



# Embarking on new horizons Creating innovative opportunities for NRIs



**Customer Care: Mail -** customercare.nri@sbi.co.in **Call -** 18001234, 1800112211, 91-80-26599990, 91-484-2326343 & 91-484-2796700

### **PREFACE**

### Dear NRI Patrons,

### Season's greetings and warm wishes.

We are happy to share quarterly NRI Newsletter for April'2024. State Bank of India is pioneer in providing excellence in services through customer centric products & services to NRI Customers.

We have immense pleasure to share that SBI's customer base has crossed **50 Crores** milestone, which is the testimony of your unwavering trust on State Bank. We have captured -its memories -the enterprise, financial prudence, corporate governance, and other interesting facets over Two centuries in the book **"Indelible Memories: The Pride of SBI"** (available at our website 'bank.sbi')

We are continuously striving to update and upgrade our technology to make banking easy and convenient for our valued customers. Global NRI Centre, Ernakulam, one stop solution for NRI customers has been serving NRIs since 22<sup>nd</sup> June 2017. To give thrust on making the banking easier and more convenient, Bank has opened **2**<sup>nd</sup> **Global NRI Centre** at Patiala (Punjab). These two dedicated centres are supported by 434 specialised/intensive NRI Branches in India, Foreign Offices in 29 countries, 45 Exchange Houses and 5 Banks in Middle East.

There has been a paradigm shift in Banking industry from Traditional Banking to Digital Banking. We feel immensely pleased in advising that NRE/NRO account opening process is now available at YONO SBI app through self-assist journey. Now, you can also unlock the benefits of WhatsApp Banking, Virtual Debit Card etc.

We are continuously spreading our wings to imbibe and integrate itself with digital transformation happening worldwide for providing a much richer experience to our esteemed customers.

We are sanguine that you will continue to patronise us. Being a Brand Ambassador of our Bank, we trust that you will share your experience with your near and dear ones to strengthen your Bank further.

We thank you for your continued patronage.

With warm regards,

(Team NRI)

State Bank of India

Corporate Centre, Mumbai

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### **NEWS FROM INDIA**

# SBI HAS OPENED SECOND DEDICATED PROCESSING CELL (GLOBAL NRI CENTRE) AT PATIALA

- To serve the valuable NRI diaspora of the Bank, 2<sup>nd</sup> SBI Global NRI Centre has been opened at Patiala (Punjab).
- Now, Bank have 2 centralized back-office outfits for processing entire gamut of non-financial requests/services of NRI customers.
- Activation of Internet Banking and despatch of Cheque Books and ATM cards.
- Dedicated Help Desk/ Customer support team for NRIs.
- Speedy resolution of technical issues faced by NRI customers.
- · Call back service for NRI Customers.
- Global NRI Centre will serve the NRI customers from following states and UTs:

States and UT	SBI Global NRI Centre
Bihar, Goa, Gujarat, Haryana, Himachal Pradesh, Jharkhand, Maharashtra, Punjab, Rajasthan, Uttar Pradesh, Uttarakhand, West Bengal, Andaman & Nicobar (UT), Chandigarh (UT), Dadra & Nagar Haveli, Daman & Diu (UT), Delhi [National Capital Territory (NCT)], Jammu & Kashmir (UT), Ladakh (UT).	State Bank of India Global NRI Centre 1st Floor, Pragati Bhawan, Urban Estate Phase – III, Patiala, Punjab – 147002. Contact Details:0175-2290512 Email ID- customercare.gncpatiala@sbi.co.in
Andhra Pradesh, Arunachal Pradesh, Assam, Chhattisgarh, Karnataka, Kerala Madhya Pradesh, Manipur, Meghalaya, Nagaland, Odisha, Sikkim, Tamil Nadu, Tripura Telangana, Lakshadweep (UT), Puducherry (UT)	State Bank of India Global NRI Centre 56/170, 2 <sup>nd</sup> Floor, Panampilly Nagar, Ernakulam, Kerala Ph No: 91-484-2326343,91-484-279-6700 Email ID: customercare.nri@sbi.co.in

