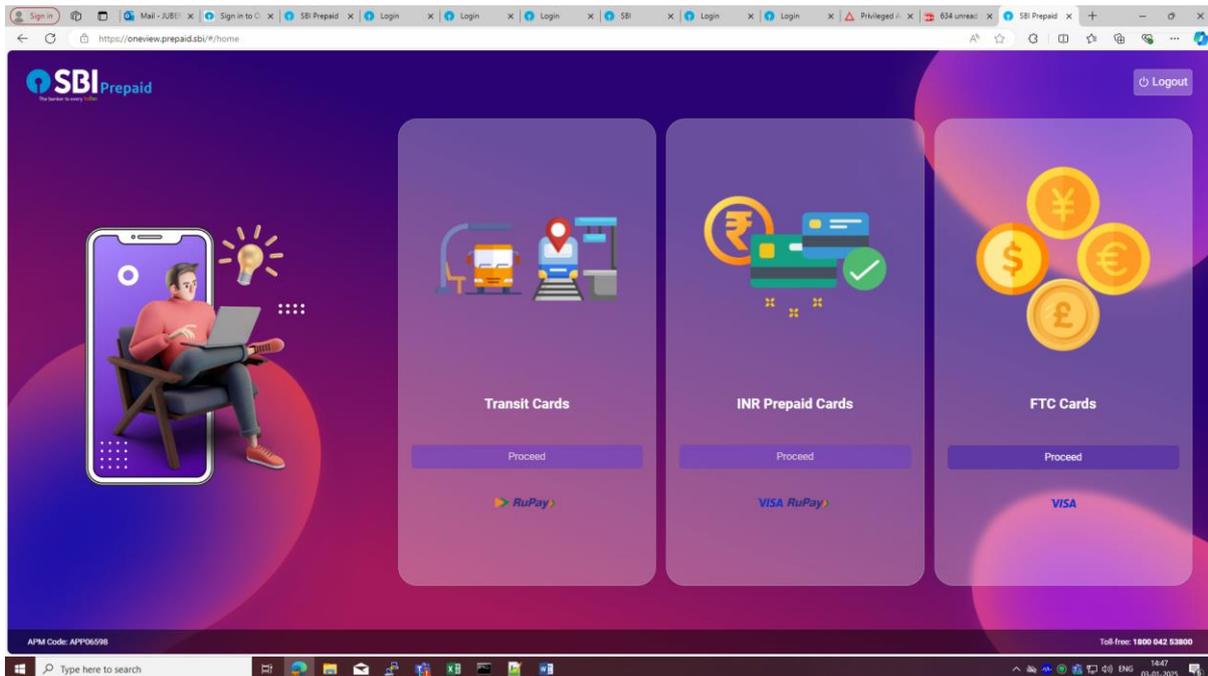
Step 1: Enter user id, password and Captcha.

Step 2: Click on continue button and OTP send to the corresponding mobile number.

Step 3: Enter valid OTP and click on login.



Show the card types on the screen and click on proceed button, it will go to dashboard.



Button:

Continue: Move forward to enter OTP page.

Login: Login to the platform.

Go back: Go to back page

Resend OTP: Resend the OTP.

Sign up: Go to sign up page.

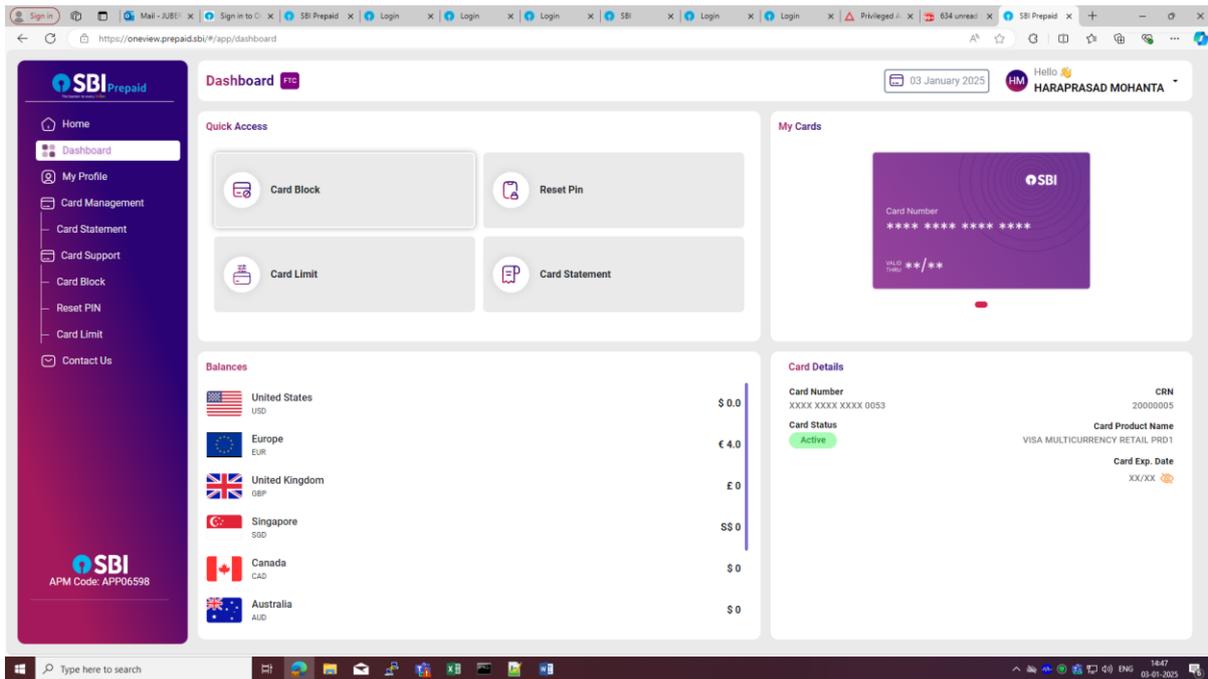
Apply here: Go to new card application page.

Forgot password: Go to forgot password page.

