



SBI-User Manual (Member)







Download the MediBuddy app from Google Play store Or App Store









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MediBuddy[∗] ■

Disclosure of Permissions

Prominent Disclosure

MediBuddy app meets certain premissions in provide health services like memoring you with maangeet derives, providing lab/diagonale services, and providing you with restletive delivery. Below permissions help to its serve you help.

Location

It is recommended that you set your location sharing 'Always' as it will help us to show you location specific data like availability of medicines, Lab texts, Connect you to doctors available in your region. You can change this angine later

Camera

- 1. To allow you to take a photo of prescriptions & directly upload it to the app.
- 2. To do Audio and Video Consultation with our expert doctors.
- 3. To upload required documents while booking lab tests, medicines

Photos/Media/Files

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Media access permission is needed to store and retrieve your uploads such as prescription uploads on your device.

Storage

To showlecess your vaccination files uploaded by you' lab test records/prescriptions in your phone.

SMS

To support automatic GTP confermation, so that you don't have to order the automization endomanually.

Receive SMS

This helps us to send you reminders, order status, booking reminders related SMS.

Access Wifi State

This helps us to optimize your experience based on the Wilf's strength and signals, especially for optimizing video consultations.

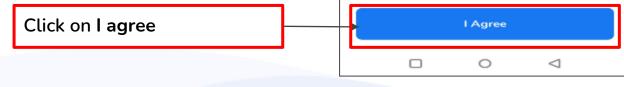
Record Audio

To enable Video, Audio (VoP audio calls) consultations with dectors.

Phone, Microphone

To call our health expert and connect with our expert doctors.

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Wide Range of Health & Lab Tests Easy At-Home Sample Collection

Enter your registered Mobile Number +91 Enter Mobile Number

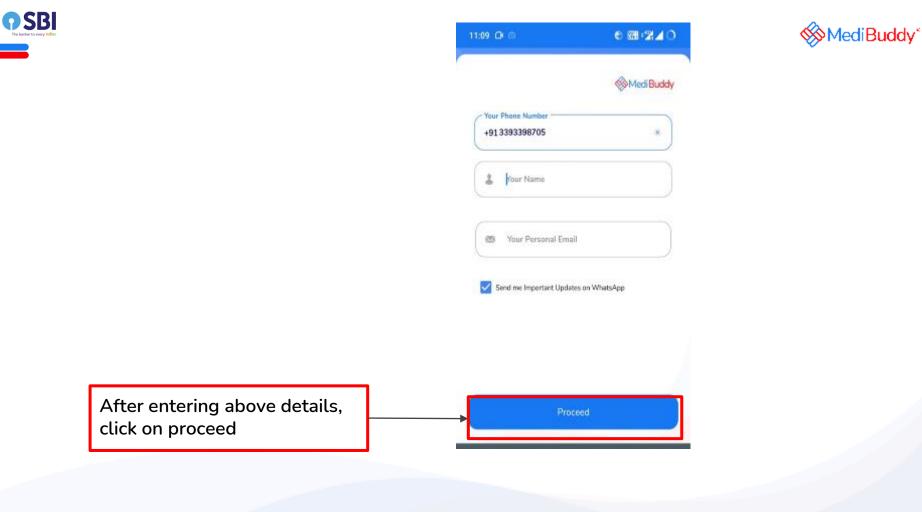
1009 Your Personal Email

I have a Corporate Account

Having trouble in sign in? Get help here

By Signing in you agree to our Terms & conditions and Privacy policy









Lab Tests

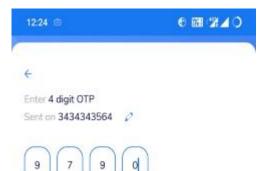
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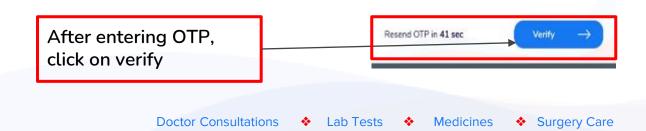
Surgery Care