#### Flows into NRI deposits up 72.7% in April-December 2023

Money flowing into non-resident Indians' (NRIs') deposits rose 72.7 per cent to \$9.33 billion in April-December 2023, from \$5.40 billion in the same period a year ago. Outstanding NRI deposits rose by \$2.42 billion to \$146.9 billion at the end of December 2023, up from \$144.48 billion in November 2023. This marked an increase from \$134.48 billion at the end of December 2022. FCNR deposits were at \$22.81 billion in December 2023, nearly a \$1 billion increase from \$21.86 billion in November 2023. This was significantly higher than the \$17.55 billion at the end of December 2022. Non-resident external (NRE) deposits were at \$97.69 billion in December 2023, up from \$96.79 billion in November and \$94.46 billion at the end of December 2022. Non-resident ordinary (NRO) deposits, too, reached \$26.40 billion in December 2023, up from \$25.83 billion in November 2023 and \$22.45 billion a year ago. (Source: RBI Bulletin)

### **NEWS FROM INDIA**

### Homecoming: Why NRIs are choosing India as their retirement destination

In recent years, there has been a significant trend of Non-Resident Indians (NRIs) choosing India as their retirement destination. This phenomenon, often termed as 'homecoming', has been influenced by various factors ranging from emotional connections to practical considerations.

This article delves into why India is becoming a preferred choice for NRIs to spend their golden years.

#### **Emotional and Cultural Ties: Reconnecting with Roots**

For many NRIs, retirement is a time to reconnect with their cultural roots and family. The emotional appeal of returning to their homeland is strong. Being in close proximity to relatives and old friends provides a sense of belonging and comfort, which is hard to replicate in a foreign land. India's rich cultural heritage and diverse traditions hold a special place in the hearts of NRIs. The festivals, languages, and customs offer a sense of identity and belonging. As they age, the desire to immerse themselves in this familiar cultural milieu often grows stronger.

### Cost of Living and Healthcare

India offers a lower cost of living compared to many Western countries. According to a survey a substantial 56 percent of NRIs based in the US have initiated investments in India to support their eventual return after retirement. This economic advantage is a major draw for NRIs, allowing them to enjoy a comfortable lifestyle on their retirement savings.

India's healthcare system has seen remarkable improvements over the years. With the rise of medical tourism, the country has developed world-class healthcare facilities offering quality services at a fraction of the cost in the West. For retirees, this means access to affordable healthcare without compromising on quality.

#### **Government Policies on Ease of Investment and NRI Support**

The Indian government has implemented policies making it easier for NRIs to invest in real estate and other sectors. Simplified banking and investment procedures have removed many of the hassles previously associated with such transactions.

The real estate market in India offers lucrative investment opportunities for NRIs. Many choose to invest in properties, which they can use as retirement homes. The availability of diverse options from luxury villas to comfortable apartments in gated communities caters to varied preferences and budgets. (Source: ET Contributors, March 13'2024)

### **DO YOU KNOW**

### **RESIDENCY STATUS OF NRIS**

The NRI status primarily depends on the period of your stay in India. As per Section 6 of the Income-tax Act, 1961 (ITA), you can be treated as an NRI in any given financial year (FY) provided you are present in India:

- For less than 182 days during that fiscal year, or
- For less than 365 days cumulatively during the preceding four fiscal years and less than 60 days during that fiscal year.
- From FY 2020-21, the period of 182 days has been reduced to 120 days for those who are Indian
  citizens/person of Indian origin, and whose income accruing or arising in India exceeds Rs 15 lakh
  during that fiscal year. However, if your total taxable income in India is less than Rs 15 lakh during any
  financial year, then your status would be Non-resident if your stay is for less than 181 days. This is just
  like in the earlier case.

### A person shall be deemed to be a resident of India:

- If he/she is a citizen of India or a person of Indian origin, and
- · He/she has no liability to pay tax in any other country, and
- the total income (apart from foreign income sources) is more than Rs 15 lakh, and
- there is no tax liability in other countries or territories by reason of the domicile, residence or any such criteria
- The said rule is effective from 1st April 2020.

#### Resident but not ordinarily resident (RNOR)

RNOR is a transitional residential status, which is given prior to you becoming a ROR.NRIs returning to India qualify as an RNOR for any fiscal year provided he/she has been:

- · An NRI in 9 out of 10 years preceding the fiscal year under consideration, or
- In India for no more than 729 days during the preceding seven years, or
- He/she is not a tax resident in any other country, and his/her income in India exceeded Rs 15 lakh in the
  previous year with his/her stay in India ranging from 120 days to 181 days in that particular year. In case
  an NRI do not fulfil any one of the above-mentioned conditions, status will become an ordinary
  resident.