4.DASHBOARD

Functionality:

It is a visual display that consolidates present key information's and functionalities on single screen. It provides real time insights through elements.



Step 1: Click on Card block.

Step 2: Click on Reset pin.

Step 3: Click on card limit.

Step 4: Card statement.

Buttons:

Card block: For block the card.

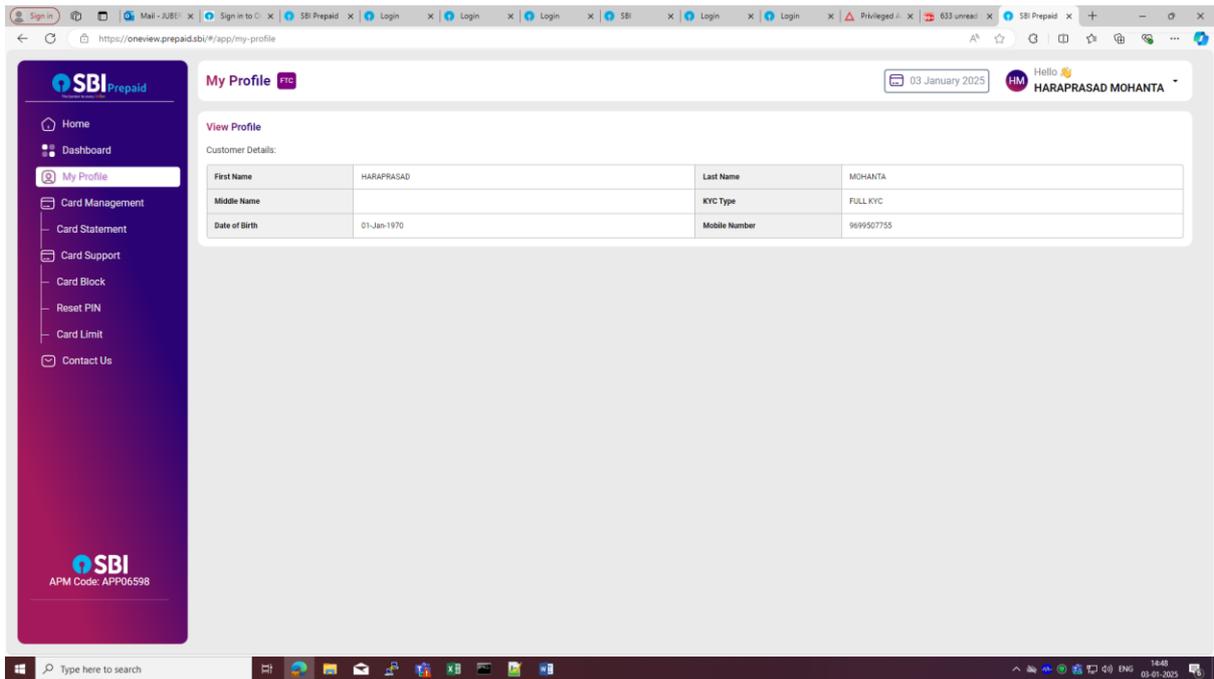
Card limit: For set the limit of card.

Reset pin: For reset the pin.

Card statement: For check the card statement.

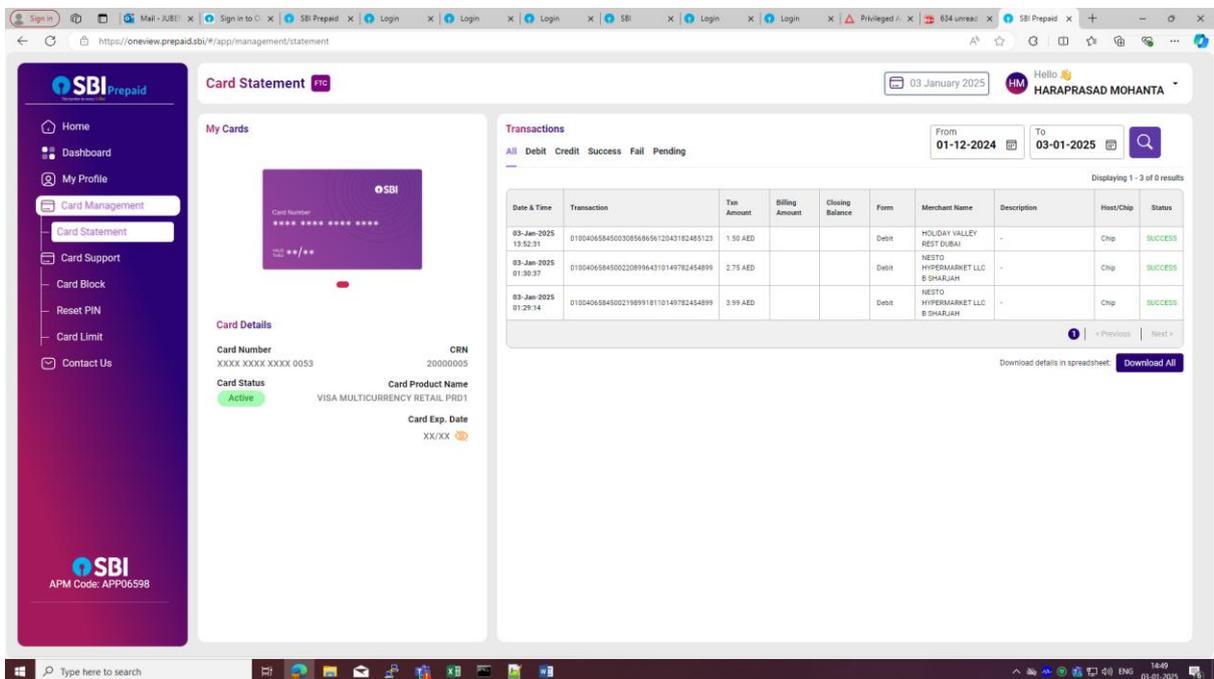
5. MY PROFILE

Online platform and applications allow users to view and manage their personal information's and account settings. It includes First name, last name, date of birth, OVD value and KYC type.