Doctor Consultations











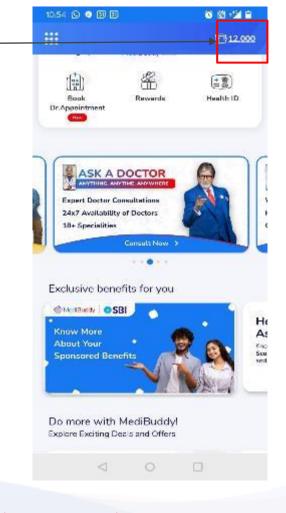
You will arrive on the landing page



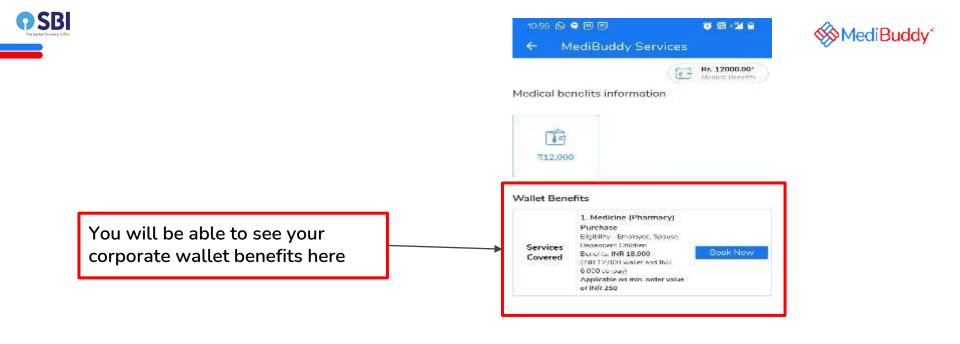


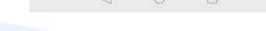


You can view your benefit details by clicking on the wallet icon in the top right corner of the landing page



