

December 2022



Hive



KYC • Know Your Click
• Know Your Communication

**Fight
Cyber
Crimes.**

**Bee Safe
Not Sorry.**

Toll free no.1930 | www.cybercrime.gov.in

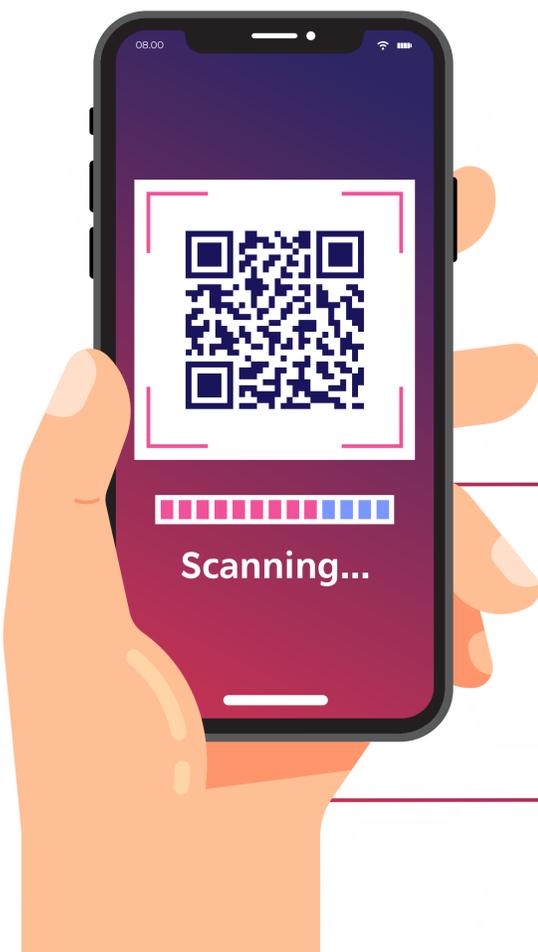


In the hive, bees thrive and stay,
With cyber security, we too can keep fraudsters at bay.

Bees roam free, with a keen sense of care,
Practice safe transactions, and be aware.

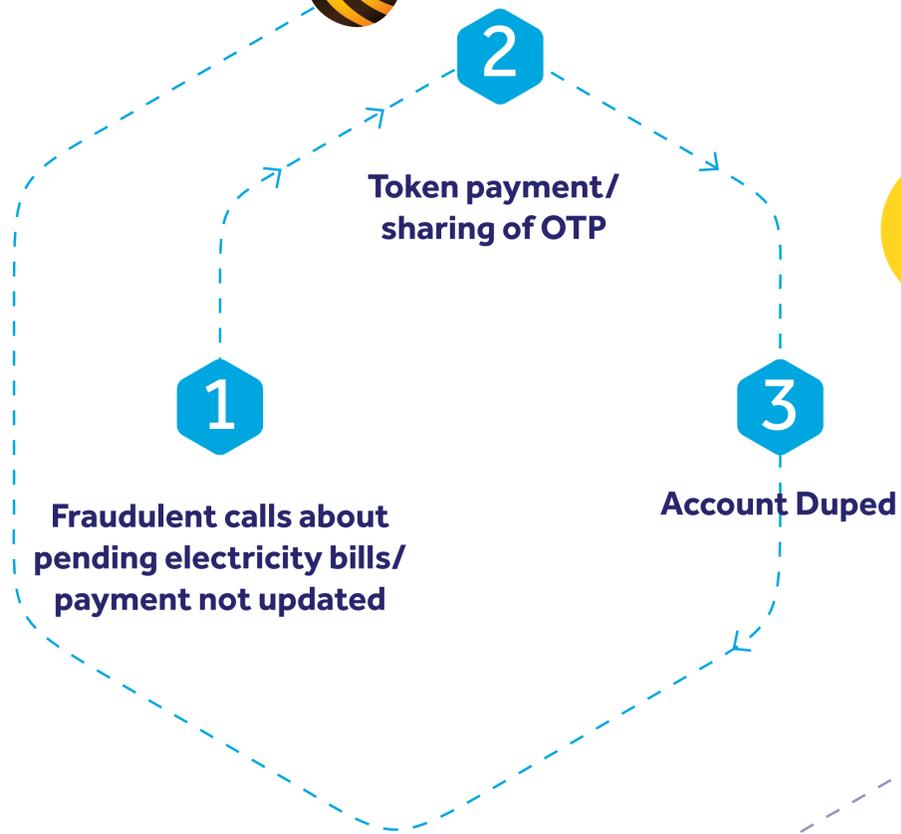
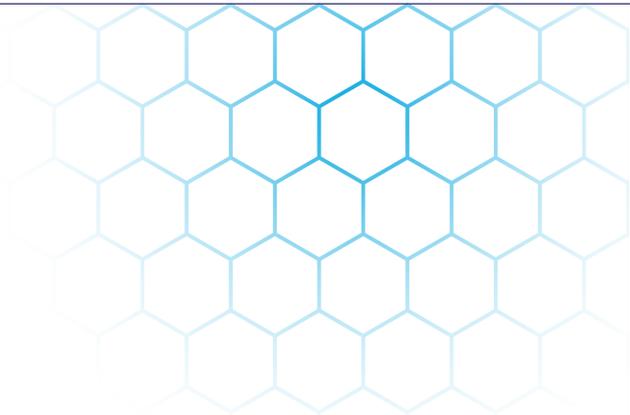
A bee will sting when it feels pain,
Report cyber threats, and avoid being duped in vain.

The fourth edition of **SBI Hive** is an essential resource for anyone who wants to stay informed and safe in the digital world. This edition covers various **types of cyber crimes** and provides valuable information. By staying vigilant and following the precautions outlined in this edition, you can keep your information and finances safe.