Duration of stay in India	Total income (excluding income from overseas)	Residential status
Stay in India is for 182 days or more	Exceeds Rs 15 lakh	Resident
stay is for 120 days or more but less than 182 days	Exceed Rs 15 lakh	RNOR
stay is for 120 days or more but less than 182 days	Below Rs 15 lakh	NRI
stay in India for less than 120 days	Exceeds Rs 15 lakh	NRI
stay in India for less than 120 days	Below Rs 15 lakh	NRI

### **DO YOU KNOW**

# THE FOLLOWING CHART HIGHLIGHTS THE TAX INCIDENCE IN CASE OF DIFFERENT PERSONS

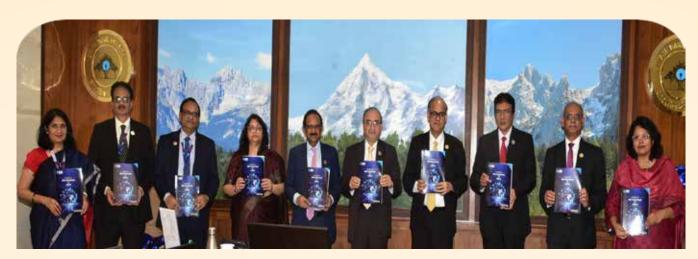
NATURE OF INCOME	RESIDENTIAL STATUS			
	ROR (*)	RNOR (*)	NR (*)	
Income which accrues or arises in India	Taxed	Taxed	Taxed	
Income which is deemed to accrue or arise in India	Taxed	Taxed	Taxed	
Income which is received in India	Taxed	Taxed	Taxed	
Income which is deemed to be received in India	Taxed	Taxed	Taxed	
Income accruing outside India from a business controlled from India or from a profession set up in India	Taxed	Taxed	Not taxed	
Income other than above (i.e., income which has no relation with India)	Taxed	Not taxed	Not taxed	

#### Following incomes are treated as incomes deemed to have accrued or arisen in India:

- · Capital gain arising on transfer of property situated in India.
- Income from business connection in India.
- Income from salary in respect of services rendered in India.
- Salary received by an Indian national from Government of India in respect of service rendered outside India. However, allowances and perquisites are exempt in this case.
- Income from any property, asset or other source of income located in India.
- Dividend paid by an Indian company. Interest received from Government of India.
- Interest received from a resident is treated as income deemed to have accrued or arisen in India in all
  cases, except where such interest is earned in respect of funds borrowed by the resident and used by
  resident for carrying on business/profession outside India or is in respect of funds borrowed by the
  resident and is used for earning income from any source outside India.
- Interest received from a non-resident is treated as income deemed to accrue or arise in India if such interest is in respect of funds borrowed by the non-resident for carrying on any business/profession in India.
- Royalty/fees for technical services received from Government of India.
- Royalty/fees for technical services received from resident is treated as income deemed to have accrued or arisen in India in all cases, except where such royalty/fees relate to business/profession/other source of income carried on by the payer outside India.
- Royalty/fees for technical services received from non-resident is treated as income deemed to have accrued or arisen in India if such royalty/fees is for business/profession/other source of income carried by the payer in India.

### DO YOU KNOW

"A GUIDE TO NRI TAXATION & FEMA" WAS INAUGURATED BY SHRI DINESH KUMAR KHARA, CHAIRMAN, STATE BANK OF INDIA ON 11TH JANUARY 2024 AND WAS DEDICATED TO THE NRI CUSTOMERS ACROSS THE GLOBE.





This handbook will serve as a reference guide and help our esteem customers to take informed decision while investing in India.

(For details, kindly visit -

https://bank.sbi/web/nri/home>Information>NRI FEMA & TAXATION Booklet)