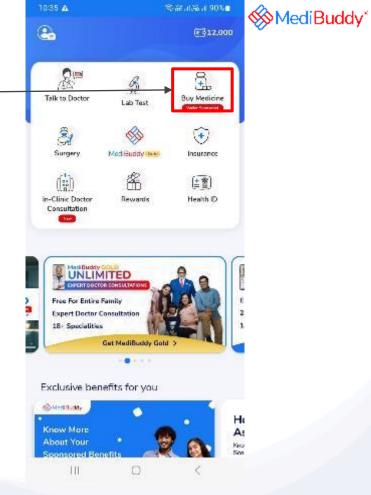






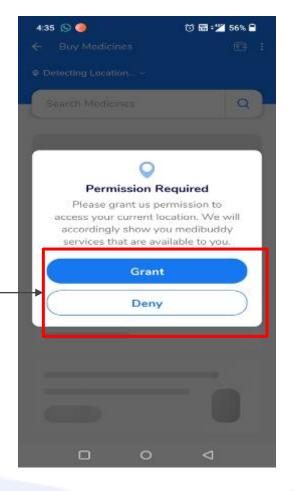


On the landing page, click on buy medicine





Click on grant permission to access your current location





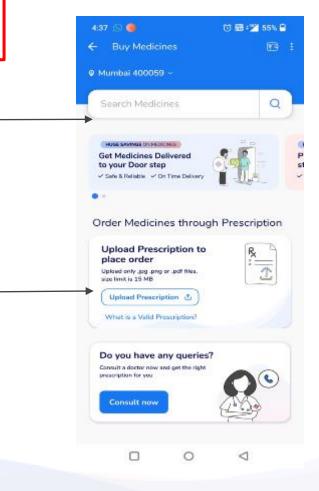


You are now all set to order your medicines via any of the below three process

1. Order by searching medicines and adding here

2. Order Medicines by uploading a valid prescription

3. If you do not have a valid prescription, Medibuddy Doctor will call you







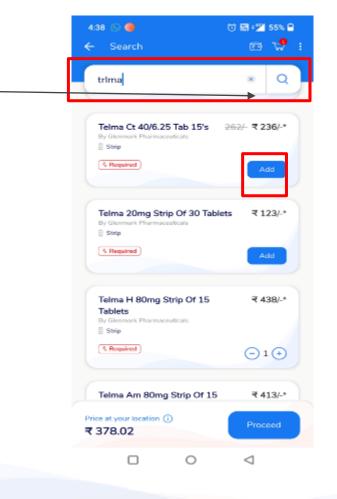


Process 1- Order by searching medicines

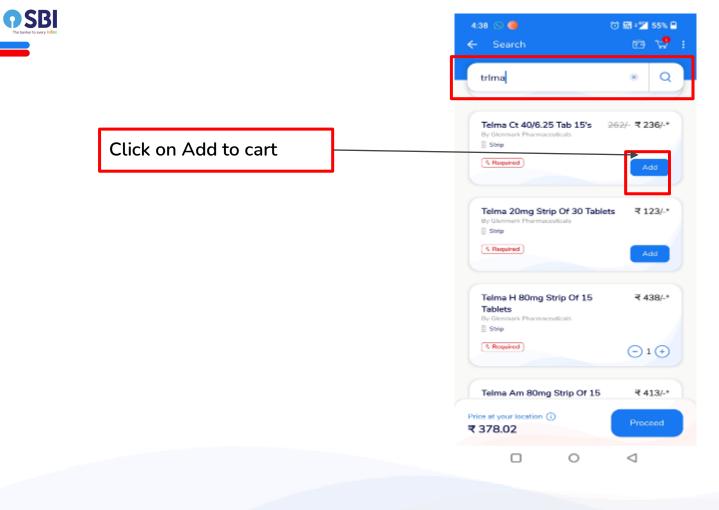
Doctor Consultations 🔹 Lab Tests 🔹 Medicines 🔹 Surgery Care



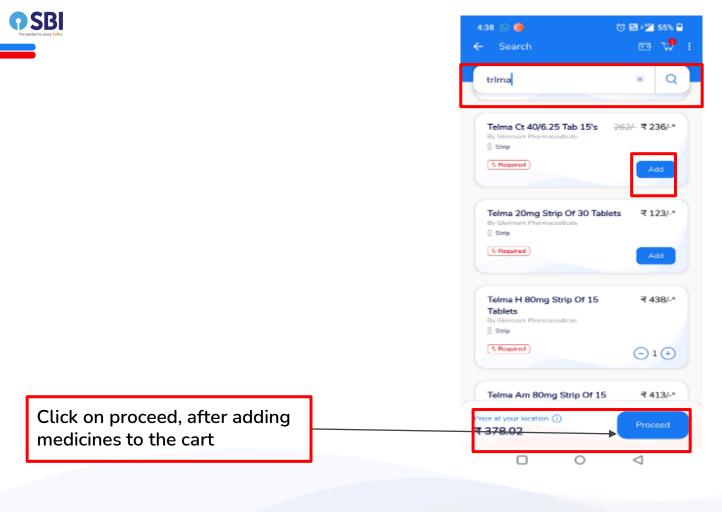
Search for medicines here as per prescription