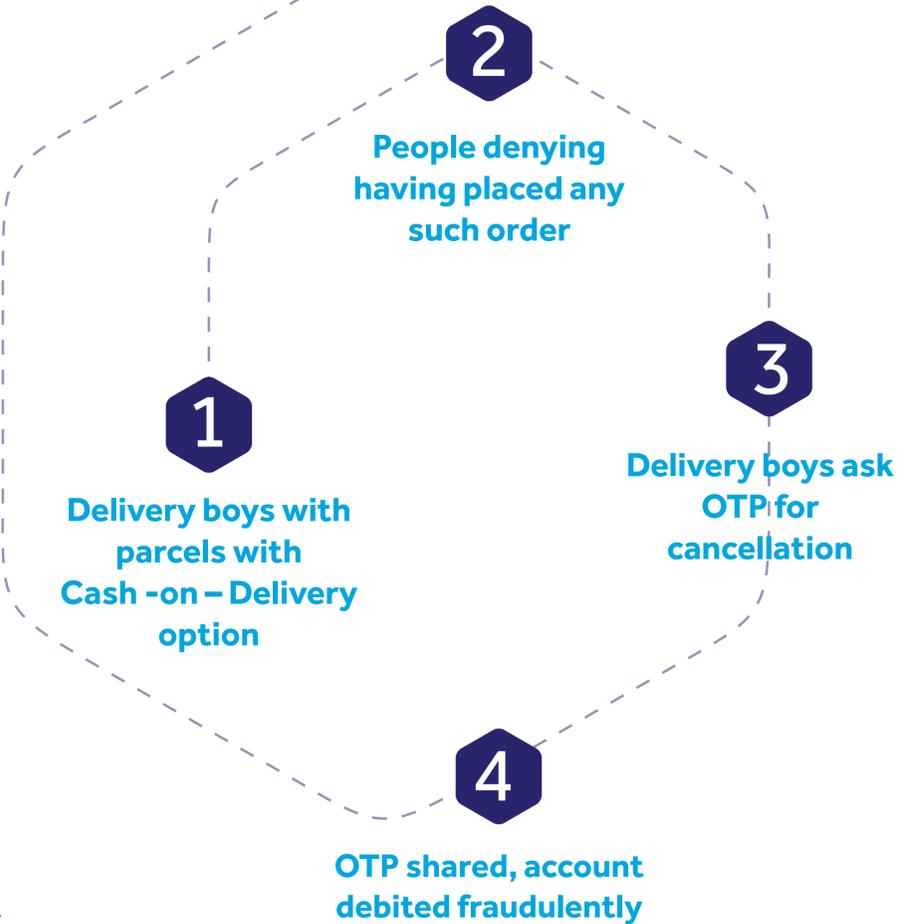


Never scan QR Code with Anyone

Never share OTP with Anyone



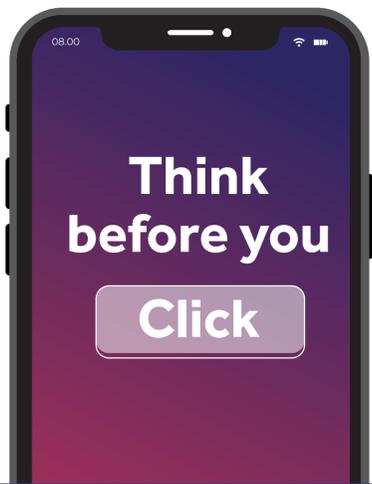
Pending Electricity Bill