6. CARD STATEMENT

It is a detailed summary for the card expenses or billing. It serves an essential tool for card holders to monitor their spending, verify transactions, and manage their finances efficiently.



Step 1: Click on card statement functionality.

Step 2: Select from and to date.

Step 3: Click on search icon.

Step 4: Click on download button.

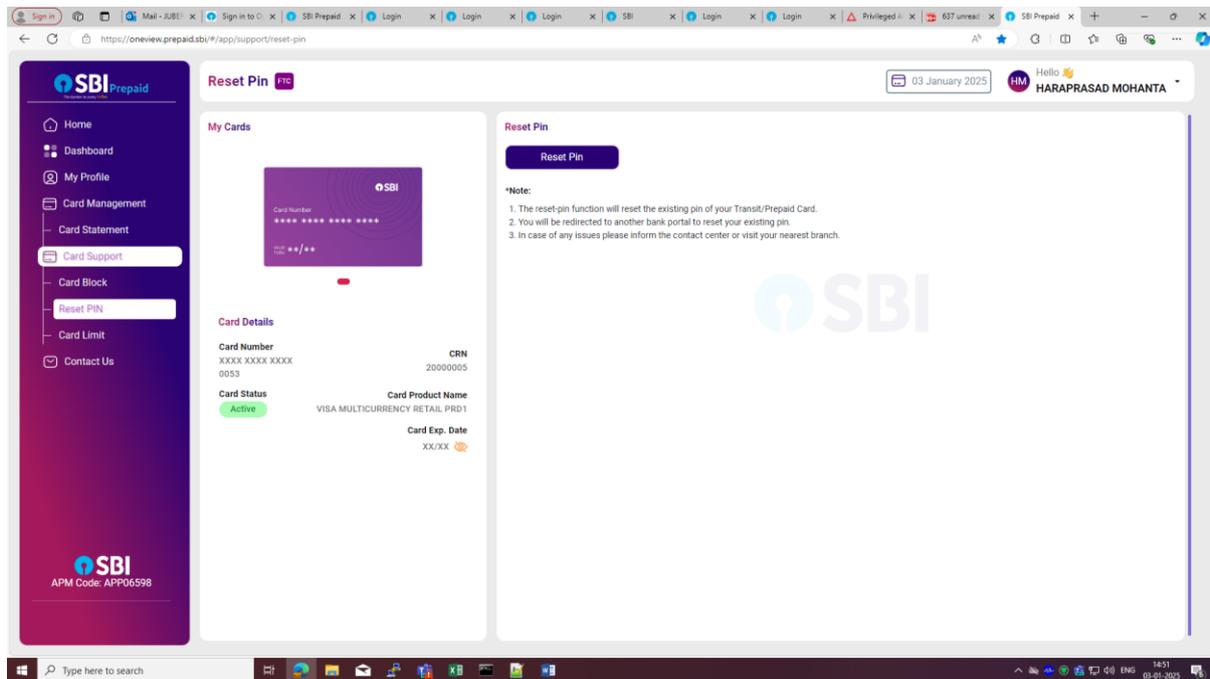
Buttons:

Search icon: Search the transactions.

Download: For download the statement.

7. RESET PIN

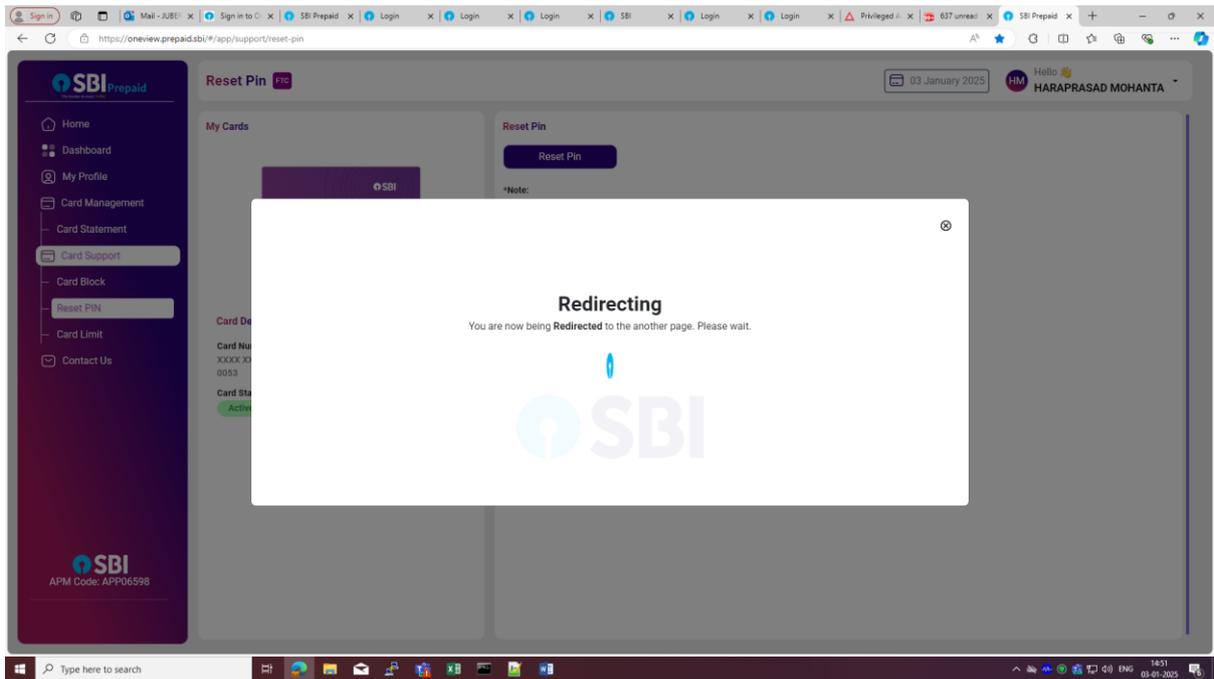
This functionality for cards enables cardholders to change or update their pin, which is essential for authorizing transactions and accessing account services. This functionality useful for if a cardholder forgets the pin.