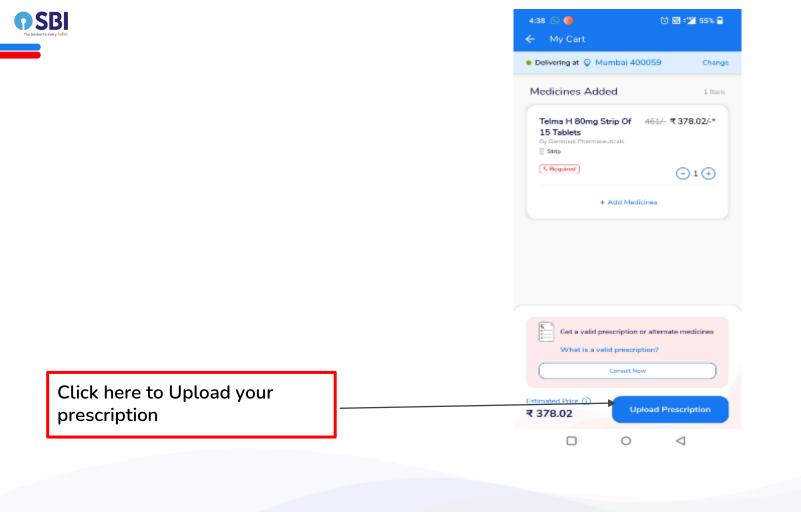










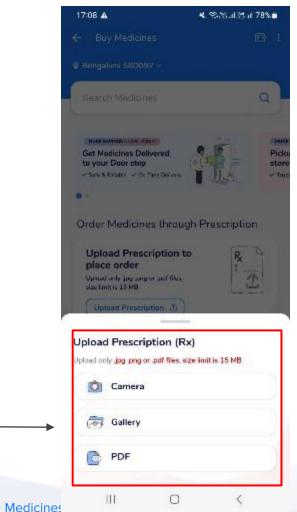


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MediBuddy*



Select one of the three modes to upload your prescription (Prescription must be
in .png, .jpg, .pdf format and not exceeding 15 MB in size)







Do not go back till prescription is uploaded



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You can view your uploaded
prescription here and if wrong
prescription is uploaded, delete
it and upload the correct one

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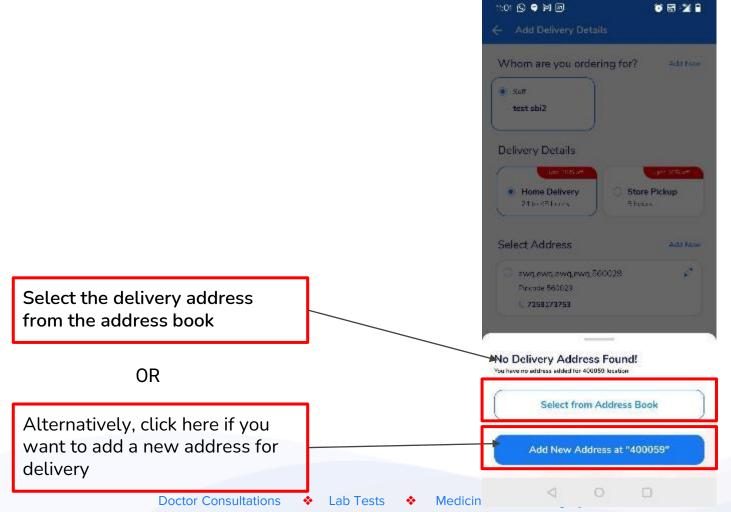
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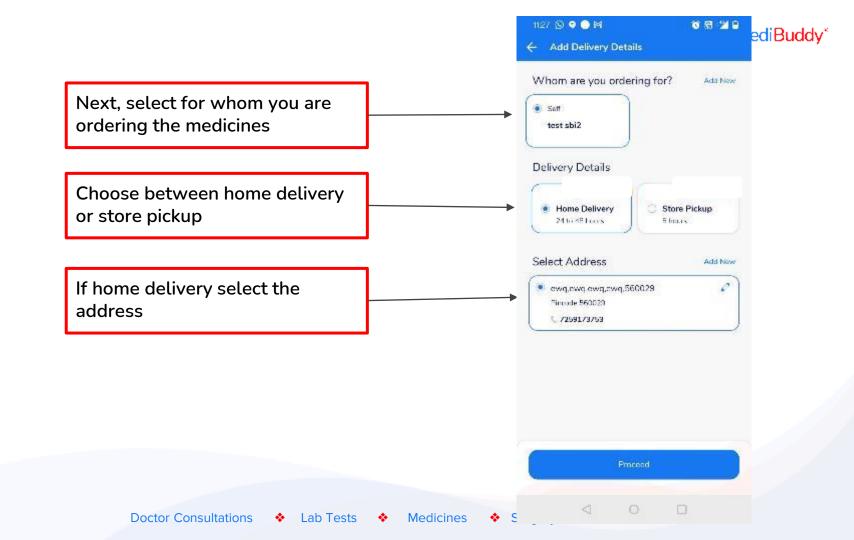