Order Cancellation fraud



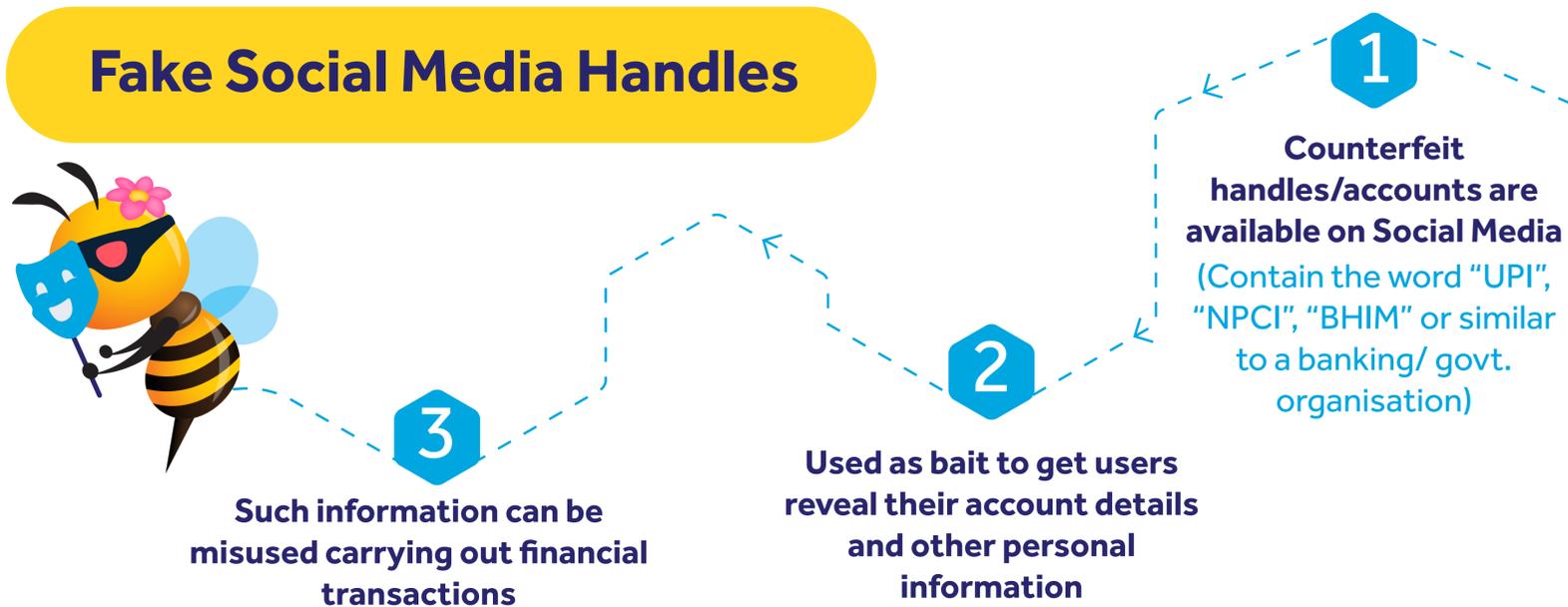
Refund of Tax



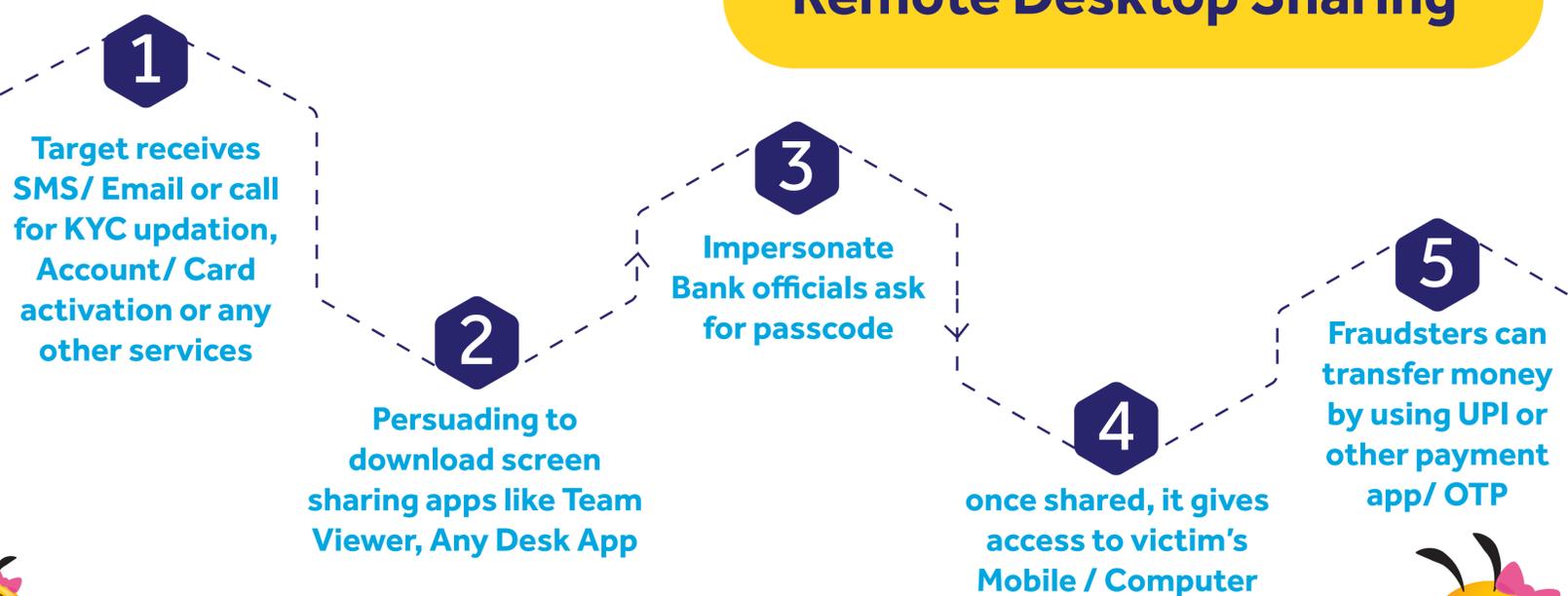
Lottery Scam