Step 1: Click on Reset pin functionality.

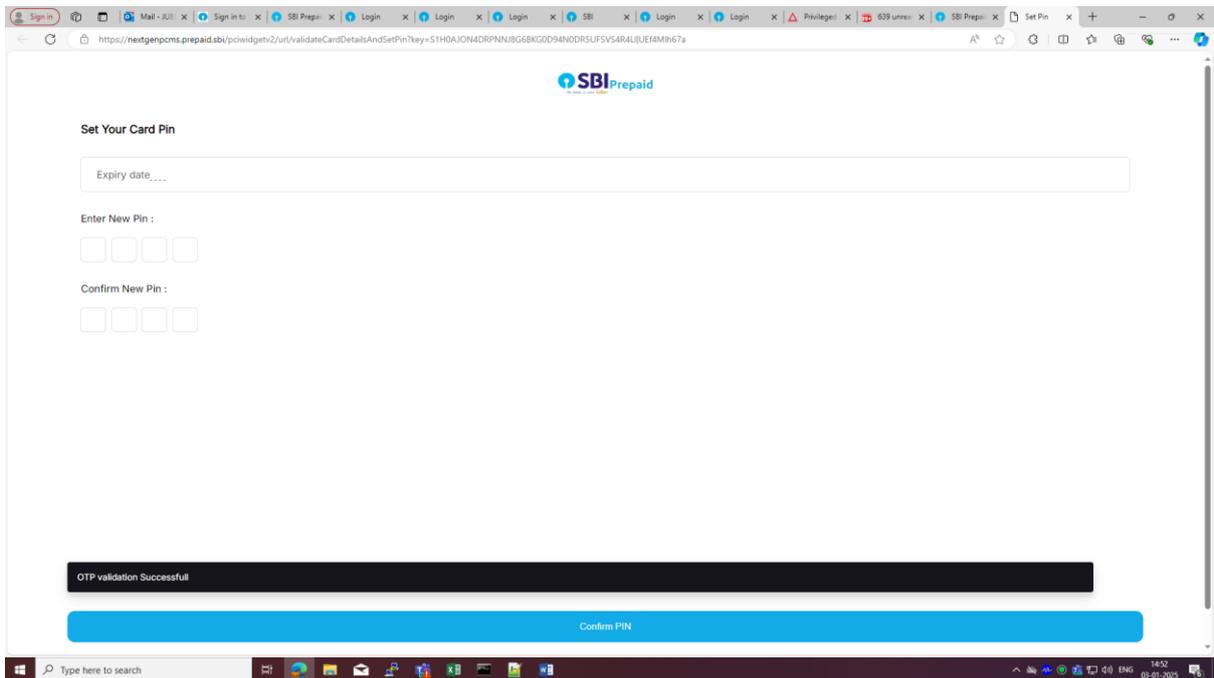
Step 2: Click on reset pin button.

Step 3: Redirecting to the reset pin page.



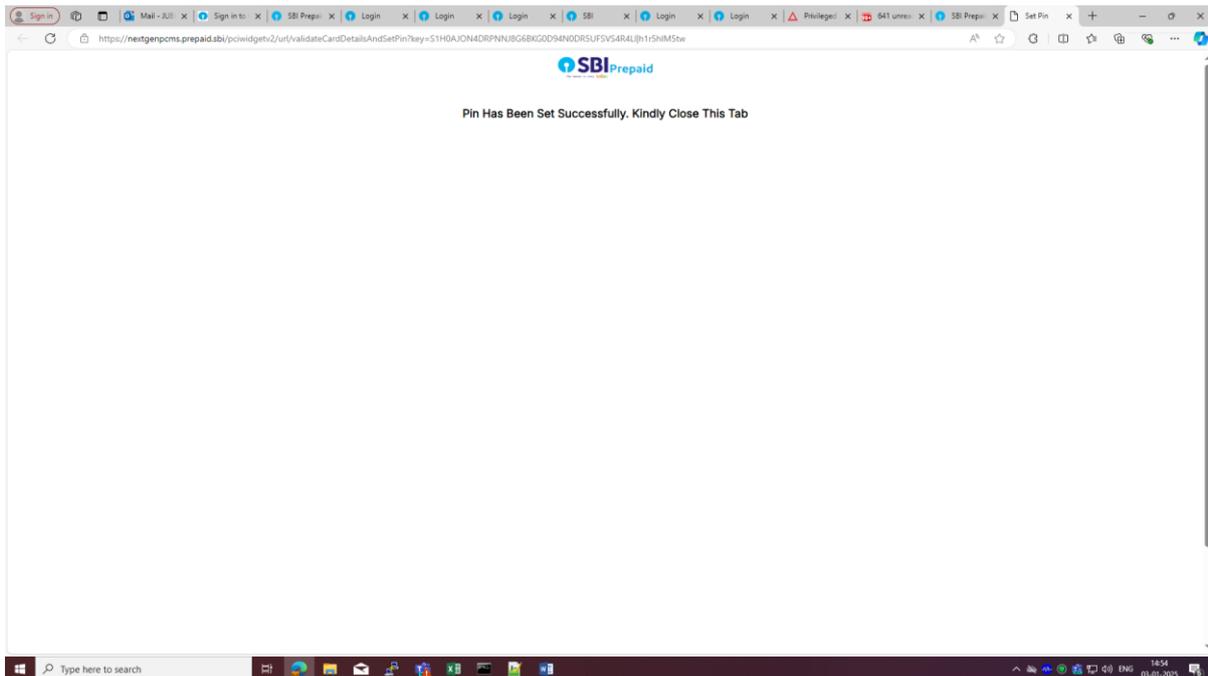
Step 4: Enter the OTP.

Step 5: Enter expiry date and new pin



Step 6: Enter confirm new pin.

Step 7: Click on confirm pin button and pin reset successfully.



Button:

Reset pin: Redirected to reset pin page.