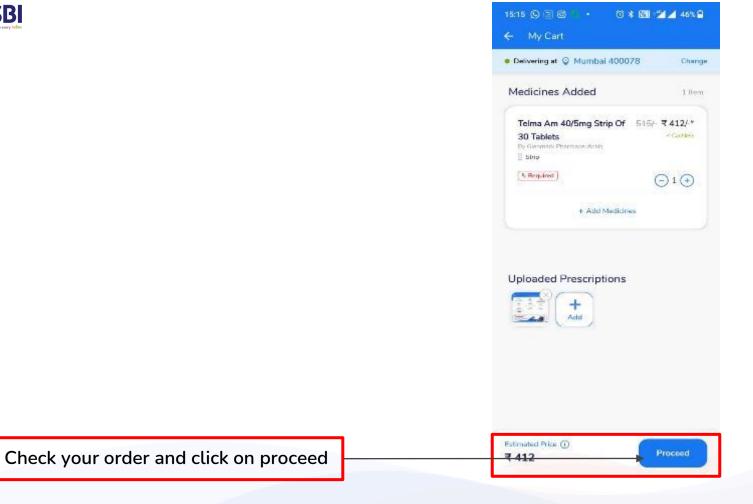
















2/3rd amount of the order value will be deducted from the sponsored benefits wallet.The Payable Amount will be on self pay basis (1/3rd of the order value)

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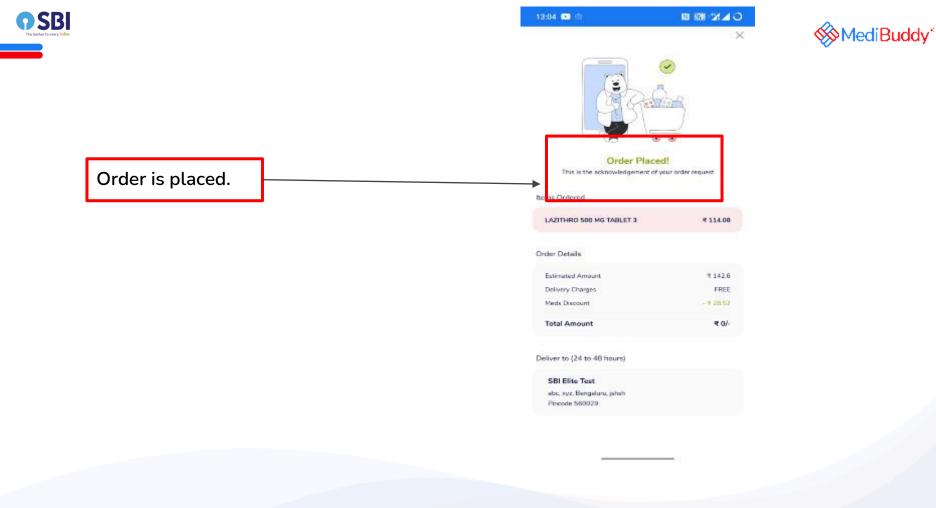