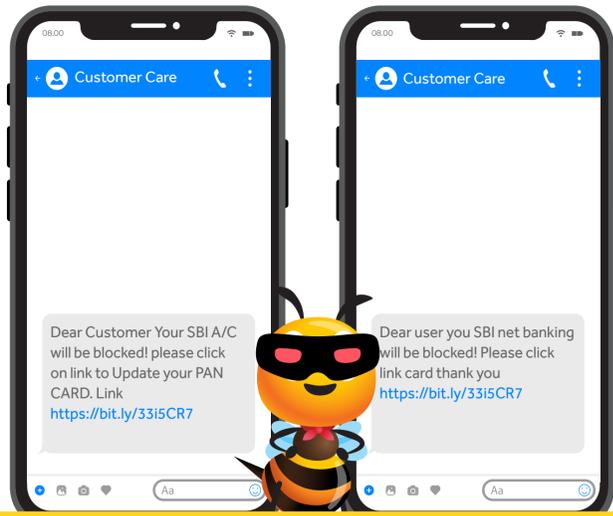
Fake Social Media Handles



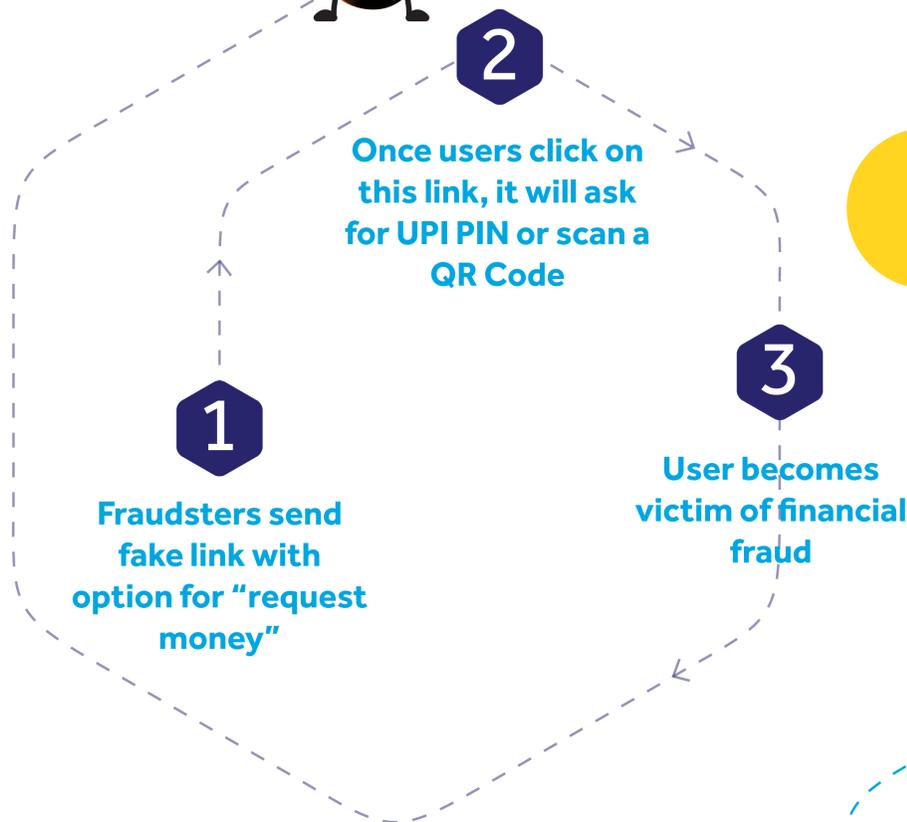
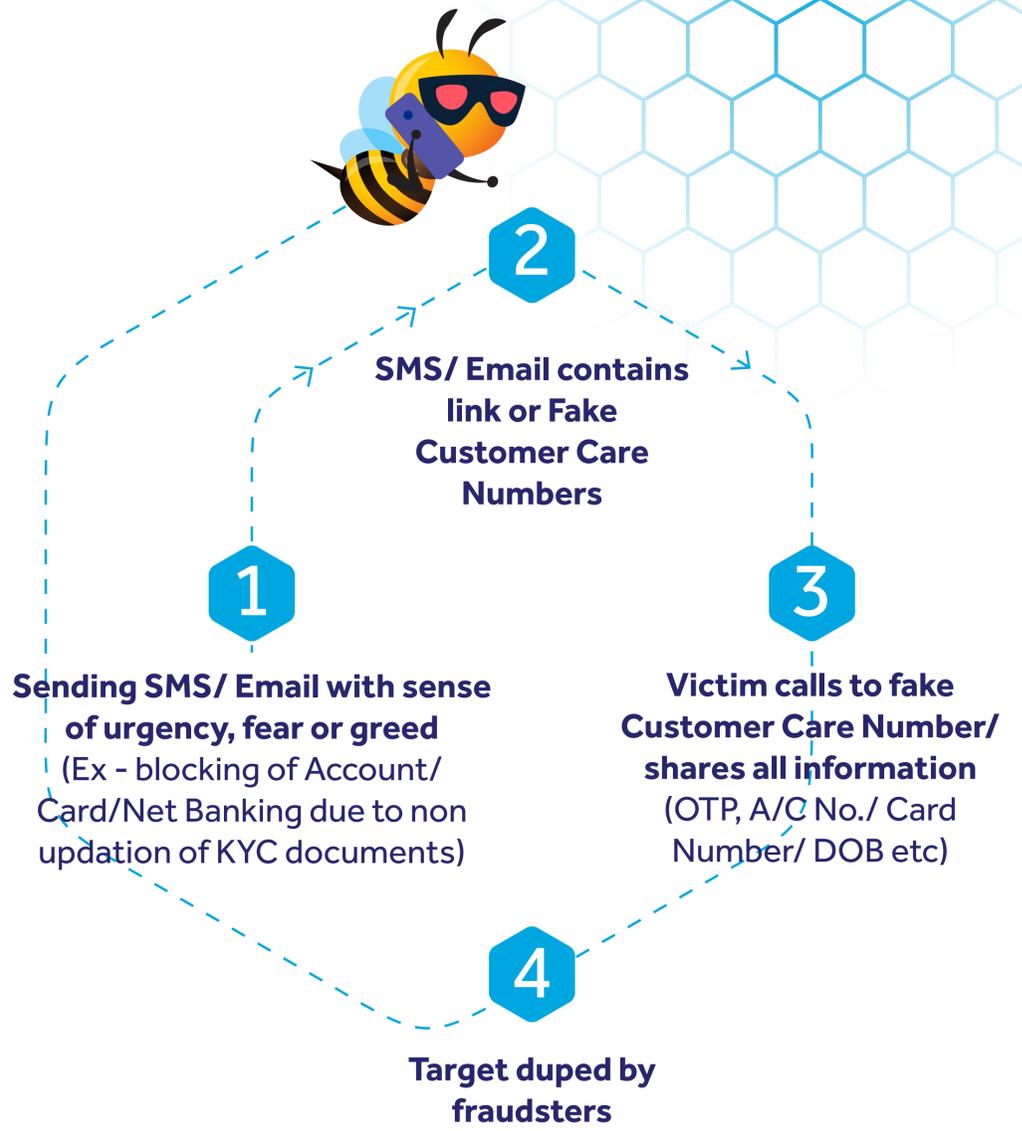
Remote Desktop Sharing