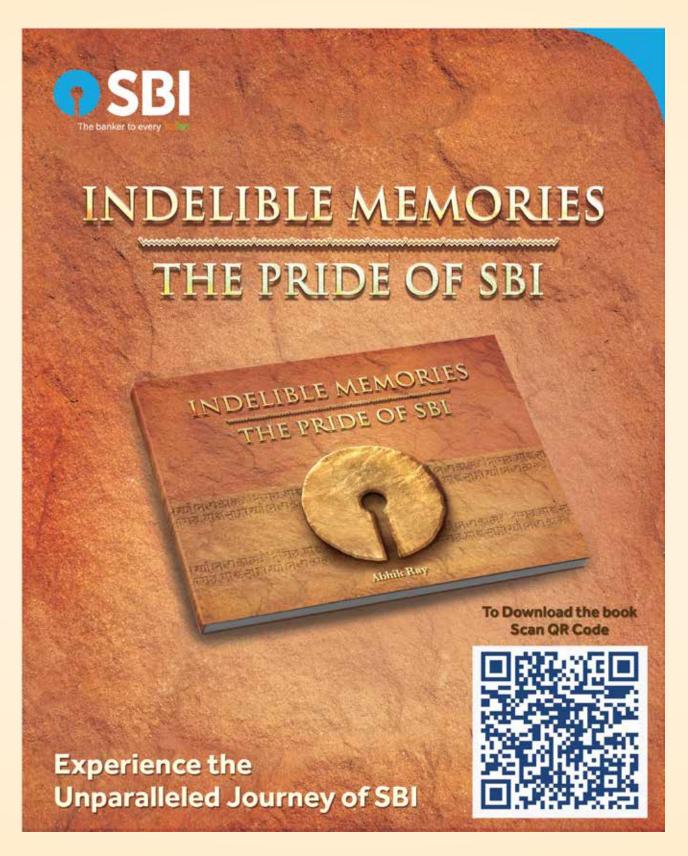
### SBI CROSSES 50 CRORE CUSTOMERS MILESTONE

The Banker to Every India celebrates a monumental milestone: **50 Crores + customers and still counting** 



### SBI HONOURED WITH "E.T. COMPANY OF THE YEAR AWARD 2023"

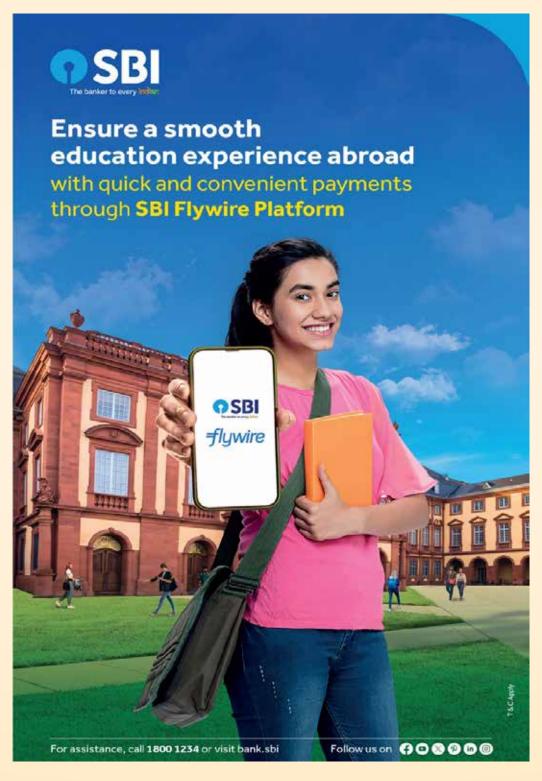




(For details, kindly visit – https://bank.sbi/web/about-us → Coffee Table Books

#### **SBI-FLYWIRE TIE UP**

SBI has entered into tie up with Flywire Corporation, a global payments enablement and software company, to provide a fully digital checkout experience for cross-border education payments for the students going abroad for study. This Tie up will provide a streamlined and completely digital experience to the students and families, when making high-value education payments to Educational Institutions abroad.