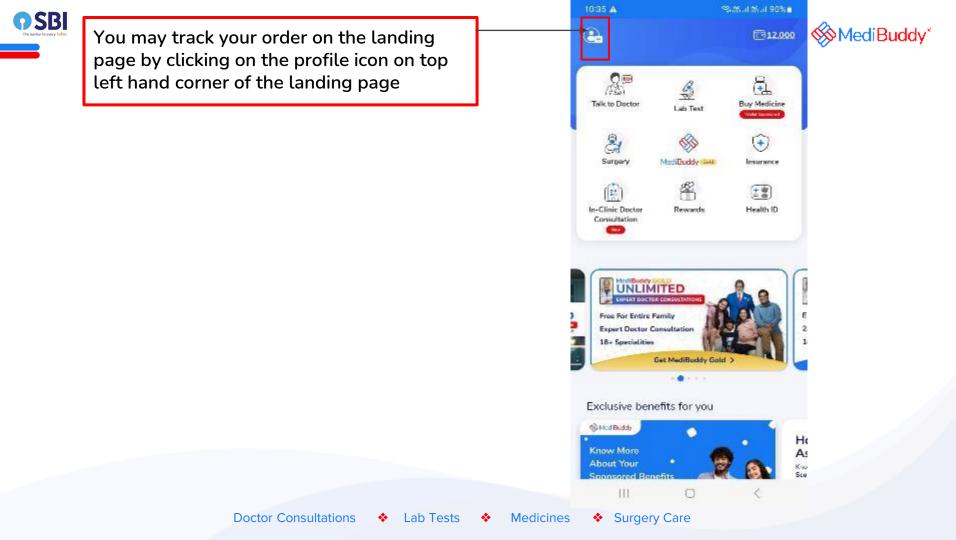
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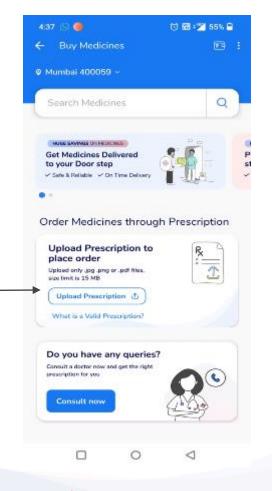


Process 2- Order Medicines by uploading a valid prescription

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Order Medicines by uploading a valid prescription







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Do not go back till prescription is uploaded



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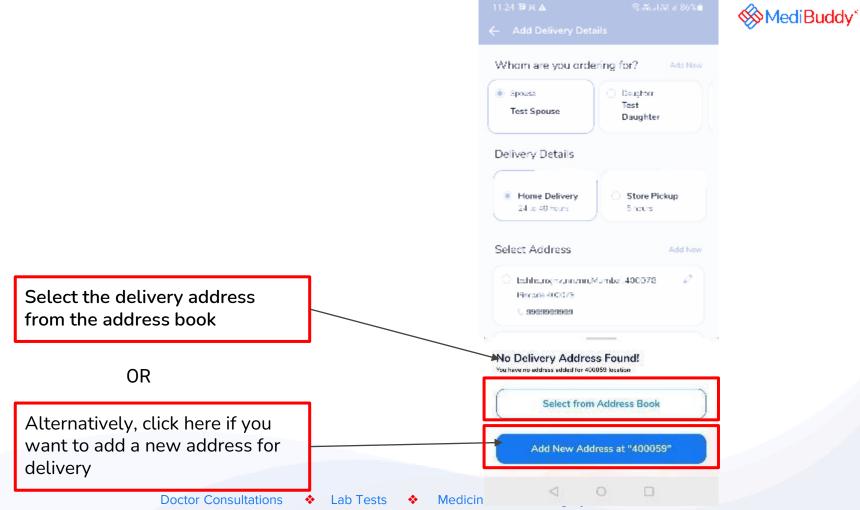
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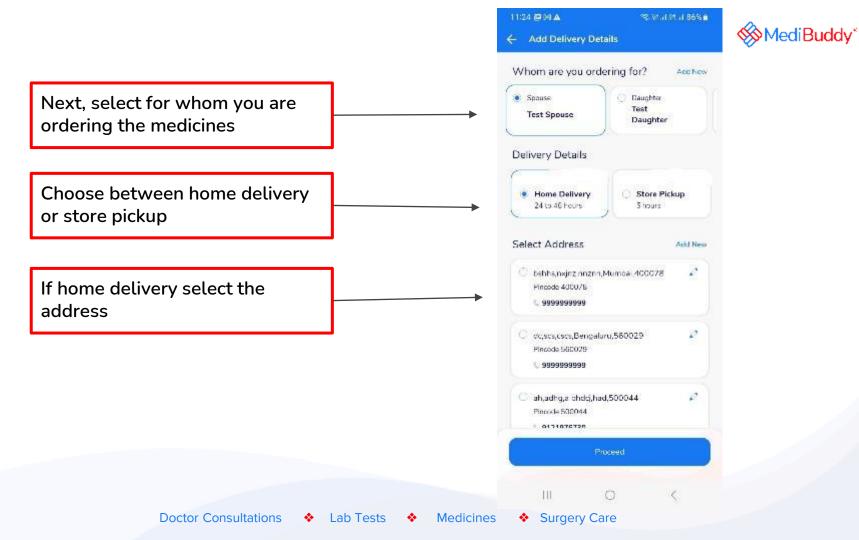
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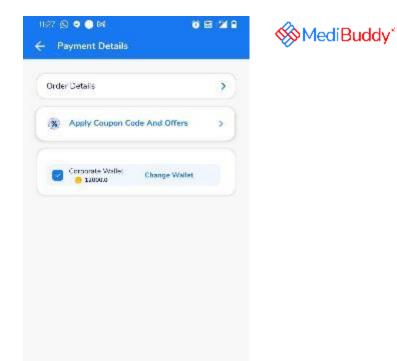