Do not entertain suspicious calls or messages requesting to download Apps or to update Apps/ Account



Fake Customer Care Number



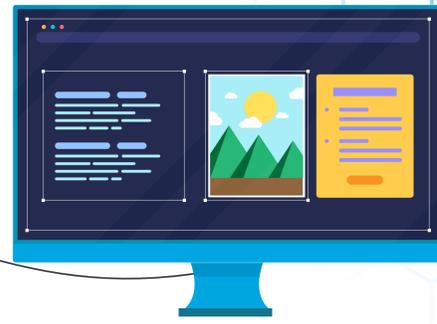
UPI Frauds



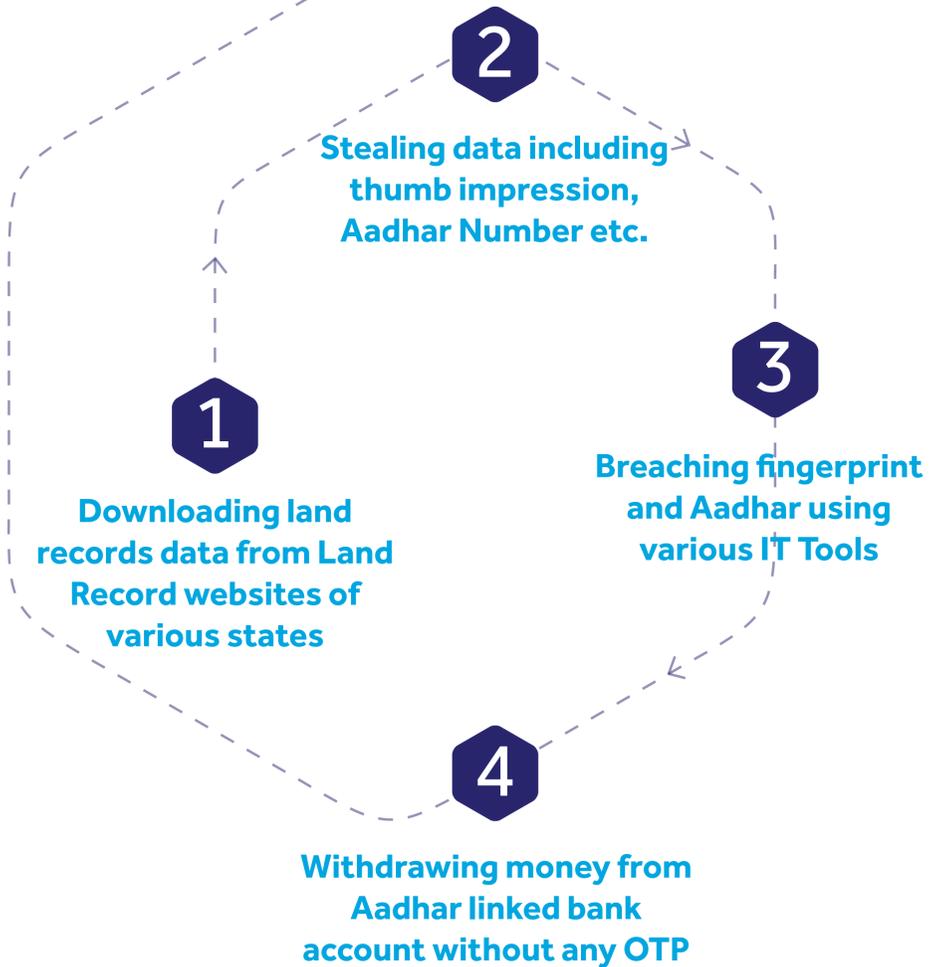
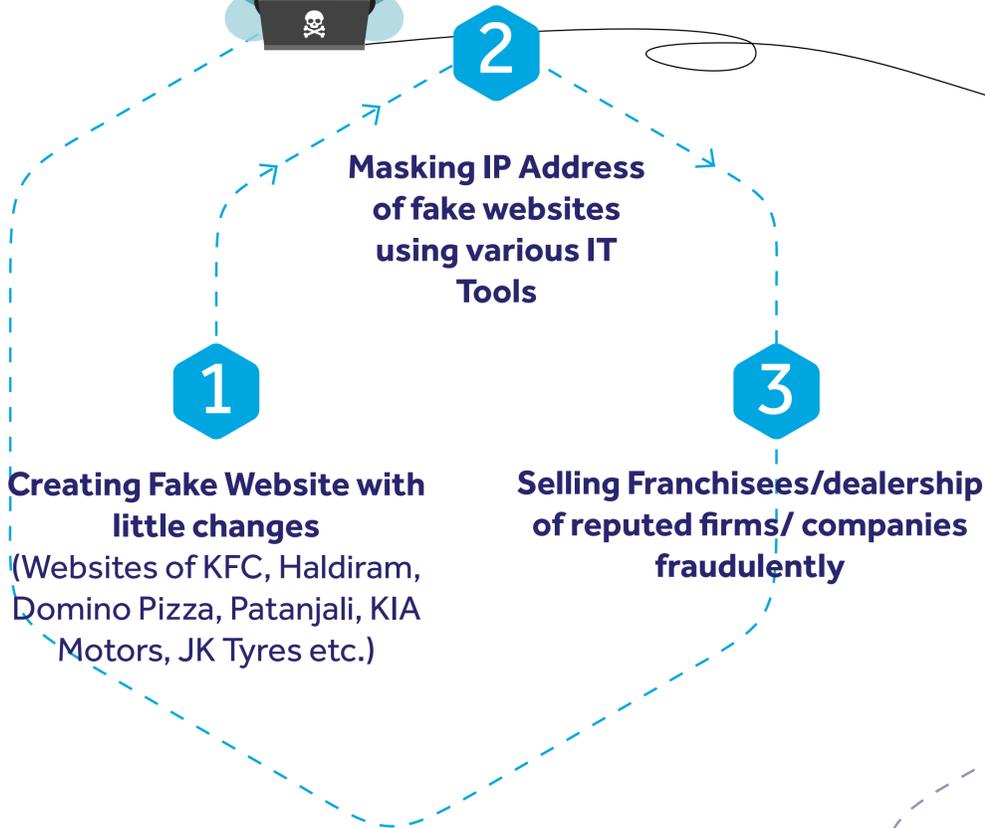
Debit Card/ Credit Card Fraud with Reward Point Attacks