Submit: Redirected to pin reset page

Confirm pin: For reset the pin successfully.

8. CARD LIMIT

Functionality

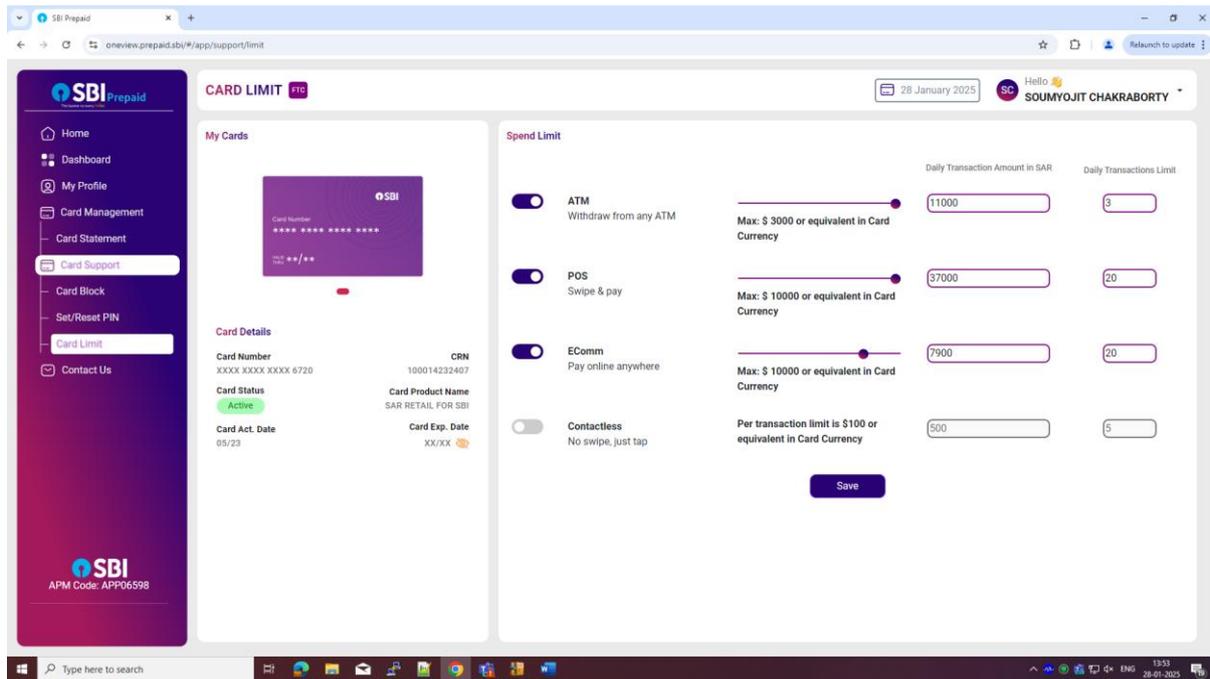
Allows cardholders to manage and control the usage of their cards across various transaction channels such as ATM, POS, E Commerce and contactless payments. This feature enhances security and flexibility by enabling users to set specific limits or disable transactions for each channels according to the user preferences.

Step 1: Click card limit functionality.

Step 2: on the toggle button for 4 channels and set the daily transaction limit and amount.

Step 3: Click on save button and save the limit successfully.

Step 4: In case of the limit is zero, the application shows error message for the limit.



Buttons:

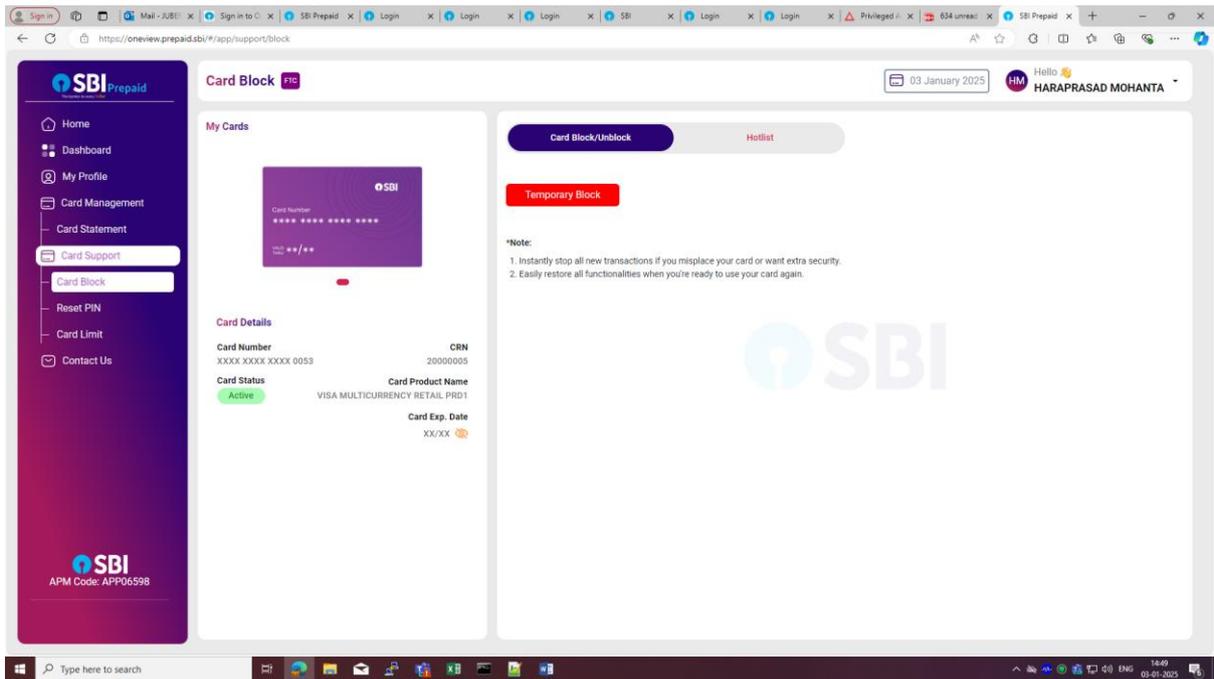
Save: Save the limit.