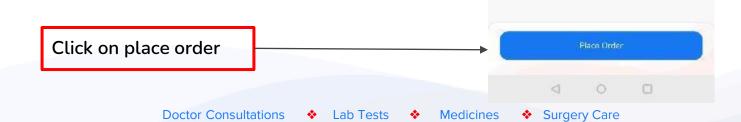






You will get a call from MediBuddy to confirm the details of the order. The wallet will be deducted after the confirmation and link will be sent for payment in case of online payment for self pay amount



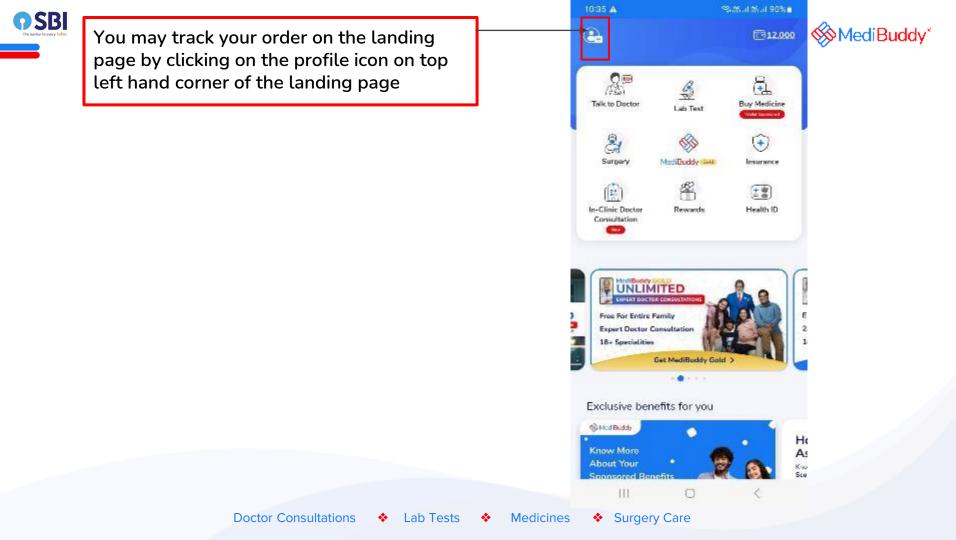




Order is placed. Details will be updated
after the call completion with MediBuddy
team

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<u>Process 3 - If your prescription is not valid, MediBuddy Doctor will call and</u> <u>give you a prescription. Refer to previous slides for the process note</u>





For any queries, reach out to 9999991555 / hello@medibuddy.in

Doctor Consultations + Lab Tests + Medicines + Surgery Care