UPI PIN or scanning of a QR Code is required only for transferring amounts, and not for receiving money



Fake Website

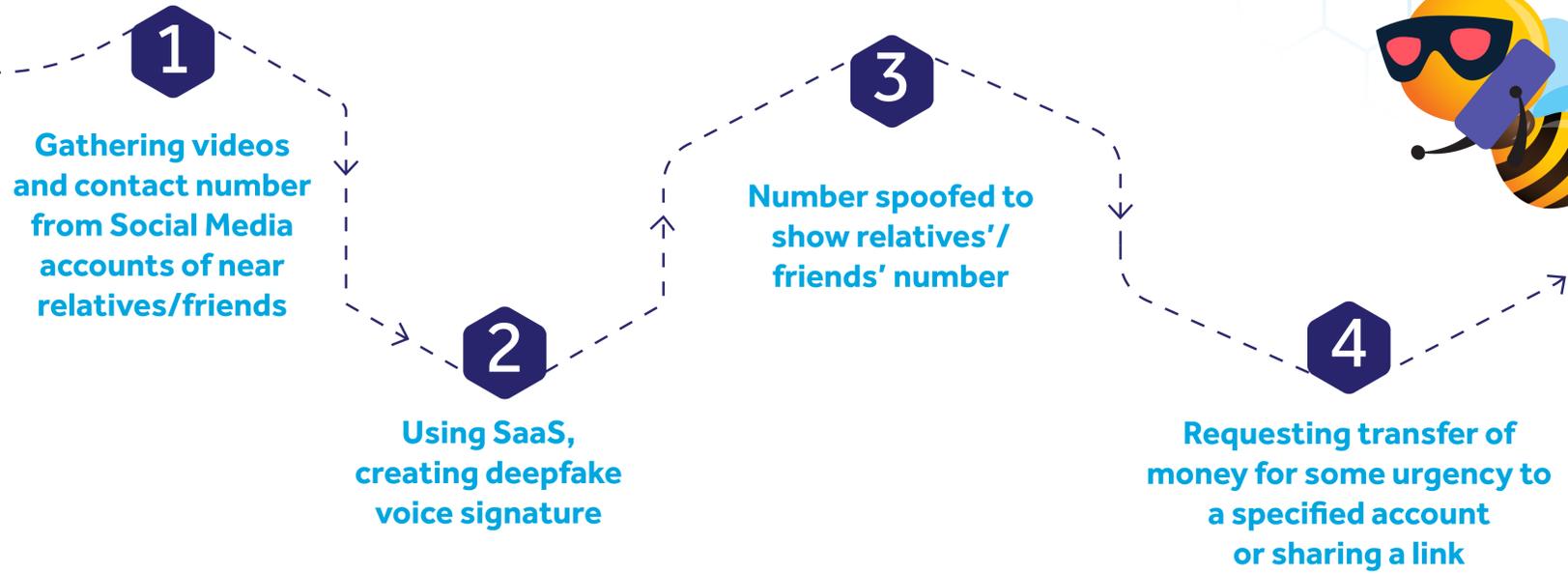


Fraud without OTP by breaching Aadhaar and Fingerprint