Toggle: For activating the channel.

9. CARD BLOCK

Functionality

Allows cardholders to immediately restrict the use of their card, preventing unauthorized transactions. This feature is essential when a card is lost or stolen.

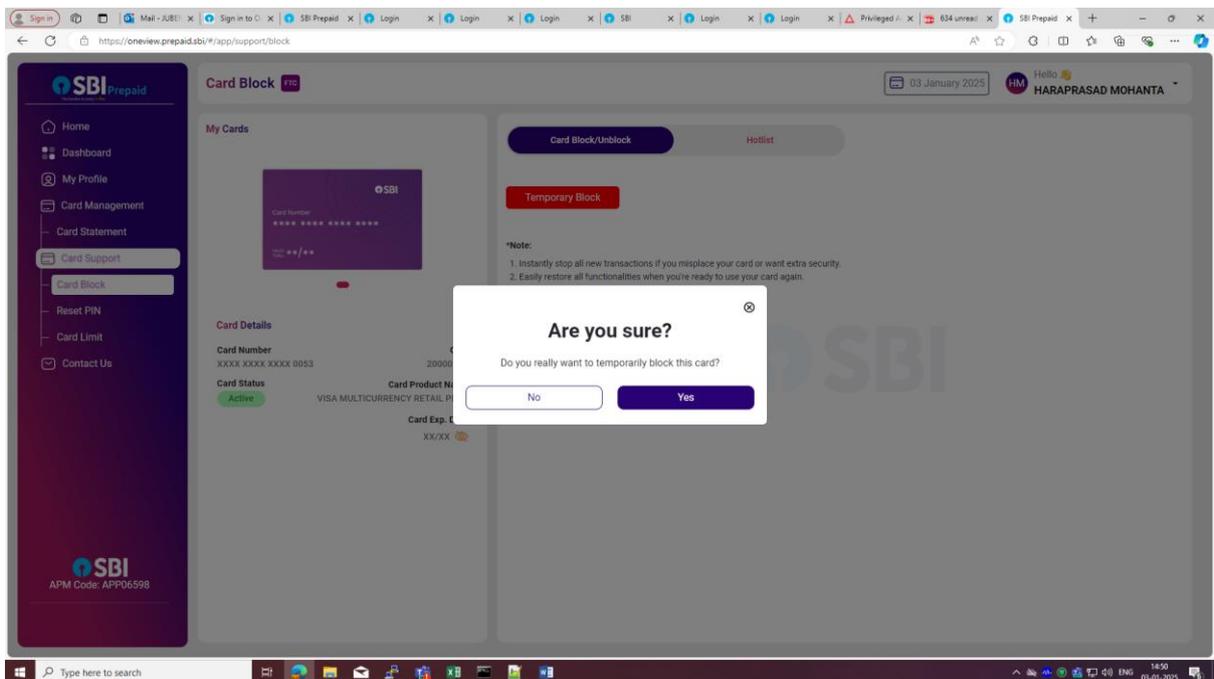


Step 1: Click on card block functionality.

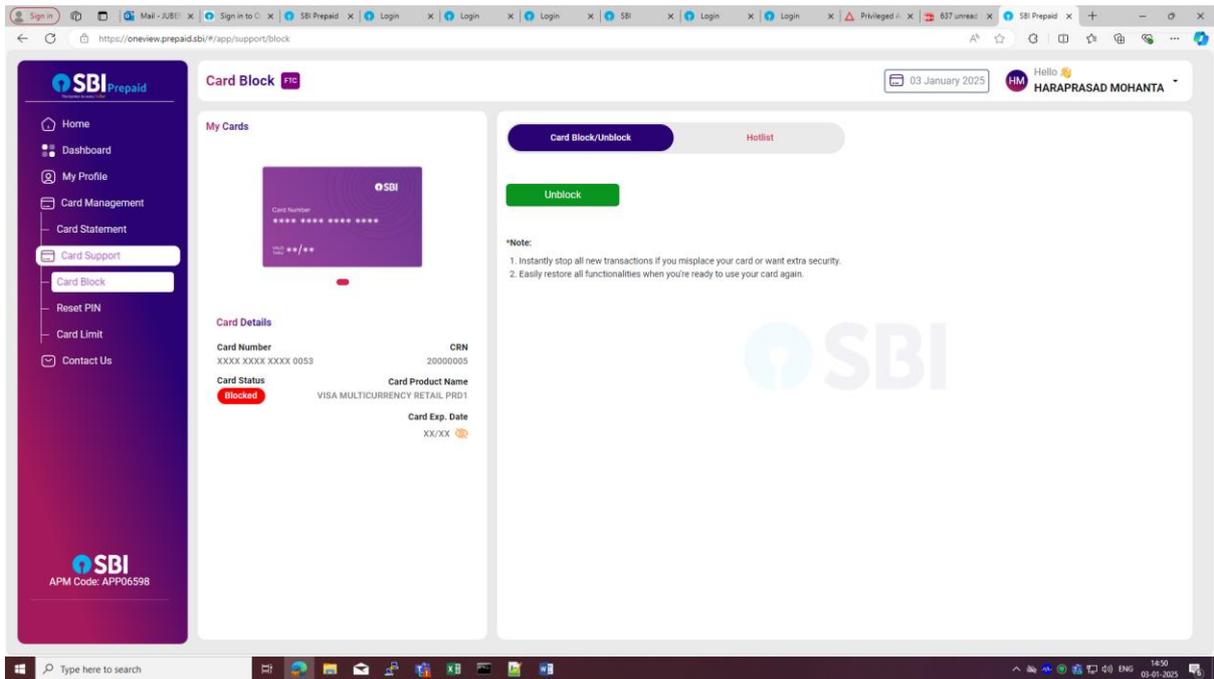
Step 2: Click on card block/unblock.

Step 3: Click on temporary block.