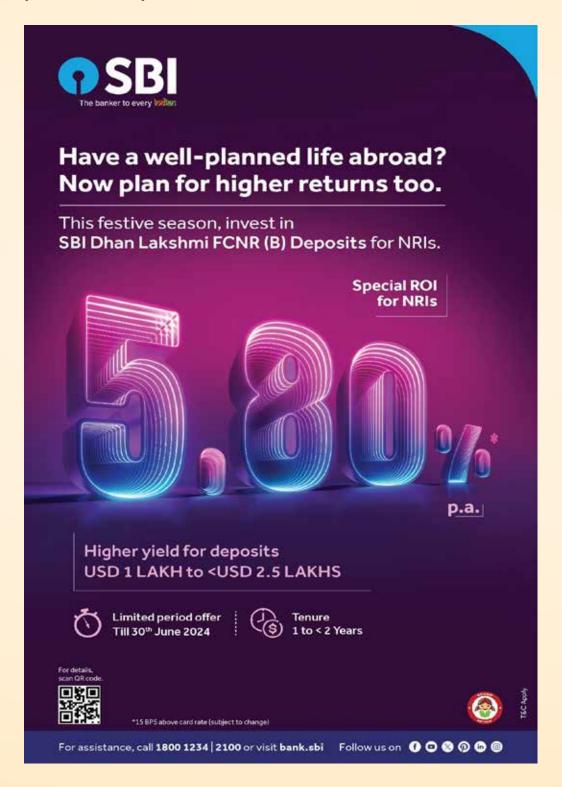


### SBI DHAN LAKSHMI FCNR(B) DEPOSITS (LIMITED PERIOD OFFER)

Now get higher yield for your USD Deposits.

Eligible Amount: \$ 100,000/- to less that \$ 250,000/-,

Tenor: 1 year to less than 2 years.



### NRE-NCD: IMPROVED NRE NON-CALLABLE DEPOSIT SCHEME

Suitable for NRIs/PIOs, who prefer long term investments with higher returns



For details, please refer our website @bank.sbi/ web/nri/accounts/nre-non-callable-term-deposits

### FCNR(B) PREMIUM DEPOSIT SCHEME

Now available in 6 currencies (USD, GBP, EUR, CAD, AUD and JPY)

FCNR (B) Premium Deposit Account is a Unique Deposit Product which provides **higher yield through booking of Forward Contract** on Maturity Value of FCNR(B) Deposit. Amount: Minimum USD 10000.00, Tenor: Minimum 1 year to 5 years.



for Latest Interest Rate, please refer our bank website @bank.sbi/web/nri/accounts/fcnrb-premium-account

### NRI PRODUCTS, SERVICES AND INITIATIVES



For more details, please refer our bank website (a) https://bank.sbi/web/nri/accounts/nre-sukoon-current-account

#### SBI NRE SUKOON CURRENT ACCOUNT

The salient features are as under: -

- To park overseas earnings remitted to India.
- If someone does not want to earn INTERST but wants a running account which fulfil his banking needs including investment.
- Amount in NRE Sukoon Current Account is freely repatriable.
- Free Cheque Book, ATM Card and INB Facility.
- · No Account Keeping Charge

No minimum Balance



### NRI ACCOUNT OPENING THROUGH YONO APP

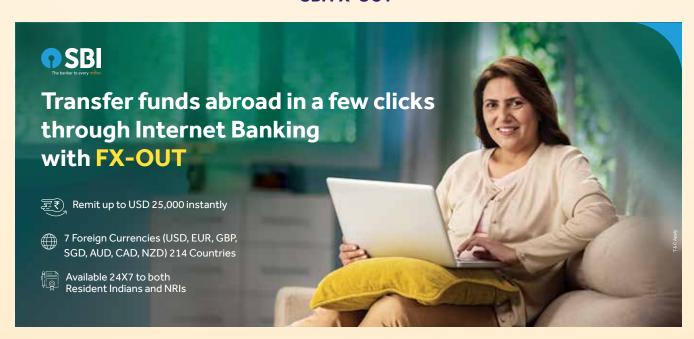
NRI account opening (NRE/ NRO Savings/ Current Account) process is made available on YONO SBI App through self-assist journey

### NRI PRODUCTS, SERVICES AND INITIATIVES

### **TIE UP WITH REMITLY**



### **SBIFX-OUT**



### **NEWS FROM FOREIGN OFFICES**





# SBI TIE -UP WITH SBI CANADA BANK TO PROVIDE HASSLE FREE SERVICES TO ITS NRI CUSTOMERS

SBI and SBI Canada Bank entered into an agreement for facilitating NRI Services. This will help Indian students and other professionals who could not be able to open accounts from India while moving to Canada due to paucity of time. They may now approach SBI Canada Bank branches for processing the NRE/NRO account opening with SBI. Tie up with SBI will also facilitate easy resolution of services related matters pertaining to NRI accounts.