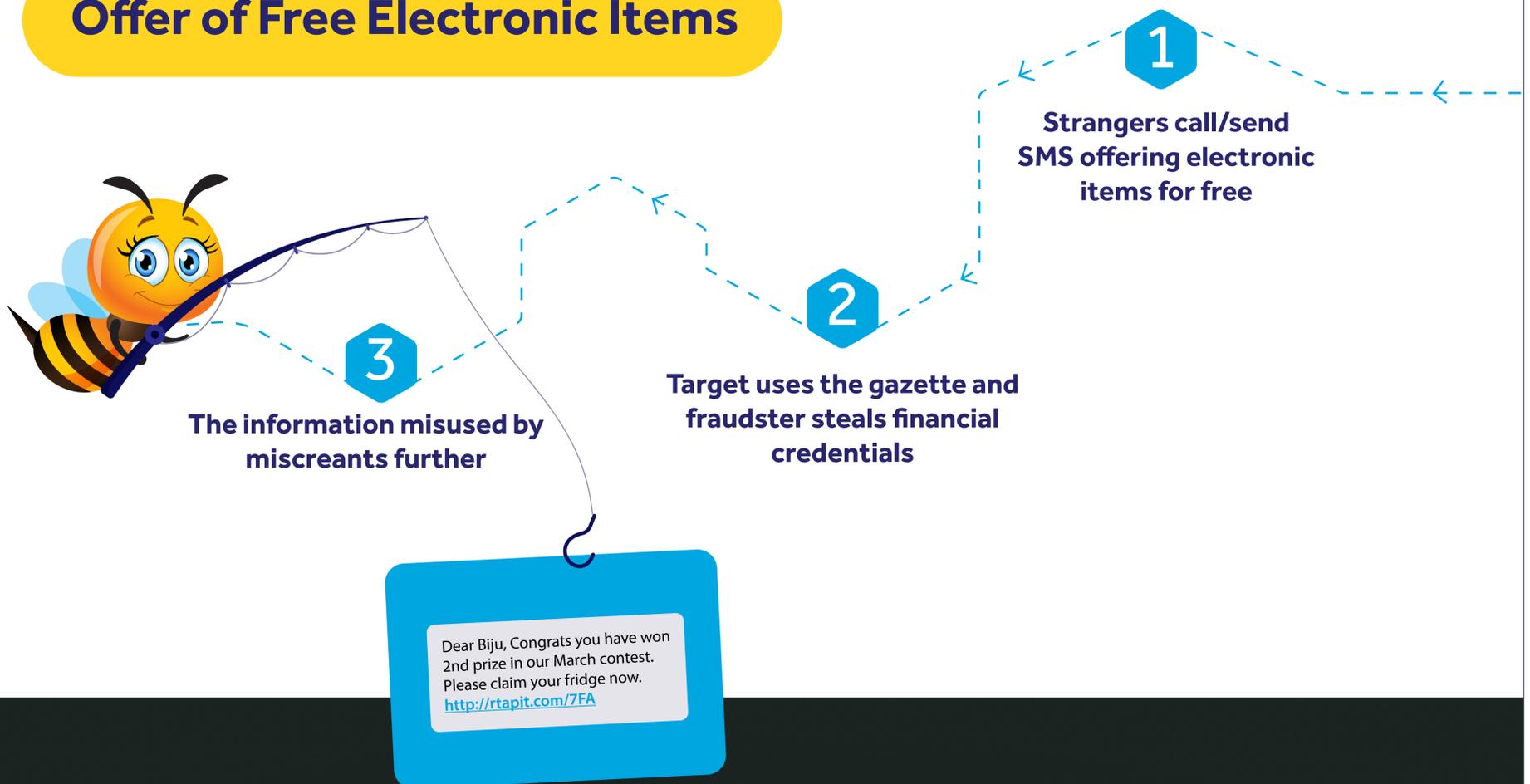


Free download of movie through WhatsApp

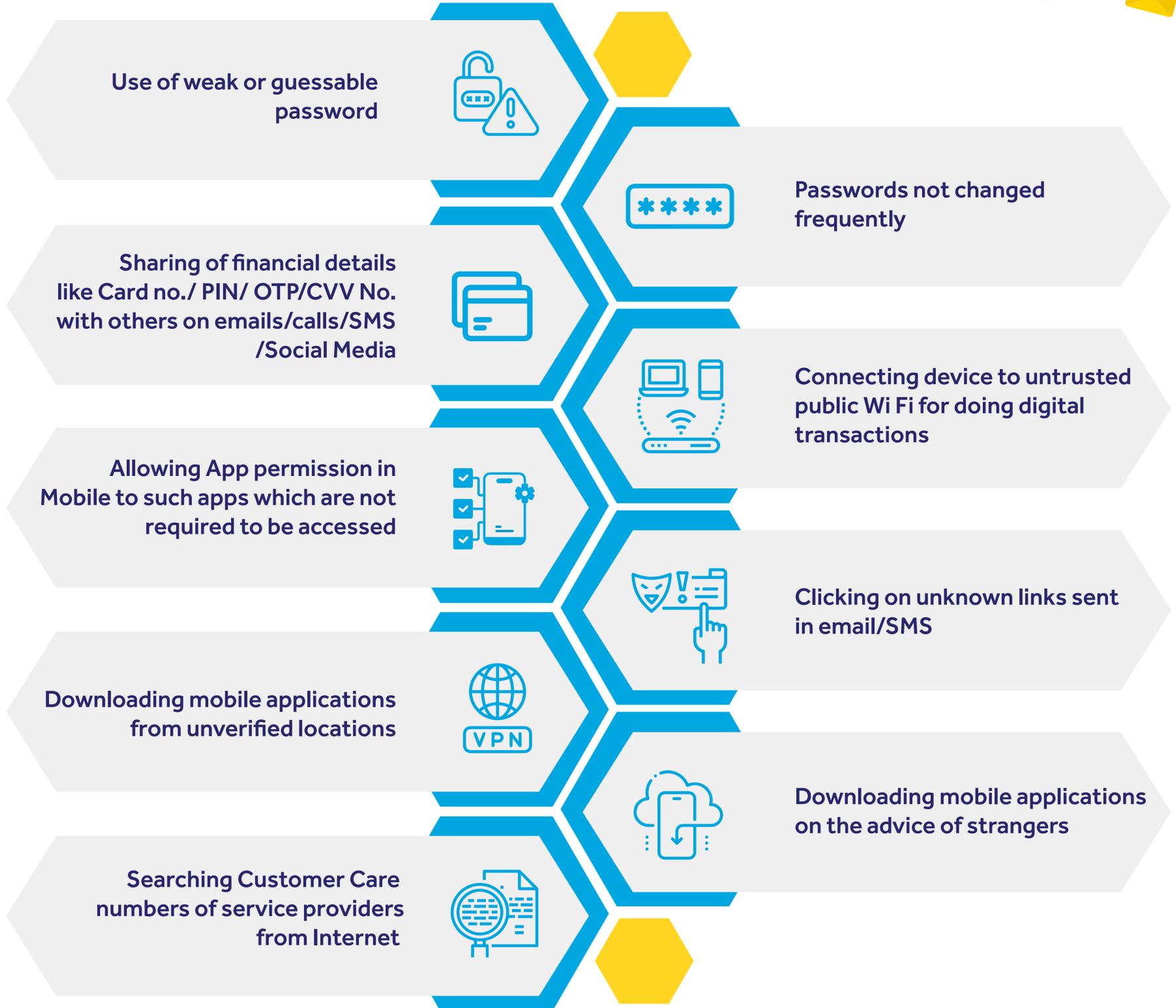
Fake Voice Calls from near relatives/ friends demanding money