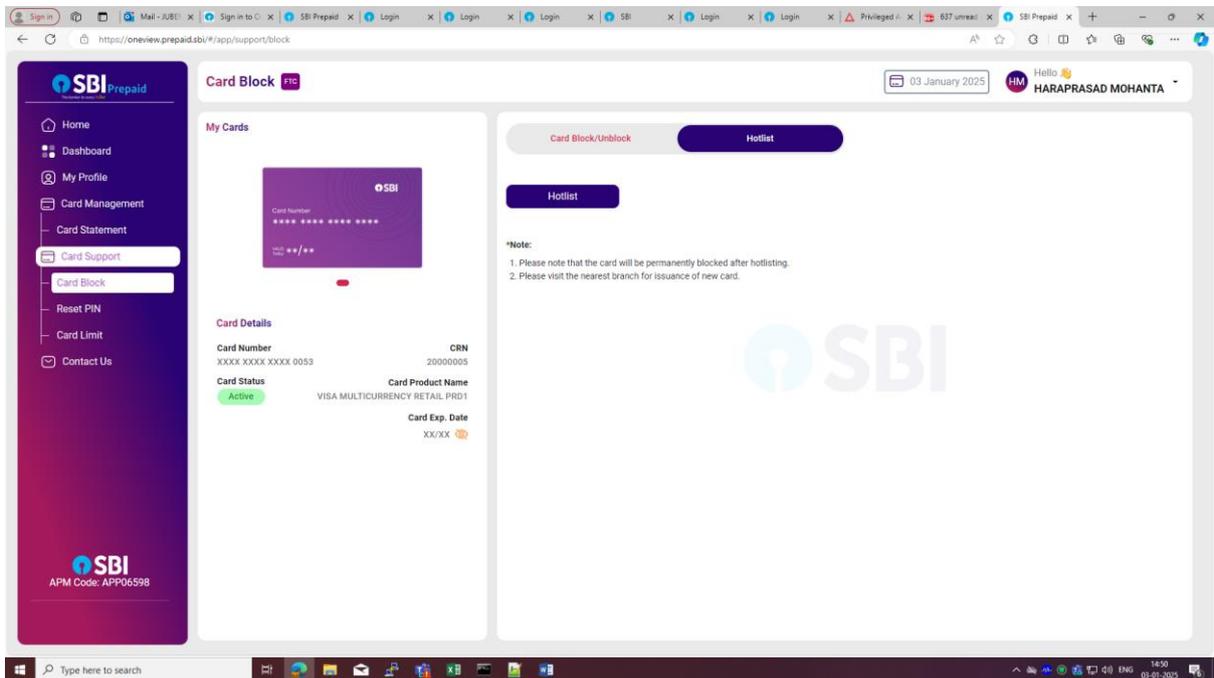
Step 4: show a pop-up message for the confirmation and click on yes for block the card otherwise no.



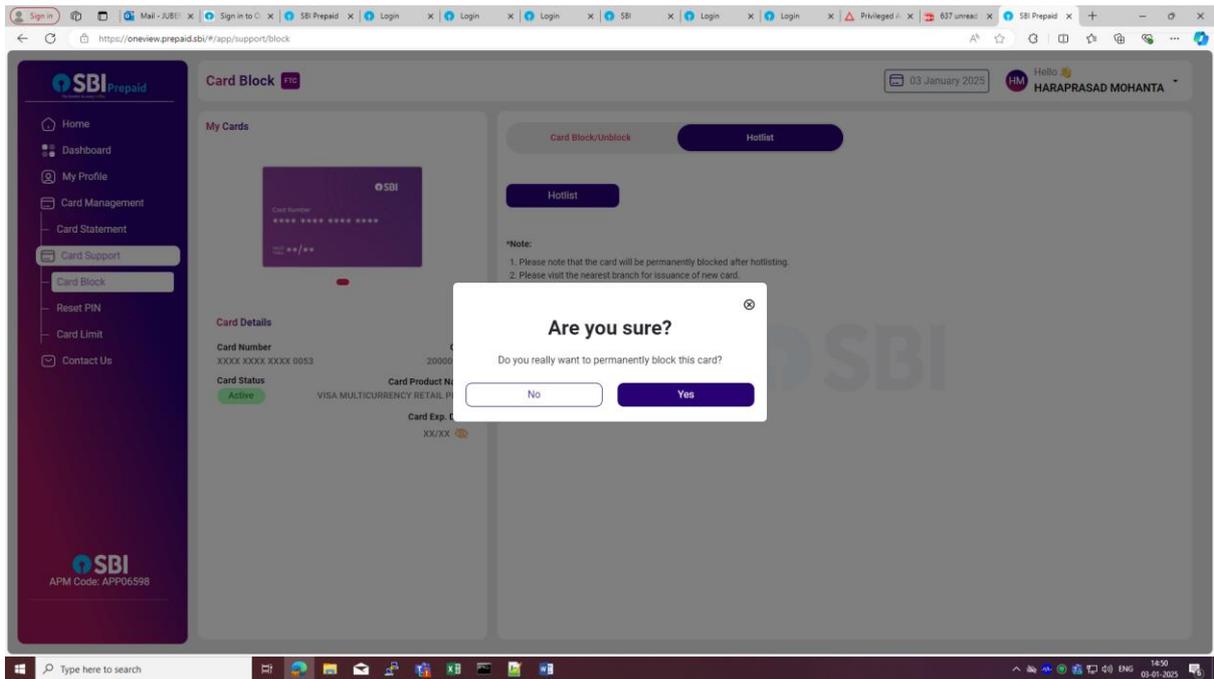
Step 5: Click on unblock button after block the card and the card unblocked successfully.



Step 6: Click on Hotlist button.



Step 7: show a pop message for confirmation and click on yes for hotlist the card otherwise no.



Buttons:

Card block or unblock: For block or unblock the card.

Temporary block: Temporarily block the card.

Unblock: Unblock the card.

Yes: Allow the card to block/ allow the card to unblock.