### INTEREST RATE CORNER

#### INTEREST RATE ON FCNR(B)/RFC DEPOSITS (% P.A.) W.E.F. 15<sup>TH</sup> MARCH 2024

#### FOREIGN CURRENCY NON-RESIDENT (BANKS) A/Cs [FCNR (B)]

### **RESIDENT FOREIGN CURRENCY (RFC) ACCOUNT**

Maturities	1 yr -	2 yrs -	3 yrs -	4 yrs -	5 yrs	Maturities	1 yr -	2 yrs -	3 years
	less	less	less	less	only		less	less	less
	than	than	than	than			than	than	only
	2 yrs	3 yrs	4 yrs	5 yrs			2 yrs	3 yrs	
USD	5.65	4.50	4.30	3.85	3.90	USD	5.65	4.50	4.30
GBP	5.10	5.00	4.00	4.00	3.90	GBP	5.10	5.00	4.00
CAD	4.50	4.10	3.85	3.90	3.95	EURO	4.00	1.50	1.50
AUD	4.50	4.40	4.30	4.20	4.10				
EURO	4.00	1.50	1.50	1.50	1.50				
JPY	0.05	0.05	0.05	0.05	0.05				

### INTEREST RATES ON NRO/NRE TERM DEPOSITS (% P.A.) W.E.F. 27<sup>TH</sup> DECEMBER 2023:

Maturity period		NRO	N	IRE
	Below Rs.	Rs. Two Crore	Below Rs.	Rs. Two Crore
	Two Crore	and above	Two Crore	and above
7 days to 45 days	3.50	5.00	NA	NA
46 days to 179 days	4.75	5.75	NA	NA
180 days to 210 days	5.75	6.50	NA	NA
211 days to less than 1 year	6.00	6.75	NA	NA
1 year to less than 2 years	6.80	6.80	6.80	6.80
400 Days (Amrit Kalash)				
(For Limited period)	7.10	NA	7.10	NA
2 years to less than 3 years	7.00	6.75	7.00	6.75
3 years to less than 5 years	6.75	6.25	6.75	6.25
5 years and up to 10 years	6.50	6.00	6.50	6.00

### INTEREST RATES ON NRE NON-CALLABLE TERM DEPOSITS (% P.A.) W.E.F. 28<sup>TH</sup> DECEMBER 2023

Maturity Period	Deposit of Rs.100.01 lacs to less than 2.00 Crores Interest Rate (p.a.)	Deposit of Rs.2.00 Crores and above Interest Rate (p.a.)
1 year	7.10	7.10
2 years	7.40	7.15

# DHAN LAKSHMI DEPOSIT SCHEME (% P.A.) W.E.F. $15^{TH}$ MARCH 2024. (SCHEME VALID UP TO $30^{TH}$ JUNE 2024)

Period	Eligible Amount	RATE	Currency
1 year to less than 2 Years	USD 100,000/- to less than USD 250,000/-	5.80*	USD

<sup>\*</sup>Subject to change in card rate

### ADDRESS OF DIFFERENT SITES AND OUR EMAIL

### FOR YOUR INVESTMENT AND LOAN NEEDS, KINDLY VISIT US ON.

SBI Life: https://www.sbilife.co.in/en/services/nri-corner

SBI Mutual fund: https://bank.sbi/web/nri/investments/mutual-funds
For Equity Trading https://bank.sbi/web/nri/investments/equity-trading

Home Loan https://bank.sbi/web/nri/loans/home-loan
Car Loan https://bank.sbi/web/nri/loans/car-loan

Please visit our exclusive portal for NRIs at https://bank.sbi/web/nri/home for more details.

Your feedback is important to us. We welcome your suggestions and views to improve our products and services. Please write to us at cm.nri@sbi.co.in

#### **State Bank Senior Executives Driving NRI Business**

SINo	Name (Mr/Ms)	Designation
1.	Rana Ashutosh Kumar Singh	Deputy Managing Director, (Retail-Personal Banking & Real Estate)
2.	Janmejoy Mohanty	Chief General Manager, (Resources, CVE & Wealth Management BU)
3.	Rajesh Kr Beskhiyar	General Manager, (Resources)
4.	Ranjana Sinha	Deputy General Manager, (NRI Services)

#### **Beware of Phishing:**

SBI does not seek any confidential information through email or over phone. Do not click on any link which has come through email from an unexpected source. It may contain malicious code or could be an attempted phishing attack.

**Disclaimer:** This Newsletter has been brought out with the sole intention of disseminating useful information to NRIs and does not purport to be a legal document or a solicitation. In case of any variance between what has been stated here and the relevant Acts/Rules & Regulations/Policy Statement / Instructions of the Bank, the latter shall prevail.