

Annexure-II

SMS for customers who had availed deferment of Instalments/EMIs of TL falling due from 01.03.2020 to 31.05.2020 being recovered through their accounts with SBI by way of Standing Instructions (SI)

SMS for customers who had not availed deferment of Instalments/EMIs of TL falling due from 01.03.2020 to 31.05.2020 being recovered through their accounts with SBI by way of Standing Instructions (SI)

'Due to Covid 19 your standing instructions for EMI to loan account no ****1234 have been deferred till 31.05.2020. If you wish to extend it till 31.08.2020 please send YES to <VMN> by <5 days>. But interest liability will increase. Do not share your OTP with anyone as BANK never asks for it.

'Due to Covid 19 if you wish to defer standing instructions for EMI of your loan account no ****1234 for the months of June-Aug 2020, please send YES to <VMN> by <5 days>. But interest liability will increase. Do not share your OTP with anyone as BANK never asks for it

SMS for customer to avail deferment of Instalments/EMIs of TL and being recovered through their accounts with other banks by way of NACH mandate falling due from 01.06.2020 to 31.08.2020

'Due to COVID19 if you wish to defer NACH for EMI of your loan account no. *****1234 for the month of June –Aug 2020, please send 'STOP1234' to <VMN> by 5days. But interest liability will increase. Do not share your OTP with anyone as BANK never asks for it.