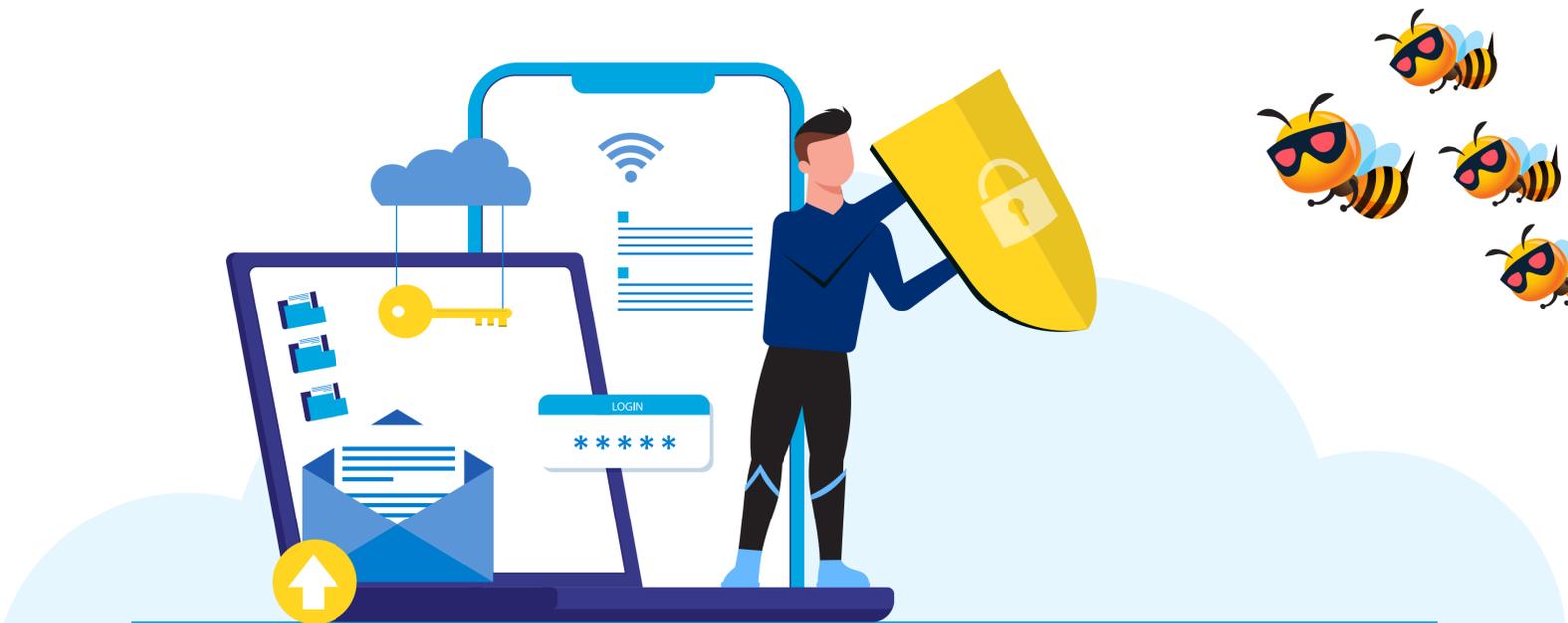
Offer of Free Electronic Items



Common Human Errors Causing Cyber Crimes



Beware of just a **CLICK**
Beware of sharing just a **PIN**



Safety Points against Cyber Crimes

- 1 Never install or do any transaction while on call
- 2 Do not install any app on your mobile on the advice of any unknown person
- 3 Do not click on links and open e mail attachments from unknown sender
- 4 Avoid doing financial transaction with public Wi Fi connection
- 5 Verify the identity of caller and always be suspicious of any person asking for personal or financial details over phone
- 6 Do not call on phone numbers that are provided in online ads, pop up window, email etc.
- 7 Do not respond to unsolicited sales, marketing or outreach messages
- 8 Always verify the authenticity of eCommerce websites before performing the transactions
- 9 Enable SMS alert on your account to get regular updates
- 10 Do not store Bank Account Number or PIN on Mobile Phone
- 11 Mobile PIN and UPI PIN should be different and random
- 12 Be alert while performing transaction in ATM or POS Machine. Cover the keypad while entering the PIN





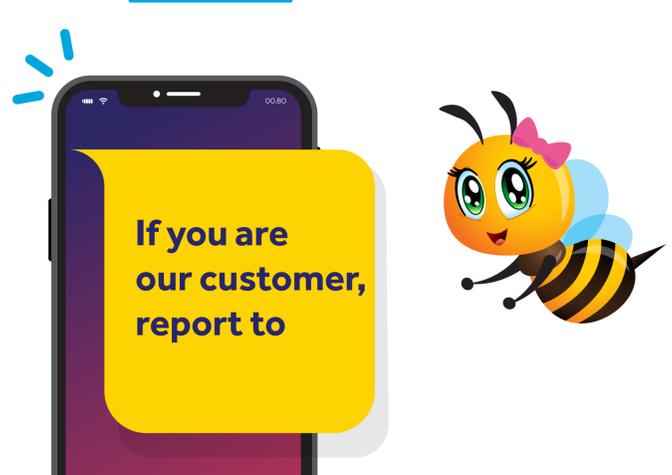
Reporting of Cyber Crimes

If Fraud happens

Immediately change passwords of all Accounts

Immediately block Cards

Report to our Bank/ Service providers



If you are our customer, report to

report.phishing@sbi.co.in

report.spam@sbi.co.in

isd.cc@sbi.co.in

Report to local **Cyber Crime Authorities**, register a complaint on www.cybercrime.gov.in or dial **Toll Free number 1930** immediately