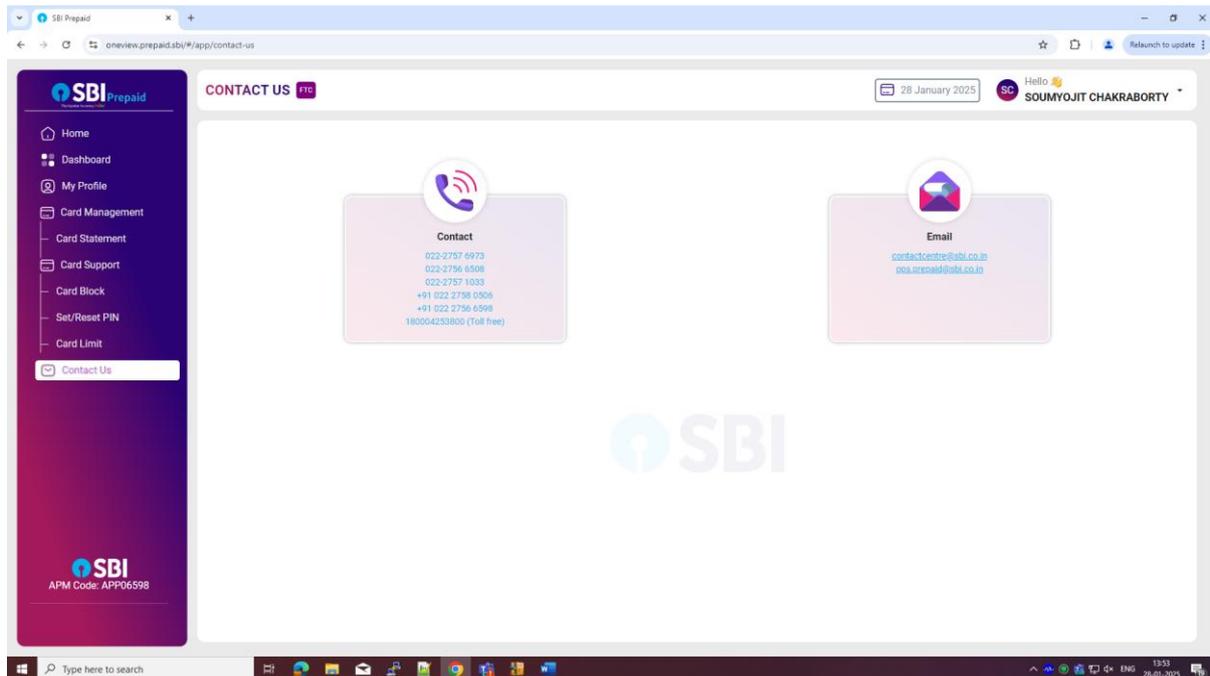
No: Not allow to block the card/ Not allow to unblock the card.

Hotlist: For hotlist the card.

10. CONTACT US

Functionality

It is the direct communication channel between users and organization, facilitating inquiries, feedback or support requests.



Step 1: Click on contact us.

Step 2: Click on contact field and it will go to call.

Step 3: Click on email , it will go to Email application.

Links

Contact us: Go to call page

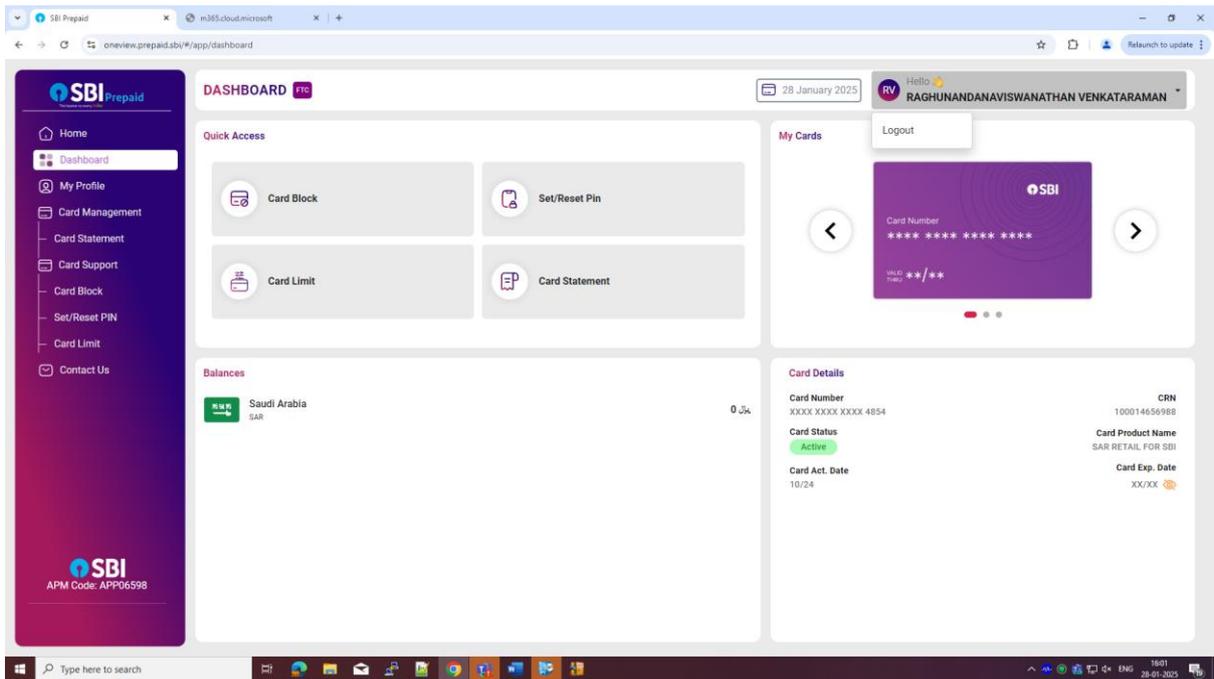
Email: Goto email application.

11. LOGOUT

Functionality

Users allows to logout their session securely.This feature is the overaall application security.

Step1: Click on logout button.



Button:

Logout: Logout from application